

State of South Carolina

1333 Main St, Suite 500
P.O. Box 1715
Columbia, S.C. 29202-1715



Tel: (803) 737-5700
Fax: (803) 737-1258
www.wcc.sc.gov

Workers' Compensation Commission July 7, 2023

IT Claims Management System

The South Carolina Workers' Compensation Commission is excited to announce that updates are coming to the eCase Display Claims Management System. During the next few weeks, the eCase Display Claims Management System will be upgraded to provide better functionality and an improved user experience as part of our agency's IT System's Legacy Modernization Effort.

The upgraded eCase display will continue to offer the same features as previously offered.

The upgraded eCase display will include the following enhancements:

- Updated eCase display for all parties connected to a claim
- Ability to view, download and print documents associated with a case at no cost

The new eCase portal will contain an updated User Manual available for you to download and print and a Frequently Asked Questions (FAQ) section located within the application.

All of the features offered in the upgraded eCase portal will be available on mobile devices (cell phones and tablets).

There is no need to re-register to use the new system. You will log into the same as before and you will still be connected to your existing cases in the system.

We will be sharing more information about virtual training opportunities and additional supporting materials shortly.

Additional system enhancements such as ability to upload additional forms and process payments (ePay) electronically are scheduled to be deployed during the later part of this month.

If you have any questions or concerns regarding this matter, please do not hesitate to contact us at support@wccassist.freshdesk.com.