

<b>1</b>	<b>Approval of Minutes of the Business Meeting of March 22, 2021</b>
<b>2</b>	<b>Self-Insurance</b>
<b>3</b>	<b>Human Resources</b>
<b>4</b>	<b>Information Services</b>
<b>5</b>	<b>Insurance and Medical Services</b>
<b>6</b>	<b>Claims</b>
<b>7</b>	<b>Judicial</b>
<b>8</b>	<b>Vocational Rehabilitation</b>
<b>9</b>	<b>Executive Director's Report</b>
<b>10</b>	<b>Financial Report</b>
<b>11</b>	<b>Ad Hoc Advisory Committee for MSPM</b>

## A G E N D A

### SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5<sup>th</sup> Floor  
Columbia, South Carolina 29201

**April 19, 2021, 10:30 a.m.**

**Meeting to be held in Conference Room on the 1<sup>st</sup> Floor  
1333 Main Street, Columbia, SC**

*This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.*

- |     |  |  |
|-----|--|--|
| 1.  | CALL TO ORDER  | CHAIRMAN BECK  |
| 2.  | APPROVAL OF AGENDA OF BUSINESS MEETING<br>OF APRIL 19, 2021  | CHAIRMAN BECK  |
| 3.  | APPROVAL OF MINUTES OF THE SPECIAL MEETING<br>OF MARCH 15, 2021 (Tab 1)  | CHAIRMAN BECK  |
| 5.  | GENERAL ANNOUNCEMENTS  | MR. CANNON   |
| 6.  | APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2)   | MS. BOGGS  |
| 7.  | DEPARTMENT DIRECTORS' REPORTS<br>Human Resources (Tab 3)<br>Information Services (Tab 4)<br>Insurance and Medical Services (Tab 5)<br>Claims (Tab 6)<br>Judicial (Tab 7) | MS. STUART<br>MS. SPRANG<br>MR. DUCOTE<br>MS. SPANN<br>MS. BRACY |
| 8.  | DEPARTMENT OF VOCATIONAL REHABILITATION<br>Monthly Report (Tab 8)  | MR. CANNON   |
| 9.  | EXECUTIVE DIRECTOR'S REPORT (Tab 9)  | MR. CANNON   |
| 10. | FINANCIAL REPORT (Tab 10)  | MR. CANNON   |
| 11. | OLD BUSINESS<br>National Court Reporting firms   | CHAIRMAN BECK  |
| 12. | NEW BUSINESS<br>Ad Hoc Advisory Committee for Medical Service Provider Manual (Tab 11)   | CHAIRMAN BECK  |
| 13. | ADJOURNMENT  | CHAIRMAN BECK  |

# Tab 1

THE  
SOUTH CAROLINA WORKERS'  
COMPENSATION COMMISSION  
MINUTES OF THE BUSINESS MEETING

**March 15, 2021**

A Business Meeting of the South Carolina Workers' Compensation Commission was conducted electronically via ZOOM on Monday, March 15, 2021 at 10:30 AM. The meeting agenda was posted prior to the meeting and proper advance notice was made in compliance with requirements in the Freedom of Information Act. The following Commissioners participated electronically via ZOOM from different locations:

T. SCOTT BECK, CHAIRMAN  
SUSAN S. BARDEN, VICE CHAIR  
R. MICHAEL CAMPBELL, II, COMMISSIONER  
MELODY L. JAMES, COMMISSIONER  
GENE MCCASKILL, COMMISSIONER  
AISHA TAYLOR, COMMISSIONER  
AVERY B. WILKERSON, JR., COMMISSIONER

Also participating electronically from different locations via ZOOM were: Gary Cannon Executive Director; Keith Roberts, General Counsel; Sandee Sprang, Information Technology Director; Amy Bracy, Judicial Director; Wayne Ducote; Insurance & Medical Services, Claims Director; Emillie Boggs, Self-Insurance Director; Alexa Stuart, Human Resources Manager; Kristen Mcree, Attorney; Amy Proveaux, Executive Assistant. Bonnie Anzelmo, Injured Workers Advocates; Chris O' Donnell, from Fair Health; Ted Riley, Riley Pope & Laney; Ann Margaret McCraw of Midlands Orthopedics; Terrain Scaratono, Optum; Bethani Alongi, PAI; Christian Boesl, Goings Law Firm and Tracy Euler, Health Systems were also present.

Chairman Beck called the meeting to order at 10:39 AM.

**AGENDA**

Commissioner Barden moved that the agenda be approved. Commissioner McCaskill seconded the motion, and the motion was approved.

**APPROVAL OF MINUTES – BUSINESS MEETING OF FEBRUARY 22, 2021**

Commissioner Barden moved that the minutes of the Business Meeting be approved. Commissioner Taylor seconded the motion, and the motion was approved.

**APPROVAL OF MINUTES – SPECIAL BUSINESS MEETING OF MARCH 8, 2021**

Commissioner Barden moved that the minutes of the Special Business Meeting approved. Commissioner Taylor seconded the motion, and the motion was approved.

## **GENERAL ANNOUNCEMENTS**

No general announcements

## **APPLICATIONS FOR APPROVAL TO SELF-INSURE**

Self-insurance applications were presented by Emillie Boggs, Self-Insurance Director. Three (3) prospective members of one (1) funds was presented to the Commission for approval.

### **New Applications:**

#### **South Carolina Home Builders SIF**

FHM Construction, LLC

P&A Construction LLC

Terra Electric LLC

After examination of the applications, it was determined that each complied with the Commission's requirements and each was recommended for approval. Commissioner Wilkerson made a motion to approve all members and funds application to self-insure, and Commissioner McCaskill seconded the motion. The motion was approved.

## **DEPARTMENT DIRECTORS' REPORTS**

The Department Directors submitted to the Commission in written form and included in the minutes.

No questions, concerns, or comments were made by the Commission.

## **VOCATIONAL REHABILITATION**

Chairman Beck inquired as to the status of a Vocational Rehabilitation representative for the Commission. Mr. Cannon explained that we have been assigned a representative, but they have not communicated their schedule.

## **EXECUTIVE DIRECTOR'S REPORT**

There were no questions from the Commission.

## **ADMINISTRATION – FINANCIAL REPORT**

Gary Cannon, Executive Director submitted the Financial Report to the Commission in written form. Mr. Cannon pointed out a few highlights from the report.

## **OLD BUSINESS**

### **Medical Services Provider Manual**

Mr. Cannon presented a brief summary of the recommended changes to update the Medical Service Provider Manual for 2021.

Commissioner Campbell moved to adopt recommendations of staff except for the inclusive language previously discussed and have it amended to conform throughout. Commissioner Wilkerson seconded the motion. The motion was approved.

Commissioner Wilkerson moved the adopt the language as amended. Commissioner Campbell seconded the motion. The motion was approved.

Commissioner Wilkerson moved for the conversion factor to be set at \$51.50. Commissioner Barden seconded the motion. The motion was approved.

Chairman Beck addressed the large number of replies from stakeholders in response to feedback for the Medical Service Medical Provider. Chairman Beck requested the Gary Cannon to create a task force to assist in looking at all concerns for the upcoming year.

## **NEW BUSINESS**

Chairman Beck addressed with a concern that was presented to him about National Court Reporting firms. There was discussion on the matter. General Counsel, Keith Roberts was tasked with researching the issues and reporting back to the Commissioners at the next Business Meeting.

## **ADJOURNMENT**

Commissioner McCaskill made the motion to adjourn. Commissioner Barden seconded the motion, and the motion was approved.

The March 15, 2021, meeting of the South Carolina Workers' Compensation Commission adjourned at 11:11 a.m.

Reported April 13, 2021  
Amy Proveaux  
Office of the Executive Director

# Tab 2

# Tab 3



## *State of South Carolina*

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### *Workers' Compensation Commission*

**TO:** Gary Cannon

**FROM:** Alexa Stuart

**DATE:** March 31, 2021

**SUBJECT: Monthly Human Resources Report for April 2021 Business Meeting**

This report summarizes the activities of Human Resources during the period of March 1, 2021 through March 31, 2021.

In March the Commission had 51 full time employees. We have 1 part-time employee.

- **New Hires:** One
- **Separations or Retirements:** None
- **FMLA Leaves:** None

In March I processed 1 new hire in SCEIS. We posted the position, recruited and hired the new employee for this position. In SCEIS, I had 4 SCEIS transactions and 9 SCEIS time transactions. Detailed payroll and time reports were run as scheduled.

We sent 22 "All Employee" emails during the month. We processed 3 travel reports in the month of March. I responded to benefit questions and made changes. I received and reviewed 1,110 emails and sent 347 emails.

We had 1 minor building issue. I corrected parking invoices and submitted them for payment. Since March 23<sup>rd</sup>, I have been reporting to the State HR Department data regarding who was working onsite, telecommuting, and taking leave. This is done daily. On a weekly basis I reported any new cases of COVID to State HR.

We continue to obtain and maintain the necessary PPE to safely work onsite as needed, including purchasing more screens. We have plenty of PPE in stock. We provided information on what PPE has been purchased since July of 2020 to management for statewide reimbursement.

I continued to track employees work activities from home. Once a week, I receive lists of the daily activities of those working from home. I take that data, summarize daily activities into a weekly summary by employee and add it to a spreadsheet for management's review.

I completed and updated the report to the State Fleet Division. I completed an extensive survey on our space needs for State Administration.

# Tab 4

# State of South Carolina

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## Workers' Compensation Commission

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To: Gary Cannon  
SCWCC Executive Director  
From: Sandee Sprang, IT Director  
Date: April 14, 2021  
Subject: IT Department April 2021 Full Commission Report

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This report summarizes the activities and accomplishments of departmental projects and initiatives for the IT department during March 2021.

### **I. Systems Operations, Maintenance and Support**

#### **EDI**

The team worked with multiple EDI Trading Partners identify specific reasons for data rejections on Claims and POC submissions. We continue our participation in IAIABC conference calls for: Jurisdictions Only meetings, EDI Claims Committee and the XML Taskforces.

#### **Progress**

Liz and Duane worked to correct several erred processes in the X-file creation module for the Compliance department. Duane provided standard support for invoice and check reconciliation issues to end users. The IT team continued development of the project plan to get our Progress server to the latest operating system release and the application licensed accordingly. A new maintenance/support contract was established with Progress and this project will be completed in May. The new environment will provide a development environment to build requested changes for the current system until it is replaced with a new system.

#### **Systems Support**

Jason continue to support staff with hardware/software needs and planning for the agency's return to work plan. The return to work planning required conducting a bandwidth analysis to ensure Zoom calls could be conducted. There were also multiple wireless issues that had to be corrected. In addition, Jason completed several additional required account management changes related to the agency's new hires and staff changes.

The IT team had two after-hour maintenance windows per requests from DTO and the Department of Administration.

There was a significant issue with the delivery of documents automatically created in Progress and OnBase. On March 14<sup>th</sup>, stakeholders who utilize Mimecast email security stopped receiving documents. DTO was not able to determine what caused the problem but was able to provide an alternative email delivery system to correct the issue on March 27<sup>th</sup>. During this interruption of

service time, the Commission altered our operations to manually email the documents to the affected external parties.

### Reporting

The IT team generated several Open Claims reports and Outstanding Carrier Fines for external stakeholders and provided Compliance reports for internal staff.

### Hardware

Jason completed the replacement of agency mobile devices and continued his work on the laptop evaluation. Additional hardware vendors had to be considered based on the supply chain issues. We will be finalizing our order for hardware to replace our 4+ year old laptops in the next month.

## **II. Projects, Enhancements and Development**

### Legacy Modernization

The project team completed their gap analysis work and began several different courses of action in preparation for submitting a new solicitation for procurement. The team is reviewing systems recently developed and implemented in other states, and they are reviewing and documenting the functionality within Progress.

# Tab 5

State of South Carolina



Workers' Compensation Commission

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**To:** Mr. Gary Cannon  
SCWCC Executive Director

**From:** Wayne Ducote, Jr.  
IMS Director

**Date:** 15-Apr-21

**Subj:** Insurance and Medical Services Department  
March 2021 Full Commission Report

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Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance and Medical Services (IMS) Department.

In addition to the statistical data provided, please be advised of the following:

- |                     |  |
|---------------------|--|
| Compliance Division | <ol style="list-style-type: none"><li>1. Reviewing revenue metrics / projections.</li><li>2. Working with staff to review workflow processes and additional training opportunities.</li><li>3. Continuing to explore outreach opportunities with stakeholders.</li></ol>                                   |
| Coverage Division   | <ol style="list-style-type: none"><li>1. Working with staff to review workflow processes and explore opportunities to enhance service provision.</li><li>2. Lapse in Coverage: 39 new registrants; 0 notifications sent.</li></ol>   |
| Medical Services    | <ol style="list-style-type: none"><li>1. Completed the 2021 MSPM updates.</li><li>2. Two medical bill reviewer certifications were completed and processing five medical bill reviewer certifications and renewals.</li><li>3. Two medical bill pricing reviews were done in the month of March.</li></ol> |

While this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMS Department and provide measures by which the Department's effectiveness can be gauged. IMS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

**Employer Rule to Show Cause Hearings and Compliance Activity**

The Compliance Division docketed 0 new RTSC cases and 5 total RTSC cases in the month of March. And, compelled 46 South Carolina employers to come into compliance with the Act. Year to date, 12 new RTSC cases and 30 total RTSC cases have been docketed.

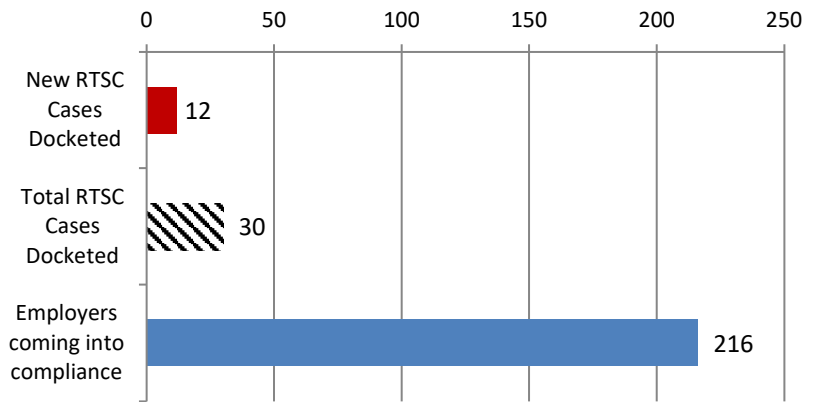
**Employers Obtaining Coverage**

Year to date, the Compliance Division has compelled 216 South Carolina employers to come into compliance with the Act. In so doing, approximately 1,80 previously uninsured workers are now properly covered.

**Penalties Waived**

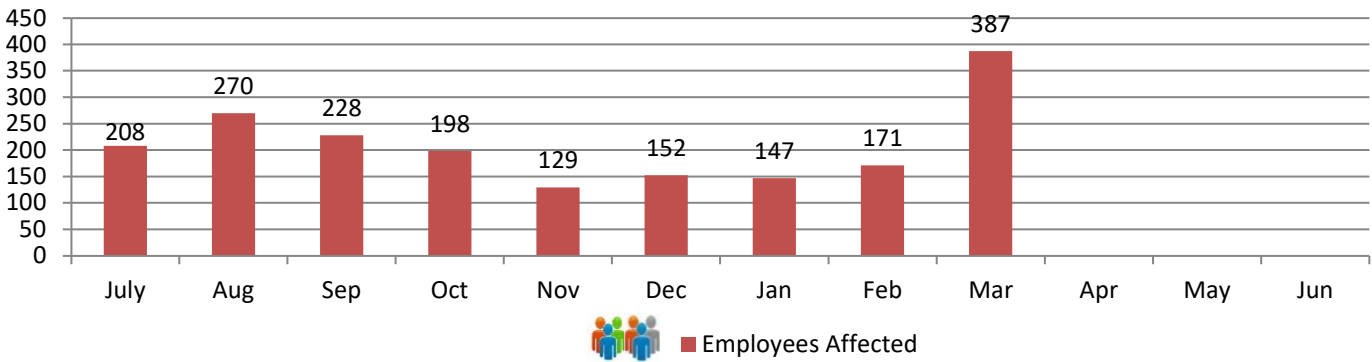
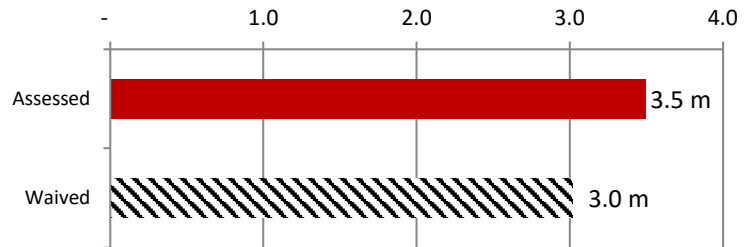
Although the Division has assessed \$3.5 m in fines this fiscal year, \$3.0 m have been waived or rescinded as employers have either obtained insurance coverage or were found not to be subject to the Act.

**RTSC and Compliance Activity**



**Fines and Penalties**

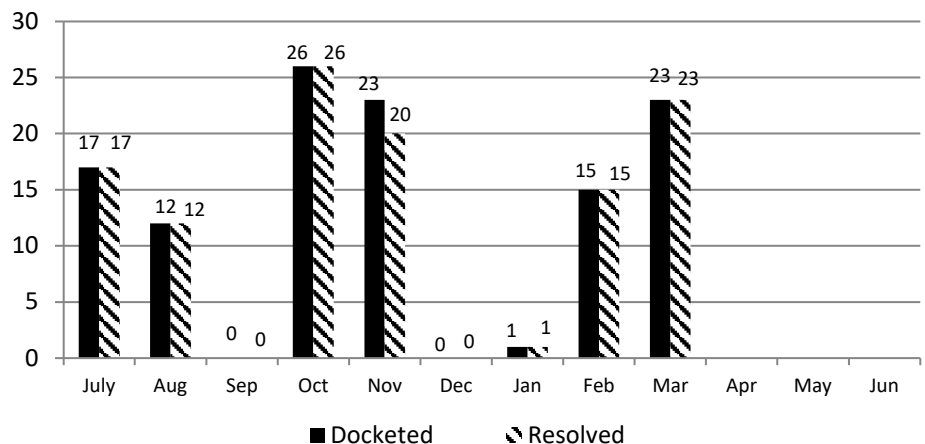
Millions



**Carrier Rule to Show Cause Hearings**

The Compliance Division manages the Rule to Show Cause process involving the recovery of outstanding carrier fines and penalties. In the month of March 2021, 23 carrier RTSC cases were docketed; 23 cases were resolved for a total of \$11,200.

Year to date, a total of 117 carrier RTSC cases have been docketed, 114 cases for a total of \$129,172 have been resolved.

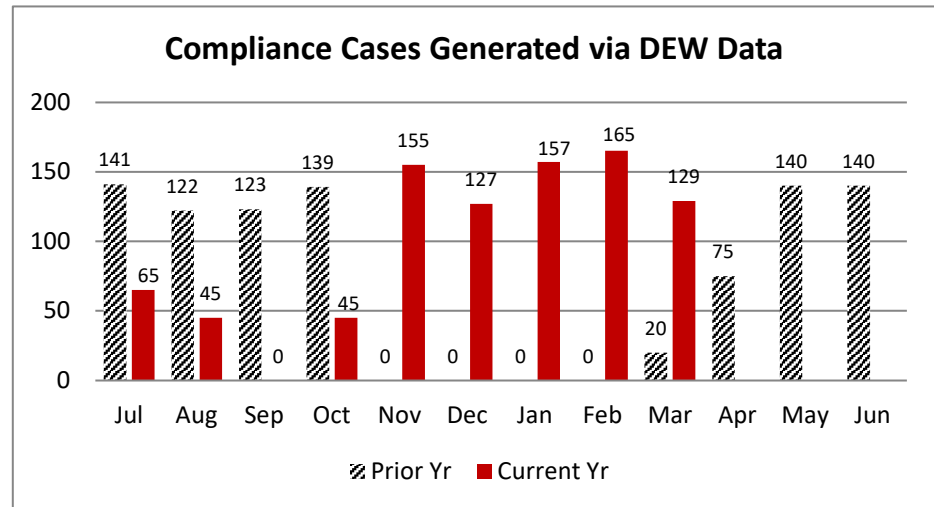
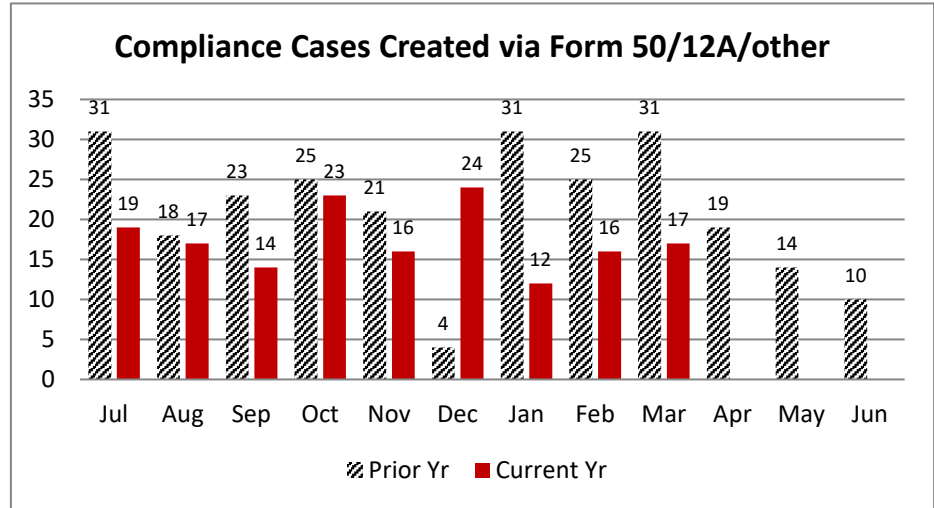


In March 2021, 17 compliance files were created from the combined filings of Form 50's, 12A's, and stakeholder reporting involving uninsured employers.

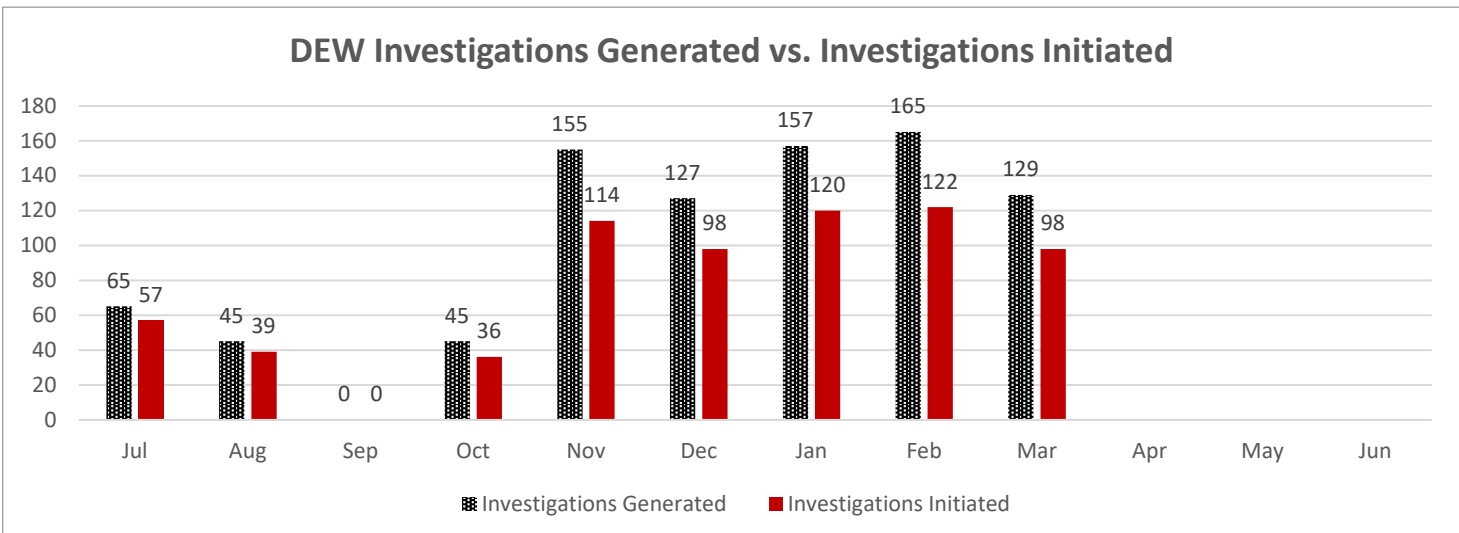
YTD vs. Prior Year total (252): 63%  
 Mar 2020 to Mar 2021: 55%  
 Current Yr End trend: 84% of 2019-2020  
 YTD 2020-2021 v. YTD 2019-2020: 76%

In March 2021, 129 compliance files were generated from the DEW data process.

YTD vs. Prior Year total (900): 99%  
 Mar 2020 to Mar 2021: 645%  
 Current Yr End trend: 132% of 2019-2020  
 YTD 2020-2021 v. YTD 2019-2020: 163%



The DEW Data Pool is determined by the total number of potential, non-compliant employers who report wages to DEW with at least 4 employees and who's FEIN does not match with any coverage records in the Commission's coverage database. The investigations generated is the number of compliance investigations generated from the pool. The investigations initiated is the number of compliance investigations initiated from those that were generated.





**Carryover Caseload:**

The Compliance Division closed March 2021 with 334 cases active, compared to an active caseload of 185 at the close of March 2020.

**Cases Resolved:**

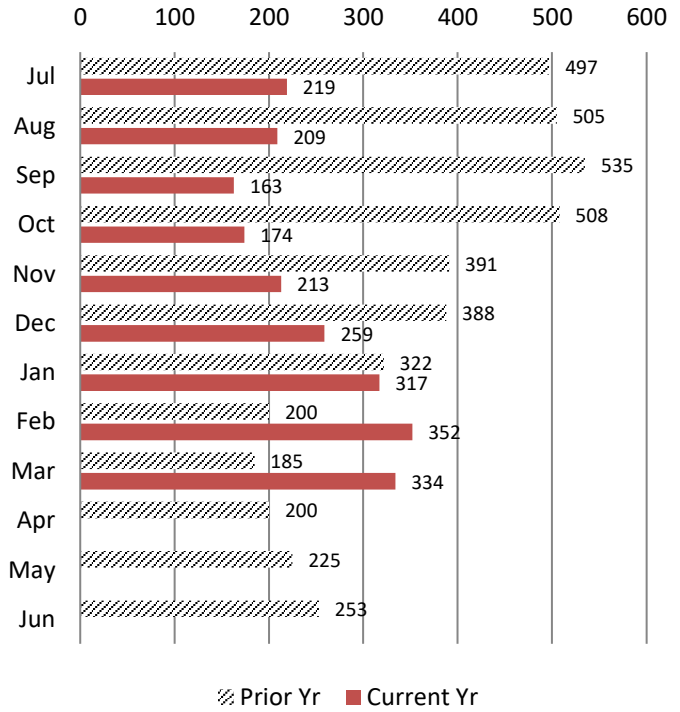
For the month of March 2021, Compliance Division staff closed-out 191 cases.

**Compliance Fines:**

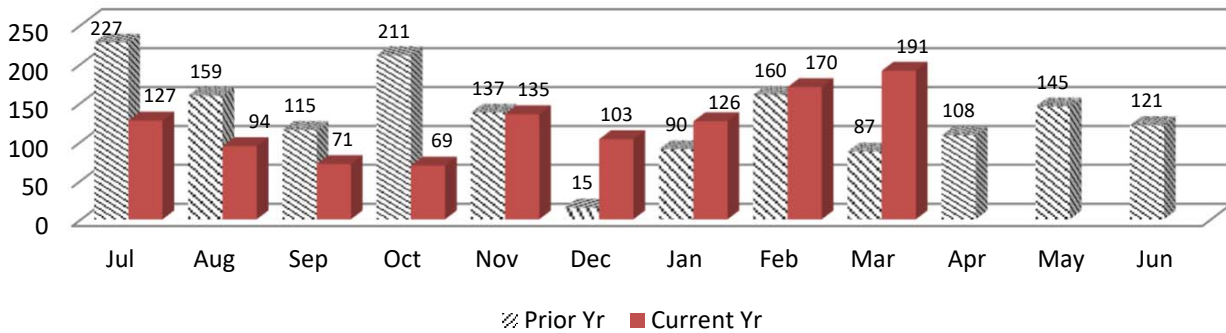
In March 2021, the Compliance Division collected \$74,104 in fines and penalties. Year to Date, the Compliance Division has collected \$466,843 in fines and penalties.

Year to Date vs Prior Year Total (\$1,072,940): 44%  
 Mar 2020 vs. Mar 2021: 139%  
 Current Year End trend is 58% of 2019-2020  
 YTD 2019-20 (July - Mar) vs YTD 2020-2021: 49%

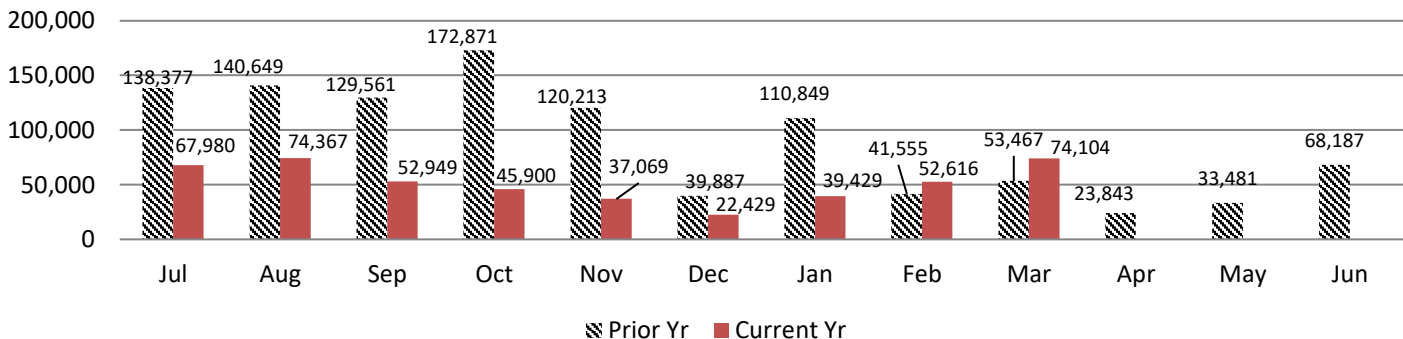
**Caseload Pending v. Prior Year**



**Cases Resolved v. Prior Year**



**Compliance Fines Collected v. Prior Year**

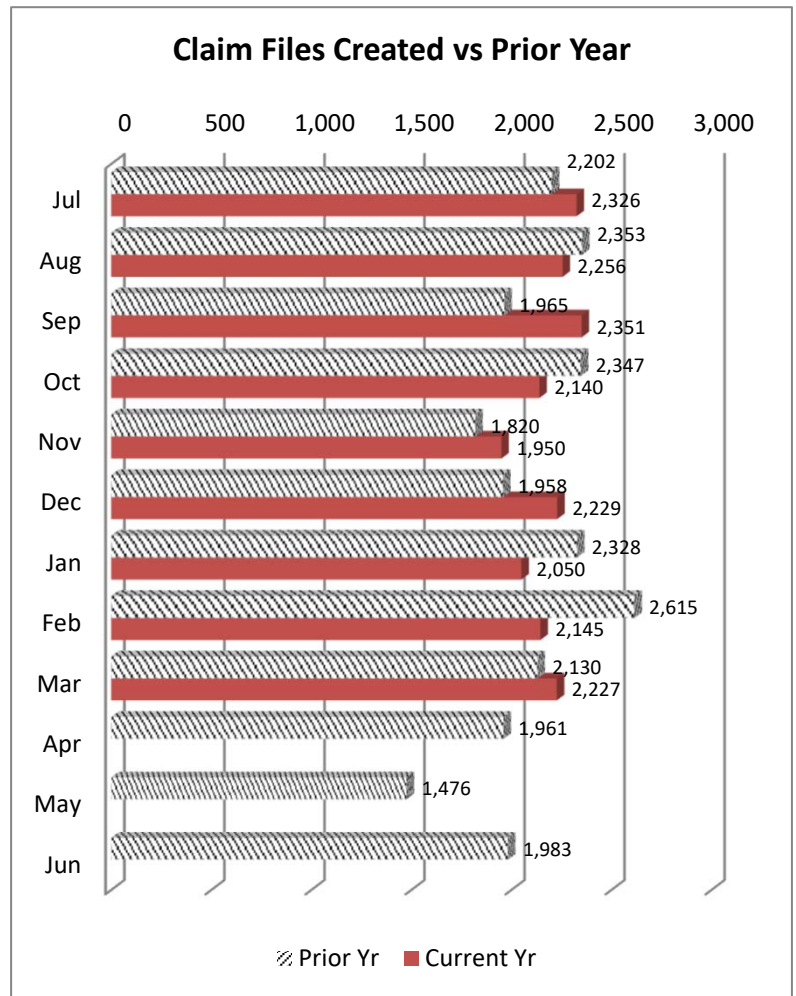


**WCC Claim Files:**

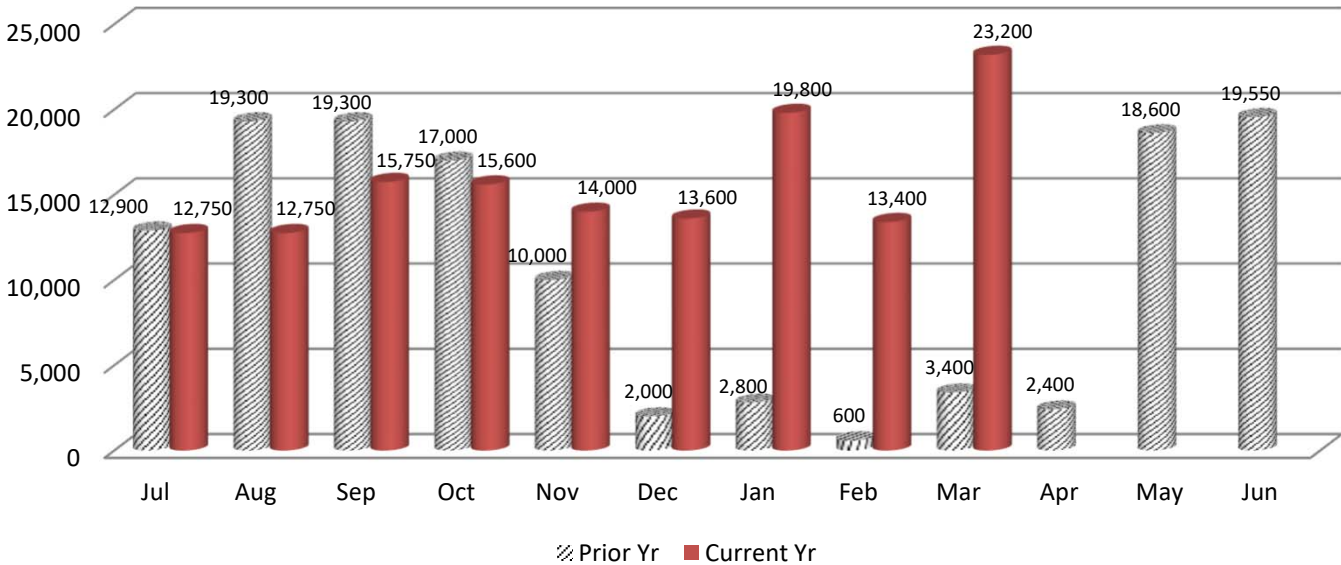
In March 2021, the Coverage Division received a total of 2,227 WCC Claim files. Of these, 1,939 were created through proper carrier filing of a 12A, and 288 were generated as a result of a Form 50 claim filing. Year to Date 19,674 Claim files have been created which is 78% of claim file volume prior year (25,138).

**Coverage Fines:**

The Coverage Division collected \$23,200 in fine revenue in March 2021, as compared to \$3,400 in Coverage fines/penalties accrued during March 2020. Year on Year, Coverage fines are at 110% of collections for prior year.



### Coverage Fines Collected v Prior Year



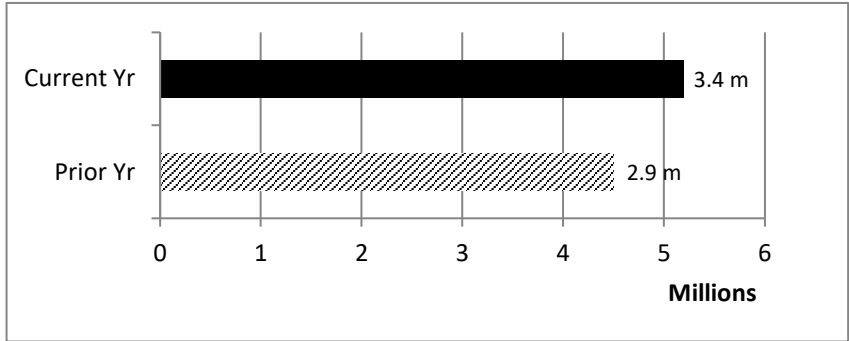
**IMS SELF INSURANCE DIVISION**

Mar 2021

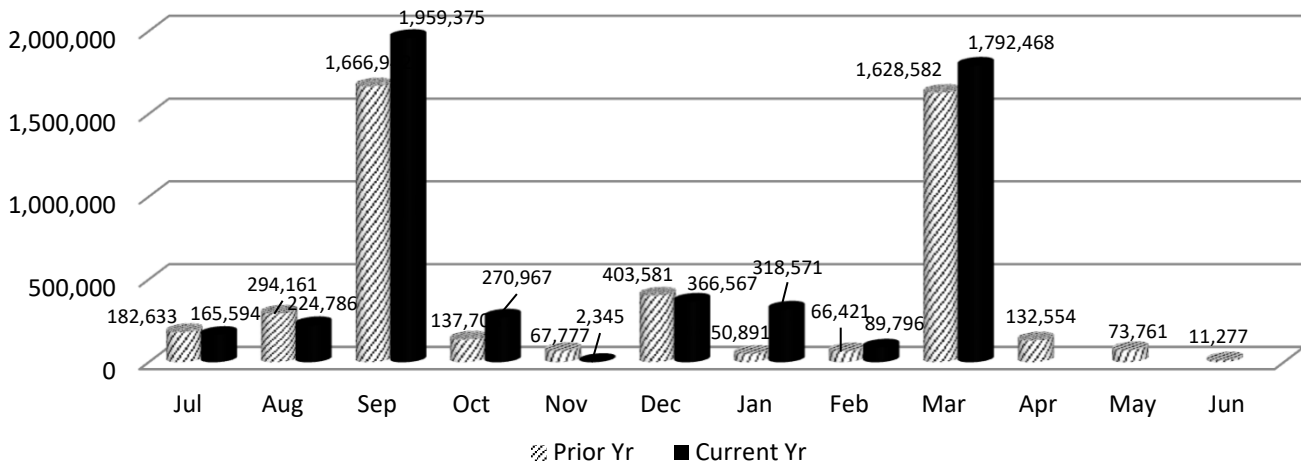
During the month of March 2021, the Self Insurance Division:

- \* collected \$1,792,468 in self-insurance tax.
- \* added 3 new self-insurers.
- \* conducted 4 Self Insurance audits.

Year to Date, Self Insurance tax revenue is trending at 115% of prior year and 36 Self Insurance audits have been completed.



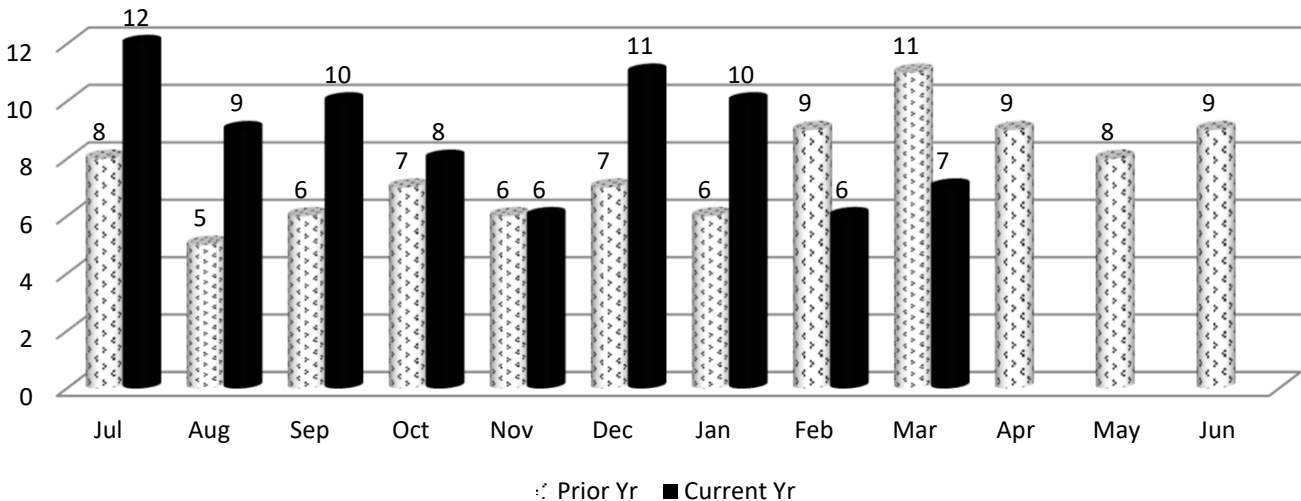
**Self Insurance Tax Collections v. Prior Year**



**IMS MEDICAL SERVICES DIVISION**

In March 2021, the Medical Services Division began the month with 6 bills pending review, received an additional 19 bills for review, conducted 12 bill reviews and ended the month with 7 bills pending.

**Medical Bills Pending Review v. Prior Year**



# Tab 6

# State of South Carolina

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## *Workers' Compensation Commission* MEMORANDUM

To: Gary Cannon, Executive Director  
From: Sonji Spann, Claims Director  
Date: April 7, 2021  
Re: Claims Department April 2021 Full Commission Report

Attached is Claims Department activity for the period ending March 31, 2021. The format of the Claims Department report highlights the key workflow benchmarks. Comparison to last month and last year can be found on the attached excel spread sheet.

Processed	17,535
Closed	2,877
Reviewed	3,504
Revenue	\$43,850
Total Fines	234
Form 18 Fines	203
EDI - 18's	2,944
Emailed -18's	765
USPS-18's	97
Form 61's Rec'd	830
Form 61's App	823
Third Party Settlements Rec'd	20
Third Party Settlements Processed	19

**Claims Department Statistical Report  
Statistics For FY20-21**

Period ending , March 31, 2021

Claims Services	July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	FY20-21 Total	FY19-20 Total	% Chg same period FY20-21	YTD Diff + (-) FY20 v FY21	FY20-21 Mth Avg	FY19-20 Mth Avg
<b>Forms 15-I</b>	1,203	1,287	1,309	1,310	1,151	1,148	1,015	1,259	1,453	11,135	10,508	6%	627	1,237	1,525
<b>Forms 15-II/Forms 17</b>	1,032	1,026	1,043	1,163	980	981	954	1,176	1,357	9,712	8,756	11%	956	1,079	1,280
<b>Forms 16 for PP/Disf</b>	235	257	181	238	173	203	241	197	201	1,926	1,908	1%	18	214	1,525
<b>Forms 18</b>	4,720	4,524	4,438	4,305	4,144	4,595	4,980	4,417	4,976	41,099	44,566	-8%	(3,467)	4,567	1,280
<b>Forms 20</b>	587	623	572	625	598	585	539	635	677	5,441	5,963	-9%	(522)	605	278
<b>Form 50 Claims Only</b>	300	283	326	277	263	291	254	286	326	2,606	2,622	-1%	(16)	290	6,525
<b>Form 61</b>	765	788	700	723	650	758	613	775	830	6,602	6,314	5%	288	734	845
<b>Letters of Rep</b>	219	216	259	246	260	205	210	291	205	2,111	1,971	7%	140	235	370
<b>Clinchers</b>	890	945	978	972	774	952	825	938	1,061	8,335	7,231	15%	1,104	926	940
<b>Third Party Settlements</b>	10	17	11	17	8	17	9	17	20	126	116	9%	10	14	279
<b>SSA Requests for Info</b>	35	36	45	48	34	38	37	41	48	362	577	-37%	(215)	40	1,109
<b>Cases Closed</b>	2,660	3,162	2,471	2,457	2,163	2,323	2,377	2,462	2,877	22,952	20,279	13%	2,673	2,550	18
<b>Cases Reviewed</b>	4,099	3,580	3,247	3,260	2,878	3,301	2,902	2,941	48	26,256	23,671	11%	2,585	2,917	78
													-	-	-
													-	-	-
<b>Total Fines Assessed</b>	413	309	255	196	195	203	189	229	379	2,368	1,151	106%	1,217	263	-
<b>Form 18 Fines</b>	409	307	166	192	188	201	187	214	342	2,206	1,000	121%	1,205	245	-
<b>Total Amt Paid</b>	\$43,250	\$30,800	\$ 33,050	\$ 29,600	\$ 35,400	\$ 22,200	\$ 29,600	\$ 44,050	\$ 43,850	\$ 311,800	\$ 208,400	50%	\$ 103,400	34,644	274

# Tab 7

State of South Carolina

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**Workers' Compensation Commission**

April 13, 2021

**To:** Gary Cannon  
Executive Director

**From:** Amy A. Bracy  
Judicial Director

**RE: Monthly Judicial Report for March 2021**

During the month of March, the Judicial Department processed eight hundred ninety-nine (899) requests for hearings, one hundred thirty (130) Motions and one hundred eighty-three (183) clincher conference requests that were sent to the Jurisdictional Commissioners.

There were sixty-four (64) Single Commissioner Hearings conducted during the past month, twenty-five (25) pre-hearing conferences held and three (3) Full Commission hearings held. A total of four hundred seventy-one (556) Orders were served at the single Commissioner level, seventy (70) of those were Decision and Orders that resulted from hearings that went on the record and one hundred seventy-six (176) were Motion Orders that were a result of Motions ruled upon by Commissioners.

The Informal Conference system conducted one hundred eighty-four (184) hearings during the last month.

There were thirty-four (34) regulatory mediations scheduled and seventy-seven (77) requested mediations. The Judicial Department was notified of seventy-four (74) matters resolved in mediation, with the receipt of Forms 70.

In the month of February, Judicial received two (2) Notice of Intent to Appeal to the Court of Appeals and zero (0) to the Circuit Court.

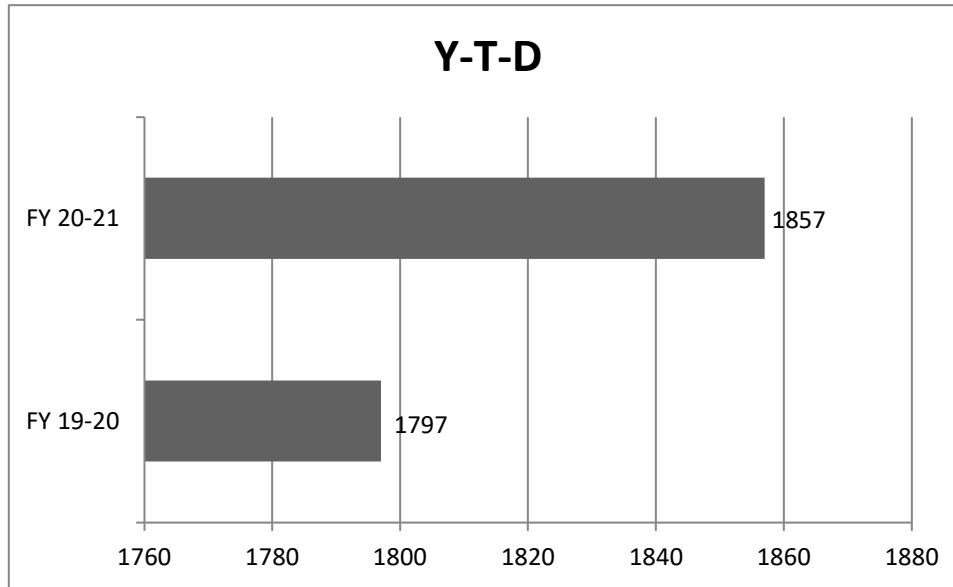


**Judicial Department Statistcal Report  
Statistics For Fiscal Year 2020-2021**

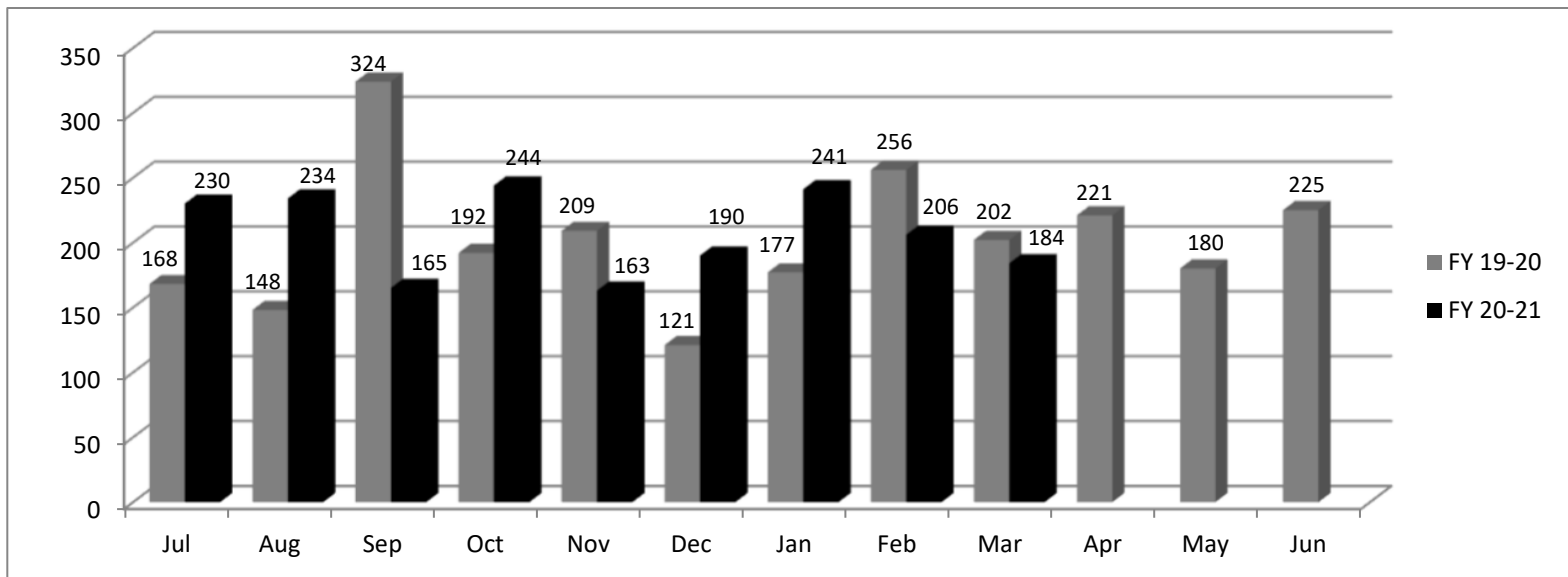
	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	Totals YTD 2020-2021	Totals YTD 2019-2020	% Diff from prev year	YTD Diff + (-)	FY20-21 Mth Avg	FY19-20 Mth Avg
Claimant Pleadings	550	544	567	607	459	445	455	528	558	4,713	4989	-6%	(276)	524	554
Defense Response to Pleadings	440	435	497	470	473	423	359	356	511	3,964	4131	-4%	(167)	440	459
Defense Pleadings	334	261	288	329	288	287	307	300	341	2,735	2513	9%	222	304	279
Motions	133	196	131	117	111	96	111	135	130	1,160	1052	10%	108	129	117
Form 30	5	18	11	5	12	10	7	12	15	95	109	-13%	(14)	11	12
FC Hearings Held	4	4	5	2	6	1	12	6	3	43	57	-25%	(14)	5	6
FC Orders Served	15	4	7	10	4	4	6	6	9	65	113	-42%	(48)	7	13
Single Comm. Hearings Held	68	86	82	59	56	63	30	114	64	622	540	15%	82	69	60
Single Comm. Orders Served	201	221	169	188	170	154	194	196	263	1,756	1909	-8%	(153)	195	212
Single Comm. Pre-Hearing Conf Held	38	18	19	36	24	28	16	12	25	216	276	-22%	(60)	24	31
Consent Orders	316	272	283	248	264	261	260	247	279	2,430	2441	0%	(11)	270	271
Adminstrative Orders	13	15	9	18	5	61	12	28	14	175	198	-12%	(23)	19	22
Clincher Conference Requested	148	117	162	155	143	156	118	147	183	1,329	1290	3%	39	148	143
Informal Conference Requested	304	299	268	269	228	181	297	288	305	2,439	2836	-14%	(397)	271	315
Informal Conference Conducted	230	234	165	244	163	190	241	206	184	1,857	1797	3%	60	206	200
Regulatory Mediations	38	26	40	43	35	30	22	21	34	289	324	-11%	(35)	32	36
Requested Mediations	60	54	47	58	66	30	50	59	77	501	452	11%	49	56	50
Ordered Mediations	1	0	2	0	1	0	0	1	0	5	17	-71%	(12)	1	2
Mediation Resolved	47	64	37	56	42	64	51	55	74	490	461	6%	29	54	51
Mediation Impasse	10	15	12	14	24	22	10	7	22	136	150	-9%	(14)	15	17
Mediation Held; Issues Pending	0	0	1	1	2	0	0	0	2	6	7	0%	(1)	1	1
Claim Settled Prior to Mediation	8	8	8	8	6	20	6	7	15	86	111	-23%	(25)	10	12
Mediation Not Complete in 60 days	0	3	0	3	1	5	0	1	2	15	25	-40%	(10)	2	3

**Informal Conf. Conducted**

	FY 19-20	FY 20-21
Jul	168	230
Aug	148	234
Sep	324	165
Oct	192	244
Nov	209	163
Dec	121	190
Jan	177	241
Feb	256	206
Mar	202	184
Apr	221	
May	180	
Jun	225	
<b>Total</b>	<b>2423</b>	<b>1857</b>

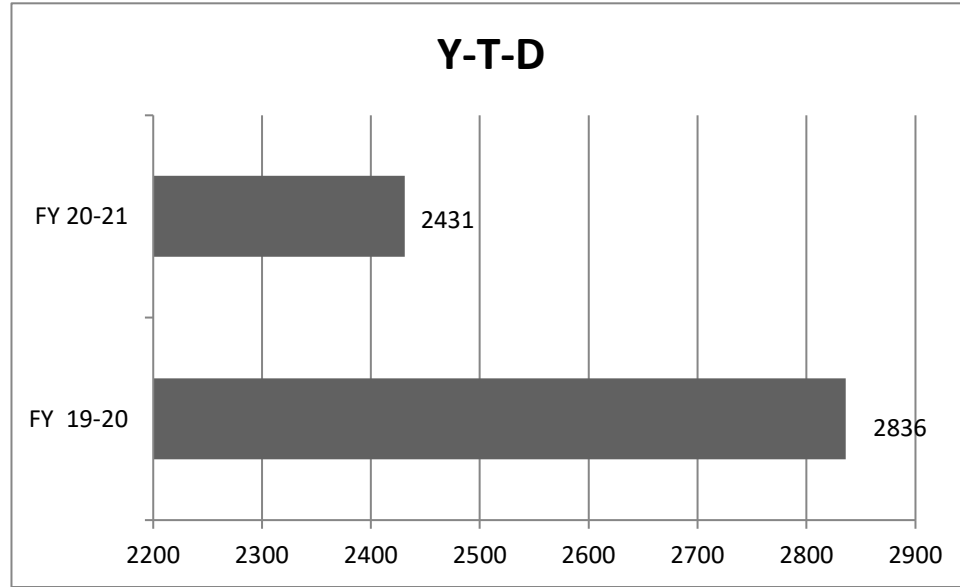


	FY 19-20	FY 20-21
<b>Y-T-D</b>	<b>1797</b>	<b>1857</b>

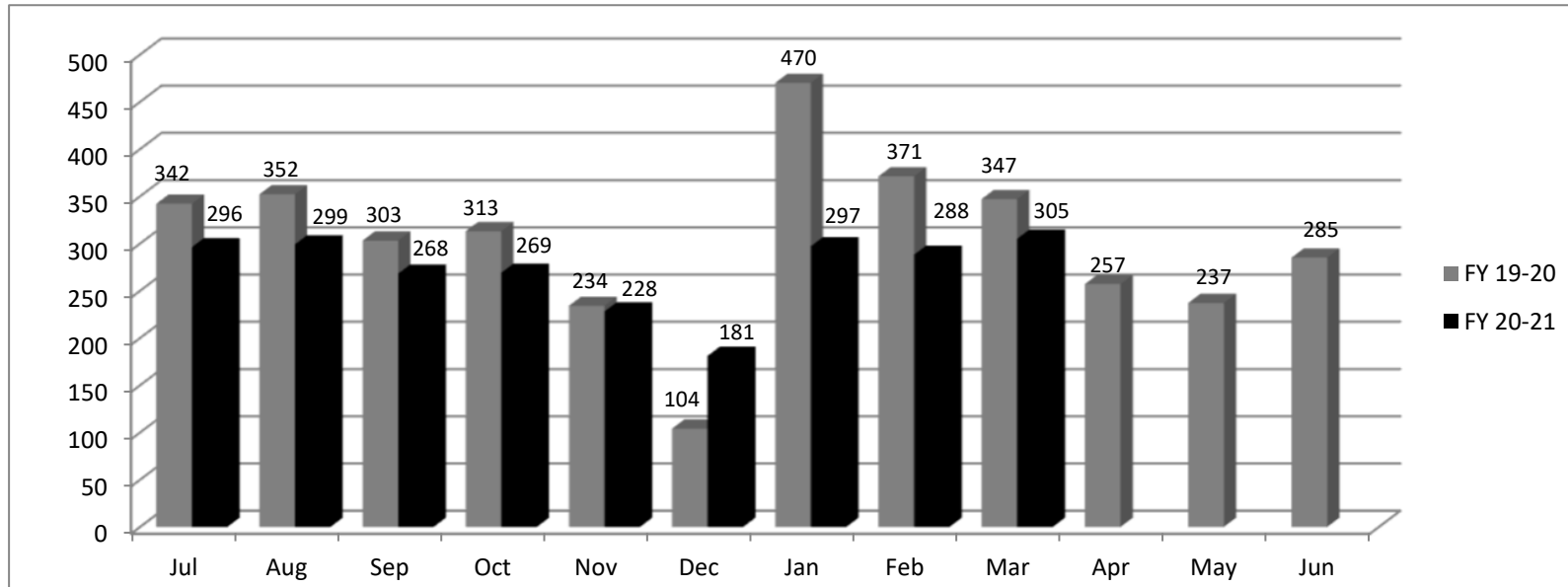


**Informal Conf. Requested**

	FY 19-20	FY 20-21
Jul	342	296
Aug	352	299
Sep	303	268
Oct	313	269
Nov	234	228
Dec	104	181
Jan	470	297
Feb	371	288
Mar	347	305
Apr	257	
May	237	
Jun	285	
<b>Total</b>	<b>3615</b>	<b>2431</b>



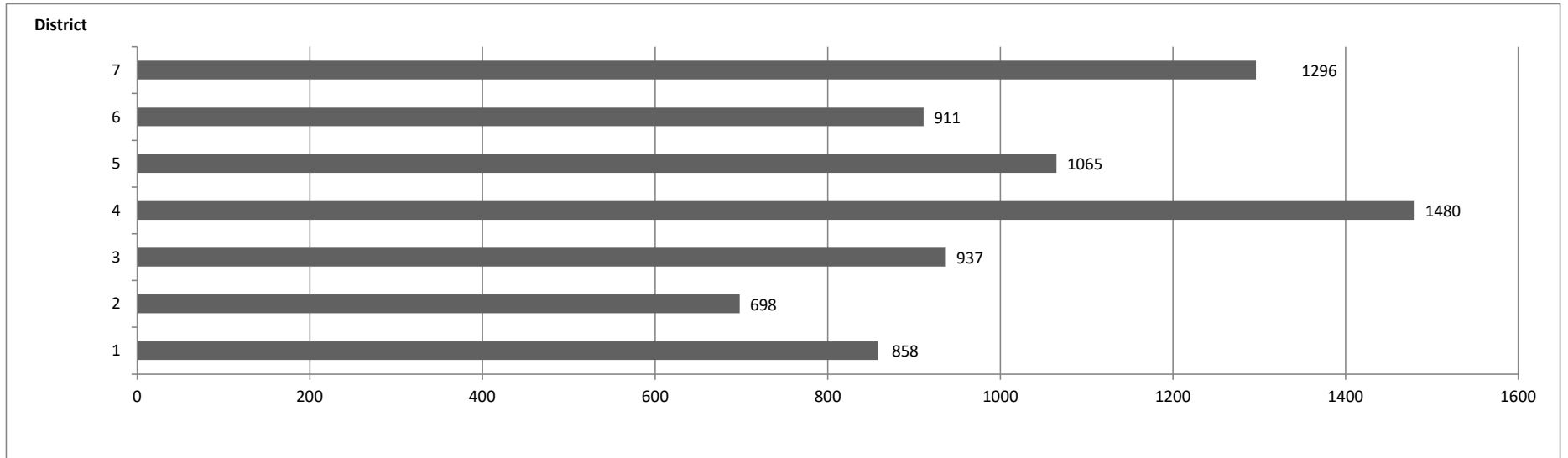
	FY 19-20	FY 20-21
<b>Y-T-D</b>	<b>2836</b>	<b>2431</b>



### Pleadings Assigned - Three Year Comparison by Month

	District 1			District 2			District 3			District 4			District 5			District 6			District 7		
	Greenville			Anderson			Orangeburg			Charleston			Florence			Spartanburg			Richland		
	20-21	19-20	18-19	20-21	19-20	18-19	20-21	19-20	18-19	20-21	19-20	18-19	20-21	19-20	18-19	20-21	19-20	18-19	20-21	19-20	18-19
Jul	120	99	88	81	84	98	85	123	114	151	183	183	126	136	147	112	137	110	154	140	144
Aug	88	99	118	73	85	71	105	78	87	142	168	187	125	153	124	95	104	149	133	147	138
Sep	87	101	92	70	77	78	107	98	83	162	174	148	128	108	98	113	104	91	169	131	132
Oct	93	115	112	81	90	98	125	76	115	175	187	204	115	124	119	104	121	130	159	142	160
Nov	92	83	116	88	74	87	100	108	114	176	155	161	96	116	130	104	78	119	134	148	150
Dec	90	81	92	68	65	66	115	80	93	168	140	116	132	99	121	96	104	94	141	117	115
Jan	79	98	89	56	69	69	96	78	114	172	186	170	110	104	104	88	88	114	124	110	134
Feb	84	91	102	88	85	80	86	78	102	133	143	156	101	132	111	93	126	126	118	166	116
Mar	125	112	92	93	96	81	118	134	97	201	187	192	132	131	142	106	111	115	164	183	131
Apr		90	84		78	76		90	76		150	157		136	103		100	86		140	123
May		100	112		80	114		80	189		126	211		103	151		104	138		125	183
Jun		112	94		75	103		91	89		170	153		97	121		109	100		175	145
<b>Totals</b>	<b>858</b>	<b>1181</b>	1191	<b>698</b>	958	1021	<b>937</b>	1114	1273	<b>1480</b>	1969	2038	<b>1065</b>	1439	1471	<b>911</b>	1286	1372	<b>1296</b>	1724	1671

### Pleadings Assigned by District Year to Date



# Tab 8

**No Vocational  
Rehabilitation Report  
Provided**

# Tab 9

# State of South Carolina

1333 Main Street, 5<sup>th</sup> Floor  
P.O. Box 1715  
Columbia, S.C. 29202-1715



## Workers' Compensation Commission

### Executive Director's Report April 19, 2021

#### Return to Work Plan

All employees except two have returned to the normal work schedule. Two employees were allowed to continue working from home because of their medical condition. They are expected to return to work two weeks after they have received their second vaccination.

#### COVID-19

Claims filed total	3,251
Claims filed March 2021	175
Reported Fatalities	25
Open Claims denied on Form 19	13
Closed Claims denied on a Form 19	1,829
Claims with attorney representation	101
Claims with active Judicial Activity	13
Claims with closed Judicial Activity	24
Total Medical Paid on closed claims	\$444,372
Total Non-Medical Paid on closed claims	\$1,885,537
Counties reporting highest number of claims	Greenville (437), Charleston (364), Richland (252)
Occupation reporting the highest number of claims	Registered Nurse (375)

#### Meetings/Activities

The Executive Director participated in 18 meetings and conference calls during March. Topics included but are not limited to, Microsoft team about the Gap Analysis, a demonstration of the Kansas' IT Legacy System, zoom call with representatives of Fair Health regarding the Medical Services Provider Manual, Senate Judiciary subcommittee hearing, the Board of Director SC Orthopaedic Association, , the Kermit team, the Judicial Conference agenda, and COVID response.

#### Constituent /Public Information Services

For the period March 1, 2021 to March 31, 2021, the Executive Director's Office and the General Counsel's office had 370 electronic and personal contacts with claimants or constituents, state agencies, federal agencies, attorneys, service providers, business partners, and letters with congressional offices.

#### Financial Transactions Activity

For the period March 1, 2021 to March 31, 2021, the Director's office processed and approved 6 travel expense reports, 134 invoices, and 29 deposits for DOA to process in the SCIES system.



**SCWCC Stakeholder Electronic Distribution List**

For the period March 1, 2021 to March 31, 2021 we added two (2) individual. Due to the receipt of email delivery failures, a total of four (4) email addresses were deleted. A total of 767 individuals currently receive notifications from the Commission.

**Advisory Notices**

During the month of March, the office posted four notices on the Commission's website and emailed it to the distribution list.

# Tab 10

# State of South Carolina

1333 Main Street, 5<sup>th</sup> Floor  
P.O. Box 1715  
Columbia, S.C. 29202-1715



TEL: (803) 737-5700  
[www.wcc.sc.gov](http://www.wcc.sc.gov)

## Workers' Compensation Commission

### MEMORANDUM

**TO:** COMMISSIONERS

**FROM:** Gary Cannon  
Executive Director

**DATE:** March 15, 2021

**RE:** FINANCIAL REPORT - Period ending March 31, 2021

Attached is the Budget vs. Actual Report for the General Fund and Earmarked Fund for the fiscal year period ending March 31, 2021. The benchmark for this period is 75%.

#### Expenditures

The expenditures for the General Fund are on pages 1-2 of the attached report "Budget vs. Actual Report FY2021. The year-to-day expenditures in the General Fund (10010000) for this period is \$1.8 million or 40% of budget.

The Earmarked Fund financials may be found on pages 3-6 of the report. The year-to-date expenditures for the Earmarked Fund (38440000) is \$2.6 million or 47% of budget. The fund has \$410,598 of Commitments.

#### Revenues

The Earmarked Fund received \$ 1.7 in Operating Revenues or 54% of expected revenues through March 31, 2021.

To date we have received \$4.3 million Self-Insurance Tax funds.

**South Carolina Workers' Compensation Commission**  
**Earmarked Fund Revenues**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

Account	Acct No.	Budget	YTD Actual Revenue	% of Budget
WORKERS' COMP HEARING FEE	4110090000	1,091,322	822,745	75%
W COMP SELF INS APPL FEE	4160040000	26,577	2,750	10%
W COMP FILING VIOL PENALTY	4223030000	1,985,476	846,730	43%
PARKING FEE	4350040000	5,900	3,930	67%
W COMP AWARD REVIEW FEE	4350140000	32,251	13,820	43%
TRNG CONF REG FEE	4380020000	6,000	960	16%
PHOTOCOPYING FEE	4380050000	62,199	37,743	61%
SALE OF SERVICES	4480020000		300	
SALE OF LISTINGS & LABELS	4480060000	4,187	2,159	52%
REFUND PRIOR YR EXPENDITURE	4520010000		738	
RETURN CHECKS	4530010000			
ADJUSTMENT TO AGENCY DEPOSITS	4530020000			
MISC REVENUE	4530030000		200	
<b>Total Revenues</b>		<b>3,213,912</b>	<b>1,732,074</b>	<b>54%</b>

<b>Self Insurance Tax</b>		<b>2,500,000</b>	<b>4,312,082</b>	<b>172%</b>
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<b>Total</b>		<b>5,713,912</b>	<b>6,044,156</b>	<b>106%</b>
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**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 10010000 - GENERAL FUND**

**Administration**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501015	DIRECTOR	138,686	104,014	75%		34,672
501058	CLASSIFIED POS	48,034				48,034
512001	OTHER OPERATING	315,587				
Total OTHER OPERATING:		315,587				315,587
<b>Total Administration:</b>		<b>502,307</b>	<b>104,014</b>	<b>21%</b>		<b>398,292</b>

**Inform. services**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
5030067131	PLM- EUC				5,080	
Total OTHER OPERATING:					5,080	-5,080
<b>Total Inform. services:</b>					<b>5,080</b>	<b>-5,080</b>

**Claims**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	78,767	60,424	77%		18,343
<b>Total Claims:</b>		<b>78,767</b>	<b>60,424</b>	<b>77%</b>		<b>18,343</b>

**Commissioners**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501026	CHAIRMAN	168,057	126,043	75%		42,014
501033	COMMISSIONER	978,964	734,220	75%		244,744
501050	TAXABLE SUBS		50,847			-50,847
501058	CLASSIFIED POS	320,113	257,954	81%		62,159
<b>Total Commissioners:</b>		<b>1,467,134</b>	<b>1,169,063</b>	<b>80%</b>	<b>0</b>	<b>298,071</b>

**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 10010000 - GENERAL FUND**

**Information Services FY18**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
561000	Special Item	1,695,084			1,246,396	448,688
<b>Total Information Services FY18:</b>		<b>1,695,084</b>			<b>1,246,396</b>	<b>448,688</b>

**Insurance & Medical**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	27,697	22,950	83%		4,747
<b>Total Insurance &amp; Medical:</b>		<b>27,697</b>	<b>22,950</b>	<b>83%</b>		<b>4,747</b>

**Judicial**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	29,852				29,852
<b>Total Judicial:</b>		<b>29,852</b>				<b>29,852</b>

**Employer Contributions**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
513000	EMPLOYER CONTRIB	713,269	460,836	65%		252,433
<b>Total Employer Contributions:</b>		<b>713,269</b>	<b>460,836</b>	<b>65%</b>		<b>252,433</b>

<b>Total GENERAL FUND:</b>		<b>4,514,110</b>	<b>1,817,287</b>	<b>40%</b>	<b>1,251,476</b>	<b>1,445,347</b>
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**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 31C30000 - COVID-19 RESP RESERV**

**Commissioners**

<b>Commitment Item</b>	<b>Commitment Item Description</b>	<b>Current Budget</b>	<b>YTD Expenditures</b>	<b>% Used</b>	<b>Commitments</b>	<b>Remaining Balance</b>
512001	OTHER OPERATING	100,000				
	<b>Total OTHER OPERATING:</b>	100,000				100,000
	<b>Total Commissioners:</b>	<b>100,000</b>				<b>100,000</b>
	<b>Total COVID-19 RESP RESERV:</b>	<b>100,000</b>				<b>100,000</b>

**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 38440000 - EARMARKED FUND**

**Administration**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	586,985	139,569	24%		447,416
501070	OTH PERS SVC	41,000				41,000
512001	OTHER OPERATING	2,625,713				
5020080000	FREIGHT EXPRESS DELV		26		296	
5020120000	CELLULAR PHONE SVCS		3,685			
5021010005	LEGAL SRV-REPORTER		421			
5021020000	ATTORNEY FEES		10,235			
5021479207	JANITORIAL		2,489			
5021490000	AUDIT ACCT FINANCE		133			
5024990000	OTH CNT-NON-IT & REA		1,038			
5030010000	OFFICE SUPPLIES		4,079		26	
5030010002	OFF SUP - MIN OFF EQ		194			
5030010004	SUBSCRIPTIONS		18,899		5,623	
5030030000	PRINTED ITEMS		2,894		29	
5030067101	PRGM LIC - APP SUPP		24,909		8,892	
5030067130	EQUIP&SUPP- EUC		18		1	
5030067170	EQUIP&SUPP- PRINT EU		4,014		2,200	
5030070000	POSTAGE		22,000		14,360	
5030090000	COMMUNICATION SUPP		17,001			
5031479203	JANITORIAL SUPPLIES		95			
5032410000	MED/SCIENT/LAB SUPP		239			
5032820000	INSTRUCTIONAL MAT				1,408	
5033990000	OTHER SUPPLIES		169			
5040010000	OPER LSE-OFC EQ RENT		2,014			
5040057000	IT-OPER LS-CONT RENT				1,023	
5040060000	OPER-RENT-NON ST OWN		307,921		143,817	
5040070000	OPER-RNT-ST OWN RL P		120			
5040490000	OPER LSE-RENT-OTHER		11,638		11,448	
5040490003	OPER LSE-RENT-PO BOX		1,416			
5041010000	DUES & MEMBER FEES		4,835			
5041020000	FEES AND FINES		14			
5050070000	IN ST-REGISTR FEES		400			



**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 38440000 - EARMARKED FUND**

5051540000	LEASED CAR-ST OWNED		23,768			
	Total OTHER OPERATING:	2,625,713	464,664	18%	189,124	1,971,925
	<b>Total Administration:</b>	<b>3,253,698</b>	<b>604,232</b>	<b>19%</b>	<b>189,124</b>	<b>2,460,341</b>

**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 38440000 - EARMARKED FUND**

**Inform. services**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS		265,518			-265,518
5020077100	SERVICES- APP SUP				972	
5020077130	SERVICES- EUC		3,548			
5020077170	SERVICES- PRINT EU		490			
5020077200	SERVICES- SERVERS		48,011		43,200	
5020077220	SERVICES- VOICENET		19,663			
5020077230	IT CONTRACTORS				46,316	
5020077240	DP SERVICES – STATE		124,929			
5020080000	FREIGHT EXPRESS DELV		48		296	
5020120000	CELLULAR PHONE SVCS		1,156		1,806	
5021330000	CONTR-GOVT/NONPRFIT		39,000			
5021469316	SECURITY ALARM SRVC		2,625		46	
5021540000	NON-IT OTHER PRO SRV				15,825	
5030010000	OFFICE SUPPLIES		773		685	
5030067101	PRGM LIC - APP SUPP		688		71,953	
5030067130	EQUIP&SUPP- EUC		8,793		9,936	
5030067131	PLM- EUC				769	
5030067141	PLM- ITSD		9,590			
5030067170	EQUIP&SUPP- PRINT EU		8,212		5,052	
5030067210	EQUIP&SUPP- STORAGE		118			
5030090000	COMMUNICATION SUPP		10,208			
5031010000	LAUNDRY SUPPLIES		131			
5031030011	MISC SUPPLIES		70			
5040057000	IT-OPER LS-CONT RENT		911		5,988	
5041010000	DUES & MEMBER FEES		196			
5050070000	IN ST-REGISTR FEES		249			
5050570000	OUT ST-REGISTR FEES		975			
Total OTHER OPERATING:			280,383		202,844	-483,227
<b>Total Inform. services:</b>			<b>545,901</b>		<b>202,844</b>	<b>-748,744</b>

**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 38440000 - EARMARKED FUND**

**Claims**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	280,850	172,231	61%		108,619
512001	OTHER OPERATING	19,700				
5020080000	FREIGHT EXPRESS DELV		8		487	
5020120000	CELLULAR PHONE SVCS		181		77	
5030010000	OFFICE SUPPLIES		456		848	
5030030000	PRINTED ITEMS		643			
5030090000	COMMUNICATION SUPP		588			
Total OTHER OPERATING:		19,700	1,876	10%	1,411	16,413
<b>Total Claims:</b>		<b>300,550</b>	<b>174,107</b>	<b>58%</b>	<b>1,411</b>	<b>125,031</b>

**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 38440000 - EARMARKED FUND**

**Commissioners**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501050	TAXABLE SUBS	70,000				70,000
512001	OTHER OPERATING	230,700				
5020080000	FREIGHT EXPRESS DELV		57		296	
5020120000	CELLULAR PHONE SVCS		13,648		160	
5021010003	LEGAL SRV-TRANSCRIPT		3,453			
5021010005	LEGAL SRV-REPORTER		68,940			
5021020000	ATTORNEY FEES		1,379			
5021410000	EDUC & TRNG-STATE		75			
5021540000	NON-IT OTHER PRO SRV		180			
5030010000	OFFICE SUPPLIES		702		457	
5030067170	EQUIP&SUPP- PRINT EU		2,409			
5030070000	POSTAGE		42			
5031479203	JANITORIAL SUPPLIES		181			
5033990000	OTHER SUPPLIES		311			
5050041000	HR-IN ST-AUTO MILES		15,864		-	
5050070000	IN ST-REGISTR FEES		50			
5050080000	IN ST-SUBSIST ALLOW		3,128			
Total OTHER OPERATING:		230,700	110,417	48%	912	119,370
<b>Total Commissioners:</b>		<b>300,700</b>	<b>110,417</b>	<b>37%</b>	<b>912</b>	<b>189,370</b>

**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 38440000 - EARMARKED FUND**

**Insurance & Medical**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	459,463	263,133	57%		196,330
501070	OTH PERS SVC	22,881	19,200	84%		3,681
512001	OTHER OPERATING	54,500				
5020080000	FREIGHT EXPRESS DELV		94		487	
5020120000	CELLULAR PHONE SVCS		510			
5021540000	NON-IT OTHER PRO SRV		14,755		11,328	
5024990000	OTH CNT-NON-IT & REA		800			
5030010000	OFFICE SUPPLIES		143		1,576	
5030030000	PRINTED ITEMS		113			
5030067170	EQUIP&SUPP- PRINT EU		97			
5030090000	COMMUNICATION SUPP		1,177			
5040060000	OPER-RENT-NON ST OWN				452	
5050070000	IN ST-REGISTR FEES		2,350			
Total OTHER OPERATING:		54,500	20,040	37%	13,843	20,617
<b>Total Insurance &amp; Medical:</b>		<b>536,844</b>	<b>302,372</b>	<b>56%</b>	<b>13,843</b>	<b>220,629</b>

**South Carolina Workers' Compensation Commission**  
**Budget vs. Actual Report**  
**FY 2021 As of 3/31/2021**  
**75% of year elapsed**

**Fund 38440000 - EARMARKED FUND**

**Judicial**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
501058	CLASSIFIED POS	462,294	343,964	74%		118,330
501070	OTH PERS SVC	45,000	31,227	69%		13,773
512001	OTHER OPERATING	12,800				
5020080000	FREIGHT EXPRESS DELV		8		487	
5020120000	CELLULAR PHONE SVCS		234		116	
5021010003	LEGAL SRV-TRANSCRIPT		171			
5021010005	LEGAL SRV-REPORTER		2,090			
5030010000	OFFICE SUPPLIES		60		1,861	
5030090000	COMMUNICATION SUPP		1,177			
5050041000	HR-IN ST-AUTO MILES		104			
5050070000	IN ST-REGISTR FEES		50			
Total OTHER OPERATING:		12,800	3,893	30%	2,464	6,443
<b>Total Judicial:</b>		<b>520,094</b>	<b>379,084</b>	<b>73%</b>	<b>2,464</b>	<b>138,547</b>

**Employer Contributions**

Commitment Item	Commitment Item Description	Current Budget	YTD Expenditures	% Used	Commitments	Remaining Balance
513000	EMPLOYER CONTRIB	695,959	517,973	74%	0	177,986
<b>Total Employer Contributions:</b>		<b>695,959</b>	<b>517,973</b>	<b>74%</b>	<b>0</b>	<b>177,986</b>

<b>Total EARMARKED FUND:</b>		<b>5,607,845</b>	<b>2,634,087</b>	<b>47%</b>	<b>410,598</b>	<b>2,563,160</b>
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**South Carolina Workers' Compensation Commission**  
**Commitments**  
**FY 2021 As of 3/31/2021**

**Fund 10010000 - GENERAL FUND**

**Inform. services**

Commitment Item	Commitment Item Description	Vendor	Commitment
5030067131	PLM- EUC	SHI INTERNATIONAL CORP	5,080
<b>Total Inform. services:</b>			<b>5,080</b>

**Information Services FY18**

Commitment Item	Commitment Item Description	Vendor	Commitment
5020077230	IT CONTRACTORS	TAPFIN PROCESS SOLUTIONS	1,246,396
<b>Total Information Services FY18:</b>			<b>1,246,396</b>

<b>Total GENERAL FUND:</b>			<b>1,251,476</b>
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**Fund 38440000 - EARMARKED FUND**

**Administration**

Commitment Item	Commitment Item Description	Vendor	Commitment
5030010000	OFFICE SUPPLIES	STAPLES BUSINESS ADVANTAGE	26
5030010004	SUBSCRIPTIONS	WEST PUBLISHING CORPORATION	5,623
5030030000	PRINTED ITEMS	PINE PRESS PRINTING	29
5030067101	PRGM LIC - APP SUPP	WEST PUBLISHING CORPORATION	8,892
5030067130	EQUIP&SUPP- EUC	FORMS & SUPPLY INC	1
5030067170	EQUIP&SUPP- PRINT EU	FORMS & SUPPLY INC	1,641
5030067170	EQUIP&SUPP- PRINT EU	MAJOR BUSINESS MACHINES	559
5030070000	POSTAGE	NEOFUNDS BY NEOPOST	1,400
5030070000	POSTAGE	US POSTAL SERVICE	12,960
5032820000	INSTRUCTIONAL MAT	PINE PRESS PRINTING	1,408
5040057000	IT-OPER LS-CONT RENT	XEROX CORPORATION	1,023
5040060000	OPER-RENT-NON ST OWN	GALIUM 1333 MAIN LLC	143,817
5040490000	OPER LSE-RENT-OTHER	REPUBLIC PARKING SYSTEM INC	11,448
<b>Total Administration:</b>			<b>188,828</b>

**Inform. services**

Any items with vendor "Not assigned" are pending financial adjustments. Any commitment on the Budget vs. Actual Report that is missing from this list is a travel commitment.

**South Carolina Workers' Compensation Commission**  
**Commitments**  
**FY 2021 As of 3/31/2021**

**Fund 38440000 - EARMARKED FUND**

Commitment Item	Commitment Item Description	Vendor	Commitment
5020077100	SERVICES- APP SUP	BIS DIGITAL, INC.	972
5020077230	IT CONTRACTORS	TAPFIN PROCESS SOLUTIONS	46,316
5020120000	CELLULAR PHONE SVCS	VERIZON WIRELESS	1,806
5021469316	SECURITY ALARM SRVC	SONITROL SECURITY SYSTEMS	46
5021540000	NON-IT OTHER PRO SRV	HYLAND SOFTWARE INC	15,825
5030010000	OFFICE SUPPLIES	FORMS & SUPPLY INC	685
5030067101	PRGM LIC - APP SUPP	PROGRESS SOFTWARE CORP	60,585
5030067130	EQUIP&SUPP- EUC	PROGRESS SOFTWARE CORP	9,936
5030067131	PLM- EUC	SHI INTERNATIONAL CORP	769
5040057000	IT-OPER LS-CONT RENT	XEROX	4,294
5040057000	IT-OPER LS-CONT RENT	XEROX CORPORATION	1,693
<b>Total Inform. services:</b>			<b>142,928</b>

**Claims**

Commitment Item	Commitment Item Description	Vendor	Commitment
5020080000	FREIGHT EXPRESS DELV	FEDEX	487
5020120000	CELLULAR PHONE SVCS	VERIZON WIRELESS	77
5030010000	OFFICE SUPPLIES	FORMS & SUPPLY INC	812
5030010000	OFFICE SUPPLIES	STAPLES BUSINESS ADVANTAGE	36
<b>Total Claims:</b>			<b>1,411</b>

**Commissioners**

Commitment Item	Commitment Item Description	Vendor	Commitment
5020120000	CELLULAR PHONE SVCS	VERIZON WIRELESS	160
5030010000	OFFICE SUPPLIES	STAPLES BUSINESS ADVANTAGE	338
<b>Total Commissioners:</b>			<b>497</b>

**Insurance & Medical**

Commitment Item	Commitment Item Description	Vendor	Commitment
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Any items with vendor "Not assigned" are pending financial adjustments. Any commitment on the Budget vs. Actual Report that is missing from this list is a travel commitment.



**South Carolina Workers' Compensation Commission  
Commitments  
FY 2021 As of 3/31/2021**

**Fund 38440000 - EARMARKED FUND**

5021540000	NON-IT OTHER PRO SRV	A WOMANS TOUCH LLC	2,160
5021540000	NON-IT OTHER PRO SRV	LUMLEY INVESTIGATIONS LLC	756
5021540000	NON-IT OTHER PRO SRV	TPT INVESTIGATIONS LLC	320
5021540000	NON-IT OTHER PRO SRV	UPSTATE LEGAL SUPPORT SERVICES L	1,555
5021540000	NON-IT OTHER PRO SRV	WHITESSELL INVESTIGATIVE SERVICES	6,537
5030010000	OFFICE SUPPLIES	STAPLES BUSINESS ADVANTAGE	790
5040060000	OPER-RENT-NON ST OWN	GALIUM 1333 MAIN LLC	452
<b>Total Insurance &amp; Medical:</b>			<b>12,570</b>

**Judicial**

Commitment Item	Commitment Item Description	Vendor	Commitment
5020080000	FREIGHT EXPRESS DELV	FEDEX	487
5020120000	CELLULAR PHONE SVCS	VERIZON WIRELESS	116
5030010000	OFFICE SUPPLIES	FORMS & SUPPLY INC	1,066
5030010000	OFFICE SUPPLIES	STAPLES BUSINESS ADVANTAGE	795
<b>Total Judicial:</b>			<b>2,464</b>

<b>Total EARMARKED FUND:</b>	<b>410,598</b>
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Any items with vendor "Not assigned" are pending financial adjustments. Any commitment on the Budget vs. Actual Report that is missing from this list is a travel commitment.

# Tab 11

**TO: COMMISSIONERS**

**FROM: Gary Cannon  
Executive Director**

**DATE: April 20, 2021**

**RE: Ad Hoc Advisory Committee  
Medical Services Provider Manual**

At the Commission's Business Meeting on March 19, the Commissioners received recommendations from stakeholders, one of which was to form an ad hoc committee of stakeholders to review issues related to the Medical Services Provider Manual (Fee Schedule). The Chairman tasked me with preparing a recommendation to include suggested members and potential topics or issues for the committee to consider.

The Commission received comments and recommendations concerning the proposed changes to the Fee Schedule from 11 organizations and individuals and approved the language changes recommended by the stakeholders in opioid dispensing, repackaged drugs, compound drugs, and topical compounds pre-authorization.

The following items were not approved by the Commission for inclusion in the updates for the 2021 Fee Schedule.

- Review ways in which the administrative burden on providers could be reduced.
- Create state specific codes for prescription strength compounds to better control costs. This was not approved because of the increased administrative burden of reprogramming billing programs or requiring the billing to be done manually.
- Require a time frame of one year from date of service for a provider to submit a bill and one year from original denial or payment for reconsideration. Under current state policy, a provider has two years from original billing to submit for reconsideration.
- Services provided out of state to be paid based on other state's fee schedule when there is one. If not, then negotiate as under current policy.
- Remove language that maximum reimbursement is based on Medicare guidelines and methodologies.
- Include all modifiers (e.g., Modifier 54 for only surgical portion of the service, excluding pre- and post-op.)
- Do not use a budget neutral conversion factor approach as it doesn't allow for reasonable increases in medical costs and providers may decide not to see workers' comp patients.
- Do a competitive assessment of South Carolina fees compared to other state workers' compensation programs.

- Allow for the opportunity to negotiate rates above fee schedule MAPs when payors/employers agree that the value-add is worth it.

### **Ad Hoc Committee Suggested Representation**

SC Orthopaedic Association  
 SC Medical Association  
 SC Hospital Association  
 Injured Workers Advocates Association (Claimants Bar)  
 NCCI  
 Defense Bar  
 Workers' Compensation Insurance Carrier  
 Pain Society of the Carolinas  
 Physicians Research Institute  
 Pharmaceutical Dispensing Co.  
 Fair Health  
 SC Employers' Advocacy Association  
 SC Chamber of Commerce  
 SC Small Business Chamber of Commerce  
 State Accident Fund  
 SC Workers' Compensation Education Association  
 WCC Staff: Administrative and legal support

### **Individuals submitted comments for the 2021 Fee Schedule update who are potential candidates to serve on the Ad Hoc committee.**

Ann Margaret McCraw, Midlands Orthopaedics  
 Ezra Riber, MD and Robert Wilson, MD, Pain Society of the Carolinas  
 Tiffany Grzybowski, Healthe Systems  
 Brian Allen, Mitchell  
 Lee Ann Stember, President National Council for Prescription Drugs Programs  
 Kevin C. Tribout, Optum  
 Joseph A Schwartz, III, MD, Physicians Research Institute  
 Gregory Grabowski, MD, SC Orthopaedic Association  
 Karen Mills, Walmart Claims Services  
 Christian, Boesle, Esquire

### **Others recommended to serve on the Committee**

Dr. Shailesh M. Patel, Lowcountry Orthopaedics  
 Bonnie Anzelmo, Injured Workers Advocates  
 Barbara Cullum, Eastern Alliance Insurance Group  
 Octavia Williams Blake, McLeod Occupational Health Hospital System  
 Steve Ratliff, Southern Rehabilitation Network  
 Scott Garrett, Esq. MGC Law  
 Walt Barefoot, Esq., MGC Law  
 Cindy Dooley, Esq., Turner Padgett