



CourtCall – Remote Appearances

CourtCall works in partnership with the South Carolina Workers' Compensation Commission to provide a system for attorneys, claimants, insurance representatives, employers and others to make workers' compensation appearances by video conference from a participants' home, office or other convenient location.

CourtCall coordinates and facilitates the video appearance and notifies the appropriate Commissioner of the upcoming remote appearance. CourtCall will also test suitability and connectivity with users prior to the hearing date. CourtCall has provided the Workers' Compensation Commission with equipment to ensure optimal connectivity.

In order to access CourtCall Video participants need access to the following equipment:

- Computer with internet access
 - Webcam (either internal or external)
 - Telephone
- OR**
- Smart phone with internal camera
 - Internet connection or cellular service

Appearances are scheduled directly through CourtCall. Parties may contact CourtCall at (888) 882-6878 or send an email to Assist@courtcall.com with the following information:

- Participant Name
- Commissioner
- Date, Time and Proceeding Type
- WCC Case Number and Case Name
- Representing Information

CourtCall is a private company and charges a fee for its services. Until April 30th, 2020 CourtCall will cost a flat fee of \$59.50 per participant per hearing. Payment is collected at the time of scheduling. Payment can be made by either a credit card, check or firms may setup debit accounts through CourtCall.

If participants have questions regarding CourtCall's partnership with the WCC, they may contact Michael Wapnick at MichaelW@courtcall.com or (888) 882-6878 ext. 884.