

AGENDA

SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5th Floor
Columbia, South Carolina 29201

November 18, 2019– 10:30 a.m.

Commission Hearing Room A

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

- | | |
|---|---|
| 1. CALL TO ORDER | <i>CHAIRMAN BECK</i> |
| 2. APPROVAL OF AGENDA OF BUSINESS MEETING
OF NOVEMBER 18, 2019 | <i>CHAIRMAN BECK</i> |
| 3. APPROVAL OF MINUTES OF THE BUSINESS MEETING
OF OCTOBER 21, 2019 (Tab 1) | <i>CHAIRMAN BECK</i> |
| 4. GENERAL ANNOUNCEMENTS | <i>MR. CANNON</i> |
| 5. APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2) | <i>MS. BOGGS</i> |
| 6. DEPARTMENT DIRECTORS' REPORTS
Human Resources (Tab 3)
Information Services (Tab 4)
Insurance and Medical Services (Tab 5)
Claims (Tab 6)
Judicial (Tab 7) | <i>MS. STUART
MS. SPRANG
MR. DUCOTE
MS. SPANN
MS. BRACY</i> |
| 7. Vocational Rehabilitation (Tab 8) | <i>MR. CANNON</i> |
| 8. EXECUTIVE DIRECTOR'S REPORT (Tab 9)
Administration – Financial Report (Tab 10) | <i>MR. CANNON
Mr. Cannon</i> |
| 9. OLD BUSINESS | <i>CHAIRMAN BECK</i> |
| 10. NEW BUSINESS | <i>CHAIRMAN BECK</i> |
| 11. ADJOURNMENT | <i>CHAIRMAN BECK</i> |

Table of Contents

1	Approval of Minutes of the Business Meeting of September 16, 2019
2	Self-Insurance
3	Human Resources
4	Information Services
5	Insurance and Medical Services
6	Claims
7	Judicial
8	Vocational Rehabilitation
9	Executive Director's Report
10	Financial Report

THE
SOUTH CAROLINA WORKERS'
COMPENSATION COMMISSION
BUSINESS MEETING
October 21, 2019

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Monday, October 21, 2019, at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, CHAIRMAN
SUSAN S. BARDEN, VICE CHAIR
R. MICHAEL CAMPBELL, II, COMMISSIONER
MELODY L. JAMES, COMMISSIONER
GENE MCCASKILL, COMMISSIONER
AISHA TAYLOR, COMMISSIONER
AVERY B. WILKERSON, JR., COMMISSIONER

Present also were: Gary Cannon, Executive Director; Bryan Berthelette, Self-Insurance Director; Alexa Stuart, Human Resource Manager; Amy Bracy, Judicial Director; Keith Roberts, General Counsel; Wayne Ducote; Insurance & Medical Services Director and Emily Boggs, Self-Insurance Director. David Durant, Staff Attorney and Bonnie Anzelmo, Injured Workers Advocates were also present.

Chairman Beck called the meeting to order at 10:32 a.m.

AGENDA

Commissioner Barden moved that the agenda be approved. Commissioner McCaskill seconded the motion, and the motion was approved.

APPROVAL OF MINUTES – BUSINESS MEETING OF SEPTEMBER 16, 2019

Commissioner Barden moved that the minutes of the Business Meeting of September 16, 2019, be approved. Commissioner Taylor seconded the motion, and the motion was approved.

GENERAL ANNOUNCEMENTS

There were no general announcements.

APPLICATIONS FOR APPROVAL TO SELF-INSURE

Self-insurance applications were presented by Emily Boggs, Self-Insurance Director in Training. **Sixteen (16)** prospective members of **Four (4)** funds was presented to the Commission for approval. The applications were:

Palmetto Hospital Trust Fund
McLeod Health

Palmetto Timber Fund
BBW Logging, LLC
Little Lee Logging, LLC

SC Automobile Dealers SIF
Cheraw Chevrolet

South Carolina Home Builders SIF
Abercrombie Asphalt, LLC
Apex Home Innovations, LLC
Boerner Construction, LLC
Build Masters Contracting, LLC
Carolina Construction of Columbia SC. Inc.
Craftwell Homes, LLC
Cruz Hernandez Landscaping, LLC
DLS Walls, LLC
Hembree Outdoors, LLC
Kisner Construction, LLC
Morris Construction, LLC
Tower Builders, LLC

After examination of the applications, it was determined that each complied with the Commission's requirements and each was recommended for approval. Commissioner Wilkerson made the motion to approve the applications to self-insure, and Commissioner Taylor seconded the motion. The motion was unanimously approved.

Ms. Boggs also presented a motion for Dominion Energy Inc., to Self-Insure. Ms. Boggs recommended Dominion Energy Inc., be granted the privilege self-insuring its workers' compensation liabilities with three (3) recommendations. After several questions from the Commission to Ms. Boggs, Commissioner Wilkerson made a motion to approve and Commissioner Taylor seconded the motion. The motion was approved unanimously by the Commission.

DEPARTMENT DIRECTORS' REPORTS

The Department Directors presented their reports which were also submitted to the Commission in written form.

Human Resources

Ms. Stuart presented the Human Resources report. Ms. Stuart pointed out the following highlights from the report:

- No changes in staffing, we currently have 51 employees.
- Open enrollment will close in 10 days. PEBA allowed employees to make changes earlier than they have in previous years.
- 23 benefit transactions which was 13 more than last month, the increase in numbers are in relation to the open enrollment.
- Social Committee met and planned activities for the remainder of the year.
- The Social Committee hosted a tail gate event. Participates either brought in food or paid a small fee. It was a great team building activity.
- Ms. Stuart attended the annual state SHRM meeting.
- Increase in "all agency" emails and that is related to open enrollment also.
- Ms. Stuart approved 16 travel reports
- 3 standard SCEIS transactions
- Completed 10 CBRE issues which an increase by 6

Information Technology Department

Mr. Cannon presented the IT report in Ms. Sprang's absence. Mr. Cannon pointed out the following highlights from the report.

Accomplishments in September:

- EDI- The IT Team continues to support trading partners in preparation of our new KERMIT system.
- Progress- IT has needed to periodically reboot the system, which has caused minimal or no system impact to agency staff.
- Jason is working on some new, small projects. He been investigating viable mobile devise solutions and WebEx in future.
- OnBase- Most time has been transferring files into the DTO environment and Assure cloud environment.
- Legacy Modernization/KERMIT- We have completed 28 Sprints. They are now focusing on order processing and data cleansing. Have run the first migration of data and 27,000 test claims in the new system.
- Spreadsheet has been created for KERMIT tasks and it will be kept up to date.
- Implementation guide is published and on the website. The EDI tables are also listed on the website.
- PCI certification is continuing.
- We continue our work with the Division of Information Security to ensure our security policies as they relate to the new system are adequate.
- We have begun work on a training manual.
- KERMIT training will start Monday, October 29, 2019 in Charleston.

Mr. Cannon pointed out that Ms. Sprang received the CIO award from the Greenville Business Magazine, Columbia Business Magazine and Charleston Business Magazine. The award to recognize CIOs, IT Directors who have shown leadership, in the public and private sector. Mr. Cannon expressed how proud he was of Ms. Sprang and how hard she has worked on the KERMIT system and for our agency.

Insurance and Medical Services Department

Mr. Ducote presented the Insurance and Medical Services Department's report. Mr. Ducote pointed out the following highlights from the report:

- In September, the Compliance Division compelled 57 employers to come into compliance with the Act and collected over \$129,000 in non-compliance penalties. As a result of the efforts 553 more employees are now covered.
- We had 25 carriers on the Rule to Show Cause docket resolved their outstanding fines. Resulting in \$9,00.00 in fine resolutions.
- Coverage collected \$19,300 in fines.
- Total 1,965 new claims have been established.
- Self-Insurance collected over 1.6 million in self-insured fund.

Claims Department

Ms. Spann presented the Claims Department's report. Ms. Spann reported the following for the month of September:

- Claims processed 1, 741 less than the previous month.
- Claims closed 2,160 files and reviewed 2,705 files.
- Overall fine revenue is \$4,400 less than the previous month.
- Total number of fines decreased from the previous month.
- Electronic submission is going in the right direction. Department received 681 Form 61s
- 15 Third party settlements were received and 14 were approved.

Judicial Department

Ms. Bracy presented the Judicial Department's report. Ms. Bracy reported the following for the month of September

- Judicial' s numbers are holding steady, but Ms. Bracy noted that our Informal Conferences seem to be trickling down. However, Mr. Line heard double the number of cases last month, from the prior month.
- Administrative orders are up.
- Appeals are down by about 50%.
- Preparing to train our stakeholders.
- Judicial is assisting with building and testing the new KERMIT system.

VOCATIONAL REHABILITATION

- No report has been provided. Vocation Rehabilitation has had some staff changes, and we are trying to determine who to contact to get the reports and metrics.

EXECUTIVE DIRECTOR'S REPORT

Gary Cannon, Executive Director, presented his report which was also submitted to the Commission in written form. He pointed out the following highlights from the report:

- Continuing to work with IT team on KERMIT.
- Working with Department of Administration on accounts payable and travel for the agency.
- Added 3 individuals to distribution list for a total of 804 stakeholders who receive Commission updates.

ADMINISTRATION – FINANCIAL REPORT

Gary Cannon, Executive Director presented the Financial Report. Mr. Cannon pointed out the following highlights from the report.

- Benchmark is 25% end of September
- General fund expenditures is 14% of budget.

- Revenues to date 27%.
 - We have received \$1,929,550 in Self-Insurance Tax funds.
- Commissioner James had some questions about the formatting of the report.

OLD BUSINESS

No old business.

NEW BUSINESS

Mr. Cannon presented the 2020 Commission Calendar to the Commissioners. All the suggestions of the Commissioners' incorporated.

Commissioner Campbell made the motion to approve the calendar, and Commissioner Taylor seconded the motion. The motion was unanimously approved. The 2020 calendar was approved.

ADJOURNMENT

Commissioner Barden made the motion to adjourn. Commissioner McCaskill seconded the motion, and the motion was approved.

The October 21, 2019, meeting of the South Carolina Workers' Compensation Commission adjourned at 10:54 a.m.

Reported November 14, 2019
Amy Proveaux
Office of the Executive Director

State of South Carolina

1333 Main Street, 5th Floor
P.O. Box 1715
Columbia, S.C. 29202-1715



TEL: (803) 737-5700
FAX: (803) 737-5764

Workers' Compensation Commission

TO: Gary Cannon

FROM: Alexa Stuart

DATE: November 5, 2019

SUBJECT: Monthly Human Resources Report for November 2019 Business Meeting

This report summarizes the activities of Human Resources during the month of October 2019. As it is annually, October was a busy month mostly as it relates to open enrollment and benefits. This past month I processed the \$600 employee bonus during October which increased my level of transactions in SCEIS. We hosted a free flu shot event and 23 employees took advantage of the offer.

In October the Commission had 53 FTE positions available. We also have 1 part-time employee and 1 temporary legal intern. We did not recruit for any positions in October.

- **New Hires:** None
- **Separations:** None
- **Retirements:** None
- **Leaves:** None

Open enrollment ran through October 31st. The number of benefit transactions was 48, which is 25 more than last month. This increase was expected.

I met with management on a couple of employee-related issues and we were able to successfully move forward.

I attended the PEBA retirement training, SCEIS Reporting with Bex for HR Users, and the State HR Advisory meeting.

We sent 22 All Agency" emails during the month. That number is 1 less than last month.

In SCEIS, I had 96 HR-related transactions which was significantly up from the 10 processed last month and 17 time-related transactions, which was 2 less than last month. The reason for the increase in HR transactions was a result of the General \$600 Bonus that many of our employees received. Payroll and time reports were run as scheduled. And, I performed 114 administrative transactions, which is average. In SCEIS, I processed 9 travel expense reports.

We had 3 CBRE building issues, which is lower than previous months and 4 parking issues which was lower than last month as well.

State of South Carolina



1333 Main St, Suite 500
P.O. Box 1715
Columbia, S.C. 29202-1715

Tel: (803) 737-5700
Fax: (803) 737-1258
www.wcc.sc.gov

Workers' Compensation Commission

To: Gary Cannon
SCWCC Executive Director
From: Sandee Sprang, IT Director
Date: November 14, 2019
Subject: IT Department October 2019 Full Commission Report

This report summarizes the activities and accomplishments of departmental projects and initiatives for the IT department during October 2019.

I. Systems Operations, Maintenance and Support

EDI

The IT team continues to support our trading partners on all issues related to our current EDI 3.0 environment. Simultaneously, testing for all trading partners and vendors in on-going DEV and QA KERMIT environments. The creation of organizational profiles for these businesses is in process and the schema validation testing for EDI 3.1 XML continues. We are hosting weekly calls with these the trading partner/vendor community to answer questions related to this implementation.

Progress

We continue to periodically reboot our Progress system and are maintaining system operations with little to no impact to agency staff. The IT team continues to handle the standard support issues including carrier linking, duplicate claims, and invoicing errors as quickly as possible.

Systems Support

Jason has several new small projects he is managing. These include working on the new helpdesk application, potential use of Surface tablets in Informal Conferences, investigating viable mobile device management solutions and implementation of a new webex conference call service.

OnBase

We are in production with the document conversion utility and are actively migrating OnBase documents from our current DTO-hosted storage environment to the new cloud environment.

II. Projects, Enhancements and Development

Legacy Modernization

The development team has completed 32 Sprints and all efforts are focused on resolving bugs as we move toward our December 4th go-live date. We are actively testing our 3.1 XML validation rules with several EDI vendors. The data cleansing and migration work are still major priorities with Liz and

Duane wholly committed to these objectives. Our Azure production cloud environment is built and the SSL cert has been applied. We are reviewing the additional security appliances and applications.

Additional accomplishments include:

1. Development of a Release Notes document for internal staff to track functionality and bugs.
2. Testing by staff from each department in the agency is continuing.
3. We have begun work on a training manual for all external users.

III. Trainings and Meetings

We have completed 4 of our 6 regional KERMIT trainings. Our agency staff have done a tremendous job as indicated by the exceptional feedback from attendees.

Sandee presented a KERMIT update at SCWCEA's CompCamp. She also spoke on "Changing Everything" at SAWCA, a presentation highlighting our path through the legacy modernization process.

State of South Carolina



Workers' Compensation Commission

To: Mr. Gary Cannon
SCWCC Executive Director

From: Wayne Ducote, Jr.
IMS Director

Date: 15-Nov-19

Subj: Insurance and Medical Services Department
October 2019 Full Commission Report

Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance and Medical Services (IMS) Department.

In addition to the statistical data provided, please be advised of the following:

- | | |
|---------------------|--|
| Compliance Division | <ol style="list-style-type: none">1. Reviewing revenue metrics / projections.2. Working with staff to review workflow processes and additional training opportunities.3. Continuing to explore outreach opportunities with stakeholders. |
| Coverage Division | <ol style="list-style-type: none">1. Working with staff to review workflow processes and explore opportunities to enhance service provision.2. Lapse in Coverage: 114 new registrants; 0 notifications sent. |
| Medical Services | <ol style="list-style-type: none">1. Working with Medical Bill Reviewers on certification renewals.2. Continue to meet with Fair Health to discuss 2020 MSPM updates. |

While this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMS Department and provide measures by which the Department's effectiveness can be gauged. IMS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

Employer Rule to Show Cause Hearings and Compliance Activity

The Compliance Division docketed 18 new RTSC cases and 39 total RTSC cases in the month of October. And, compelled 59 South Carolina employers to come into compliance with the Act. Year to date, 50 new RTSC cases and 103 total RTSC cases have been docketed.

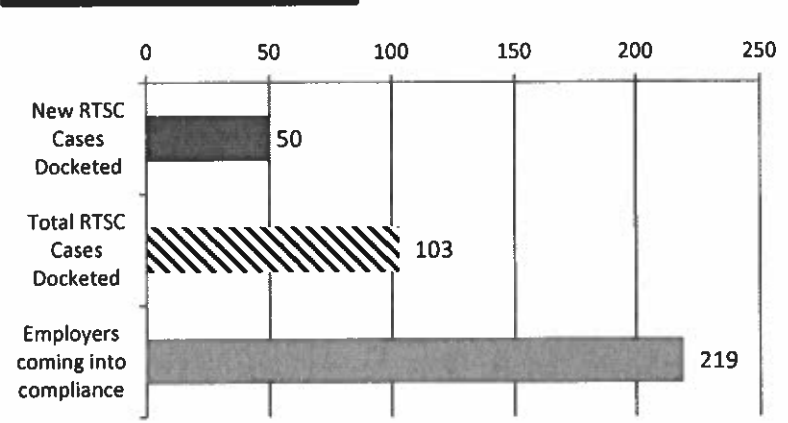
Employers Obtaining Coverage

Year to date, the Compliance Division has compelled 219 South Carolina employers to come into compliance with the Act. In so doing, approximately 1,803 previously uninsured workers are now properly covered.

Penalties Waived

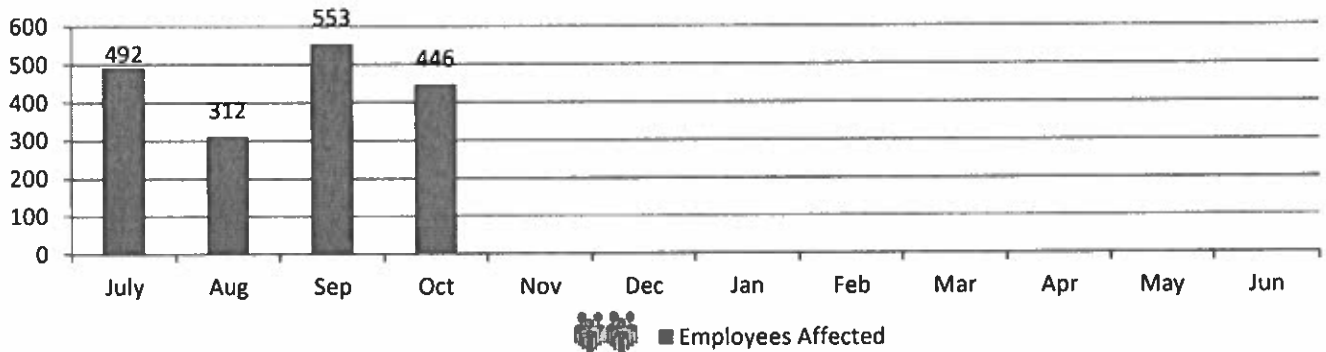
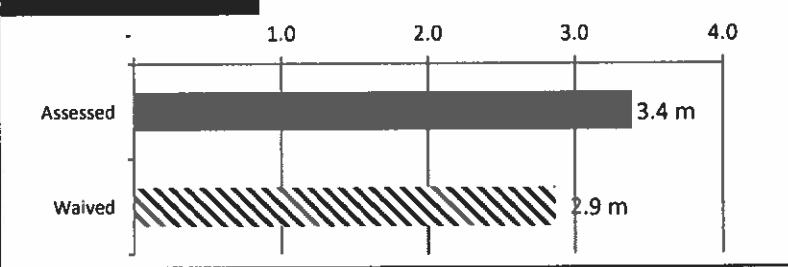
Although the Division has assessed \$3.4 m in fines this fiscal year, \$2.9 m have been waived or rescinded as employers have either obtained insurance coverage or were found not to be subject to the Act.

RTSC and Compliance Activity



Fines and Penalties

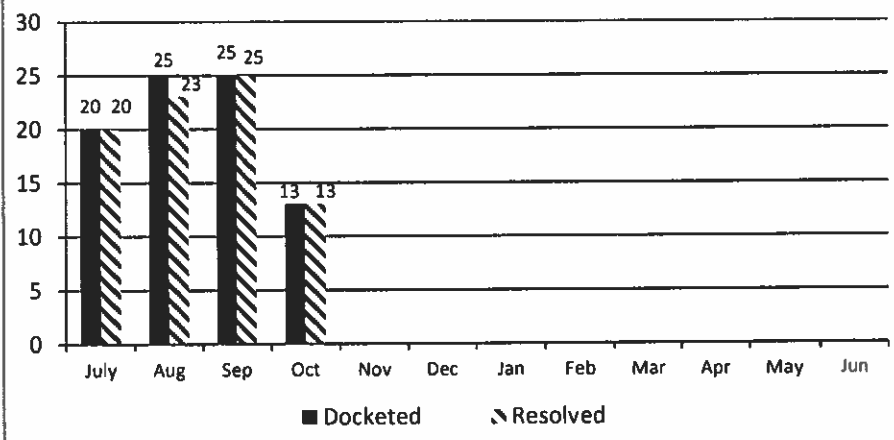
Millions



Carrier Rule to Show Cause Hearings

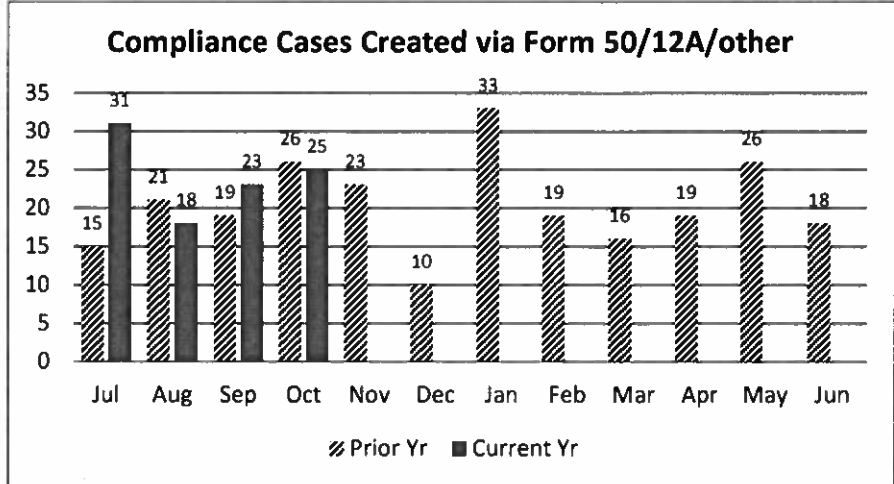
The Compliance Division manages the Rule to Show Cause process involving the recovery of outstanding carrier fines and penalties. In the month of October 2019, 13 carrier RTSC cases were docketed; 13 cases for a total of \$5,200 were resolved.

Year to date, a total of 83 carrier RTSC cases have been docketed, 81 cases for a total of \$37,277 have been resolved.



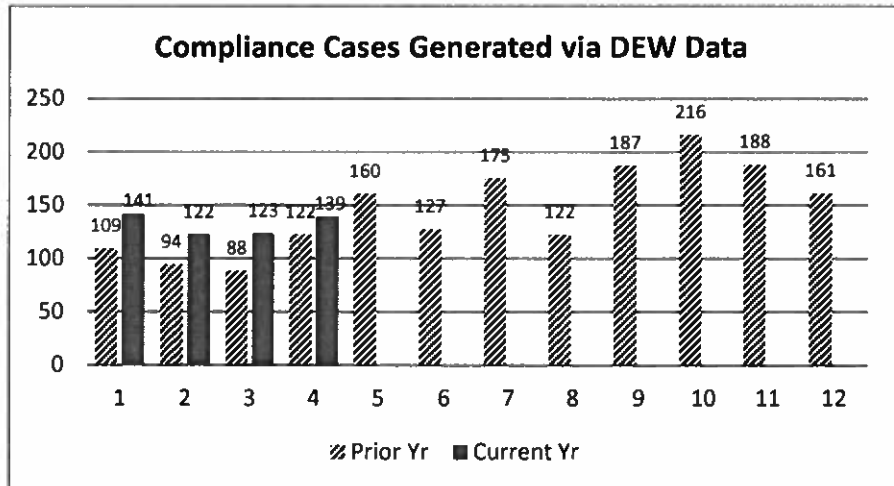
In October 2019, 25 compliance files were created from the combined filings of Form 50's, 12A's, and stakeholder reporting involving uninsured employers.

YTD vs. Prior Year total (245): 40%
 Oct 2019 to Oct 2018: 96%
 Current Yr End trend: 119% of 2018-2019
 YTD 2019-2020 v. YTD 2018-2019: 131%

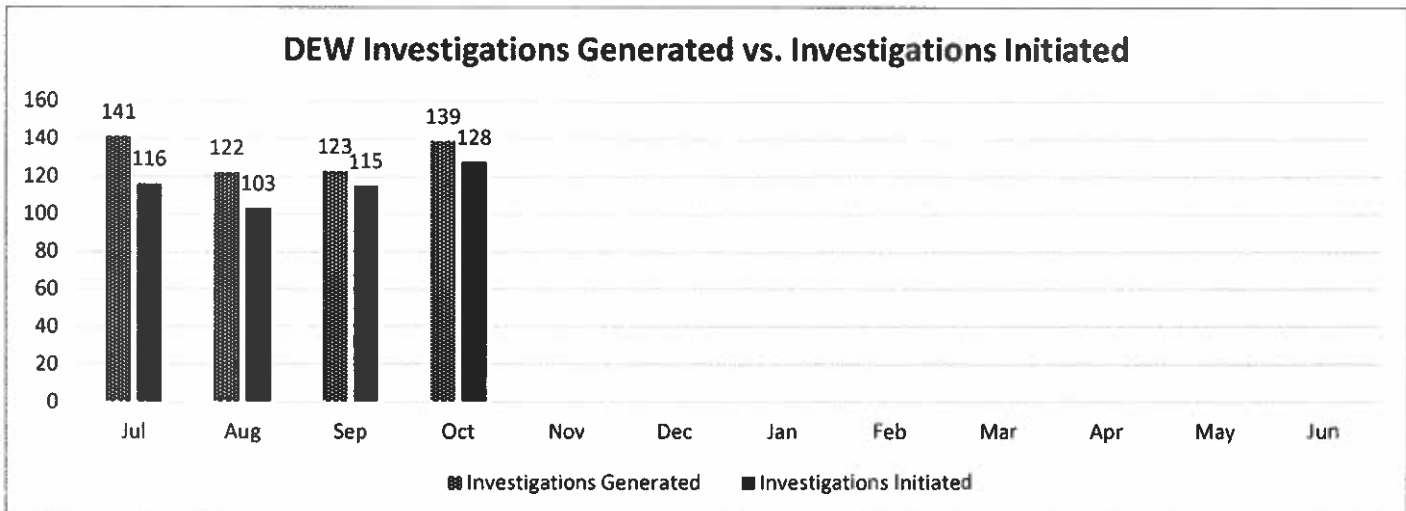


In Oct 2019, 139 compliance files were generated from the DEW data process.

YTD vs. Prior Year total (1,749): 30%
 Oct 2019 to Oct 2018: 114%
 Current Yr End trend: 90% of 2018-2019
 YTD 2019-2020 v. YTD 2018-2019: 127%



The DEW Data Pool is determined by the total number of potential, non-compliant employers who report wages to DEW with at least 4 employees and who's FEIN does not match with any coverage records in the Commission's coverage database. The investigations generated is the number of compliance investigations generated from the pool. The investigations initiated is the number of compliance investigations initiated from those that were generated.



Carryover Caseload:

The Compliance Division closed October 2019 with 508 cases active, compared to an active caseload of 428 at the close of October 2018.

Cases Resolved:

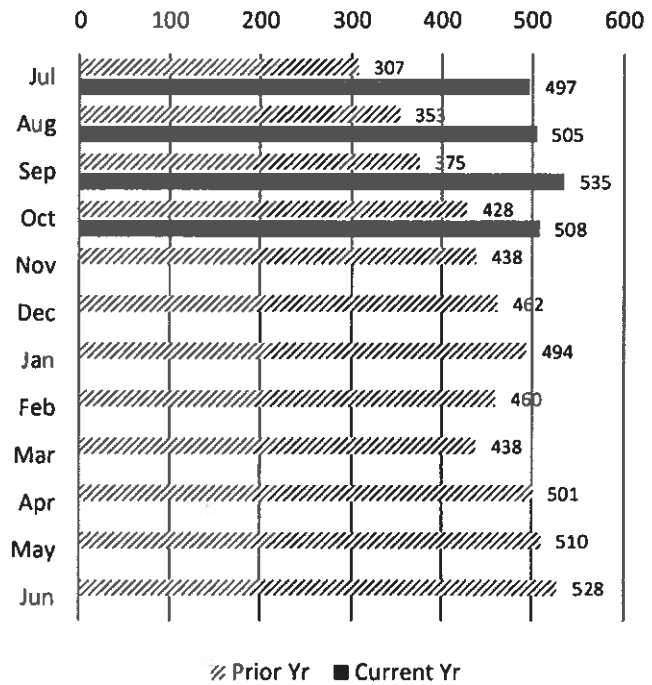
For the month of October 2019, Compliance Division staff closed-out 211 cases.

Compliance Fines:

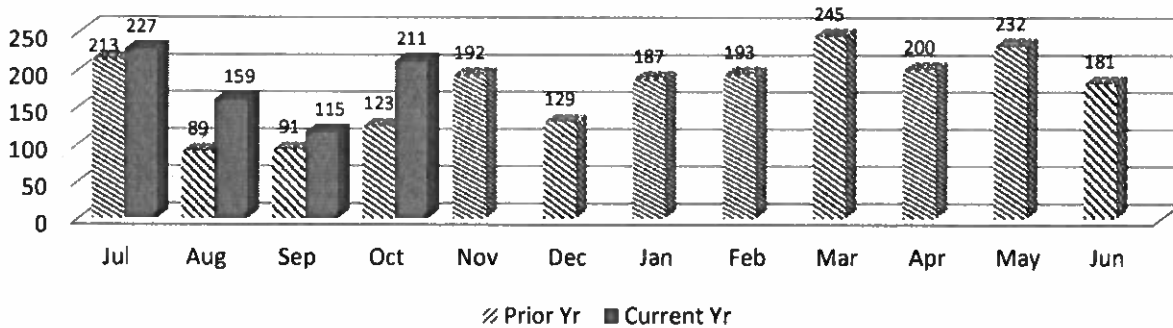
In October 2019, the Compliance Division collected \$172,871 in fines and penalties. Year to Date, the Compliance Division has collected \$581,458 in fines and penalties.

Year to Date vs Prior Year Total (\$1,688,380): 34%
 October 2018 vs. October 2019: 197%
 Current Year End trend is 103% of 2018-2019
 YTD 2018-19 (July - Oct) vs YTD 2018-2019: 320%

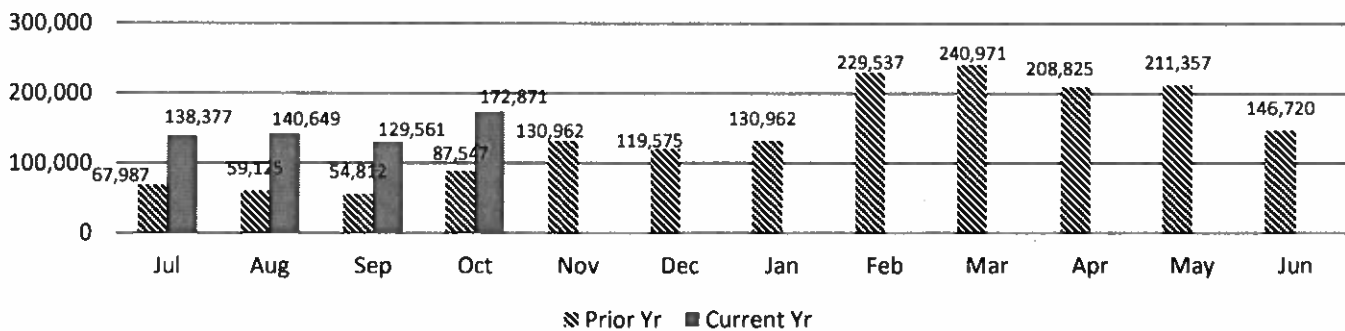
Caseload Pending v. Prior Year



Cases Resolved v. Prior Year



Compliance Fines Collected v. Prior Year

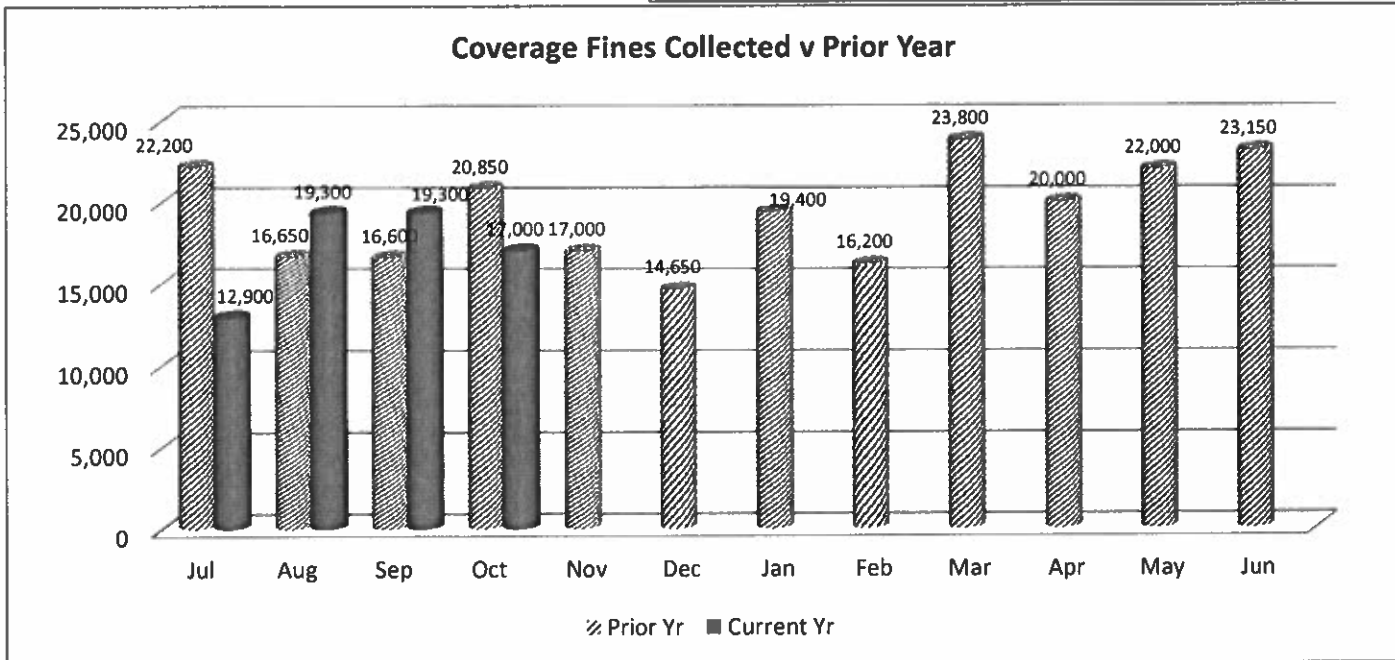
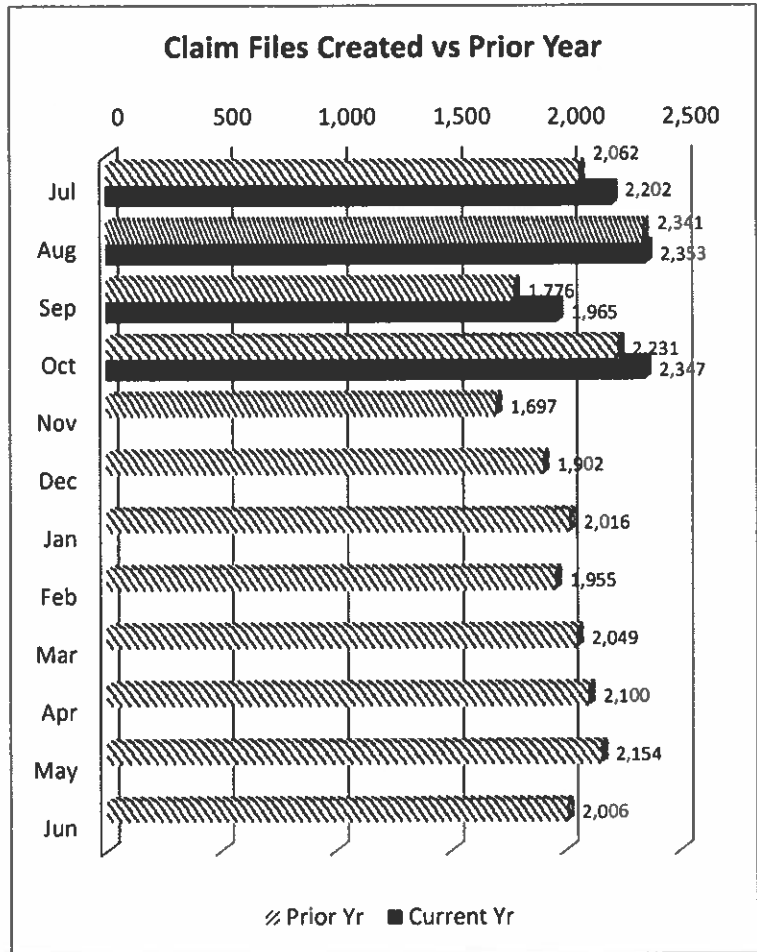


WCC Claim Files:

In October 2019, the Coverage Division received a total of 2,347 WCC Claim files. Of these, 2,023 were created through proper carrier filing of a 12A, and 324 were generated as a result of a Form 50 claim filing. Year to Date 8,867 Claim files have been created which is 37% of claim file volume prior year (24,289).

Coverage Fines:

The Coverage Division collected \$17,000 in fine revenue in October 2019, as compared to \$20,850 in Coverage fines/penalties accrued during October 2018. Year on Year, Coverage fines are at 29% of collections for prior year.



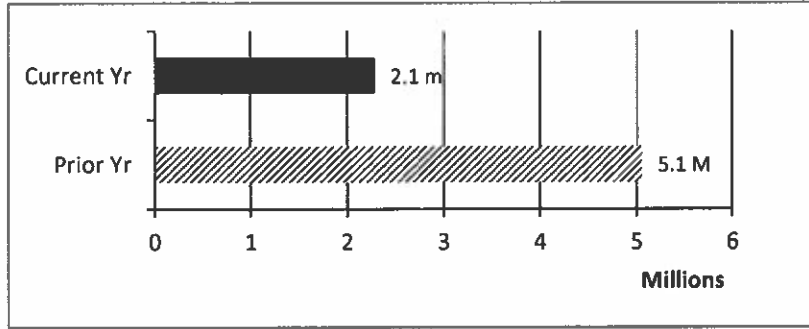
IMS SELF INSURANCE DIVISION

October 2019

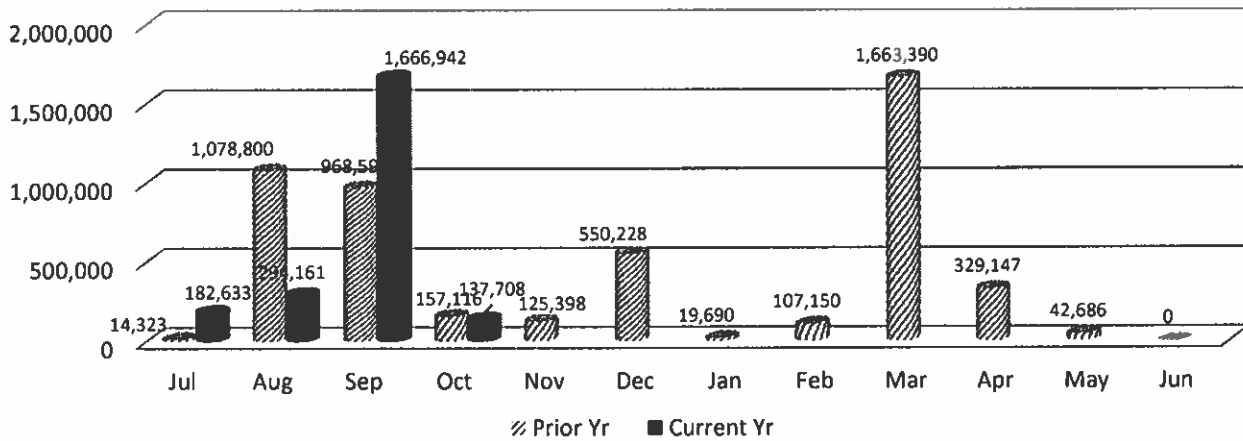
During the month of October 2019, the Self Insurance Division:

- * collected \$137,708 in self-insurance tax.
- * added 16 new self-insurers.
- * conducted 4 Self Insurance audits.

Year to Date, Self Insurance tax revenue is trending at 103% of prior year and 16 Self Insurance audits have been completed.



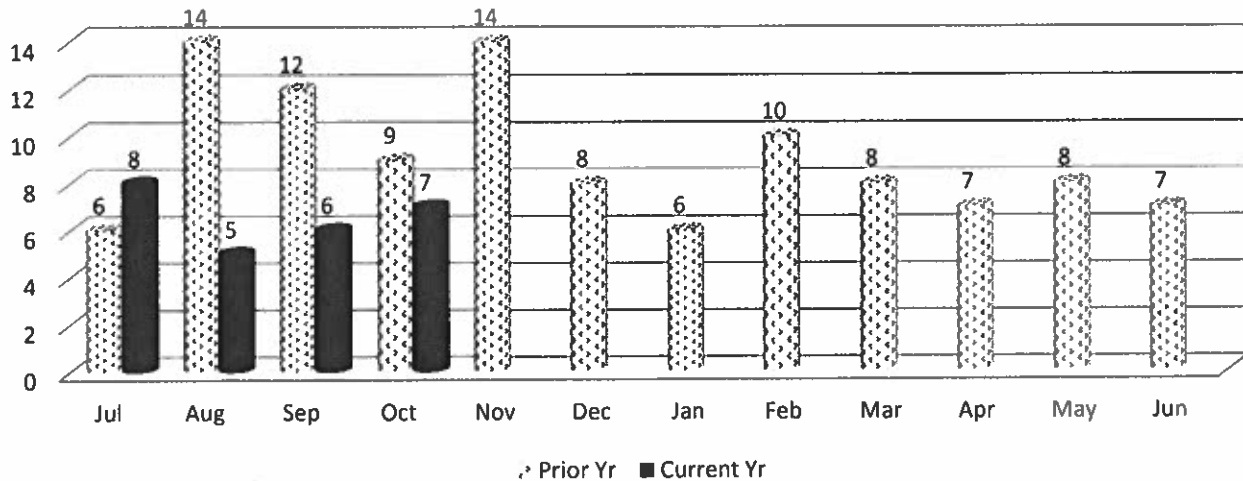
Self Insurance Tax Collections v. Prior Year



IMS MEDICAL SERVICES DIVISION

In October 2019, the Medical Services Division began the month with 6 bills pending review, received an additional 17 bills for review, conducted 16 bill reviews and ended the month with 7 bills pending.

Medical Bills Pending Review v. Prior Year



State of South Carolina

1333 Main Street, 5th Floor
P.O. Box 1715
Columbia, S.C. 29202-1715



TEL: (803) 737-5700
www.wcc.sc.gov

Workers' Compensation Commission **MEMORANDUM**

To: Gary Cannon, Executive Director
From: Sonji Spann, Claims Director
Date: November 12, 2019
Re: Claims Department –November 2019 Full Commission Report

Attached is Claims Department activity for the period ending October 31, 2019. The format of the Claims Department report highlights the key workflow benchmarks and comparison to same month last fiscal year.

During October, Claims processed 1,814 more items than the previous month. This includes 2,525 closed files and reviewed 3,146 files. The department closed 365 more cases when compared to the previous month. The number of cases reviewed increased by 347. The department closed 44 less cases and reviewed 1062 less cases than the number of cases during the same period in FY18-19.

In fine revenue, the department collected \$2,400 less revenue this month than the previous month. The Fine revenue collected \$11,600 less when compared to the same period in FY 18/19.

The total number of fines assessed increased by 18 over the previous month. This month there was an increase of 51 in the number of fines assessed for Forms 18. When compared to the same period in FY 18-19, the department assessed 106 less fines.

In the area of electronic submission of Form 18s the department received 2,290 via SROI/EDI, 176 more than the same period last year; 1738 via email, 103 less than last year, and 613 via USPS, 138 less than last year.

The department received 763 Form 61s, a decrease of 13 when compared to the same period in FY 18-19 and approved 814, which is 38 less than the number approved during the same period in FY18/19. In October, the department received 14 Third Party Settlements and approved 14. During the same period in FY 18/19, the department received 7 Third Party Settlements and approved 5.

Claims Department Statistical Report Statistics For Fiscal Year 2019-2020

Claims Services	Sept	Oct	Totals YTD 2019-	Totals YTD 2018-2019	% Chg prev year
Forms 15-I	1,099	1,423	4,962	2,450	103%
Forms 15-II/Forms 17	970	1,107	4,073	1,994	104%
Forms 16 for PP/Disf	294	219	872	467	87%
Forms 18	4,590	4,785	18,905	8,906	112%
Forms 20	655	831	2,957	1,488	99%
Form 50 Claims Only	251	341	1,150	535	115%
Form 61	681	763	2,938	1,516	94%
Letters of Rep	147	181	733	336	118%
Clinchers	730	852	3,184	1,815	75%
Third Party Settlements	15	14	58	5	#####
SSA Requests for Info	76	78	334	148	126%
Cases Closed	2,160	2,525	9,571	4,696	104%
Cases Reviewed	2,705	3,146	12,091	6,074	99%
				-	
				-	
Total Fines Assessed	214	232	926	496	87%
Form 18 Fines	177	228	810	403	101%
Total Amt Paid	\$38,600	\$36,200	\$149,000	\$ 87,300	71%

State of South Carolina

1333 Main Street
P.O. Box 1715
Columbia, S.C. 29202-1715



Tel: (803) 737-5700
Fax: (803) 737-1234
www.wcc.sc.gov

Workers' Compensation Commission

November 13, 2019

To: Gary M. Cannon
Executive Director

From: Amy A. Bracy
Judicial Director

RE: **Monthly Judicial Report for October 2019**

During the month of October, the Judicial Department processed eight hundred fifty-four (854) requests for hearings, one hundred twenty-six (126) Motions and one hundred fifty-six (156) clincher conference requests that were sent to the Jurisdictional Commissioners.

There were seventy-nine (79) Single Commissioner Hearings conducted during the past month, thirty (30) pre-hearing conferences held and six (6) Full Commission hearings held. A total of five hundred twenty-nine (529) Orders were served at the single Commissioner level, sixty (60) of those were Decision and Orders that resulted from hearings that went on the record and one hundred forty-two (142) were Motion Orders that were a result of Motions ruled upon by Commissioners.

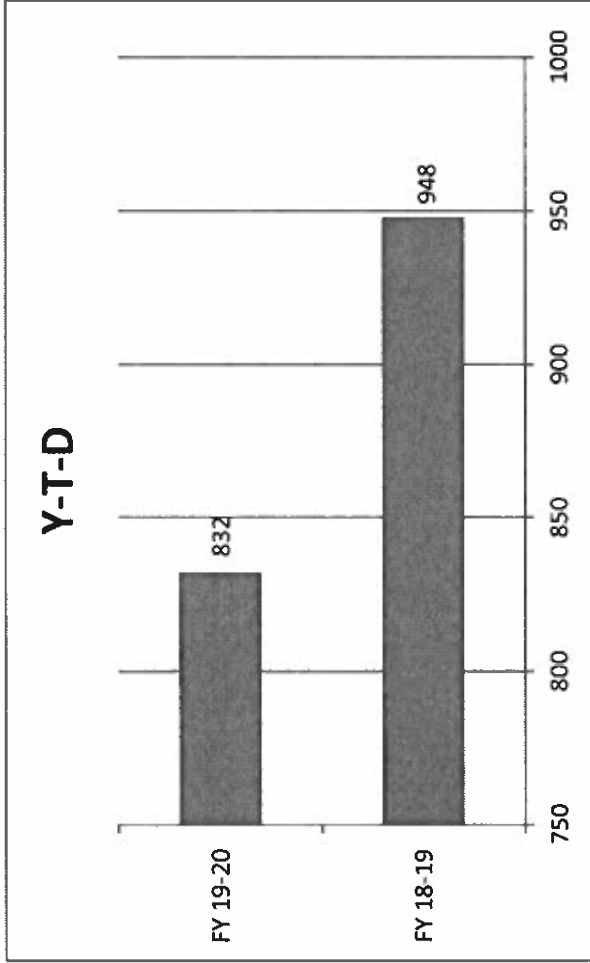
The Informal Conference system conducted one hundred ninety-two (192) hearings during the last month.

There were thirty-two (32) regulatory mediations scheduled and forty-four (44) requested mediations. The Judicial Department was notified of sixty-nine (69) matters resolved in mediation, with the receipt of Forms 70.

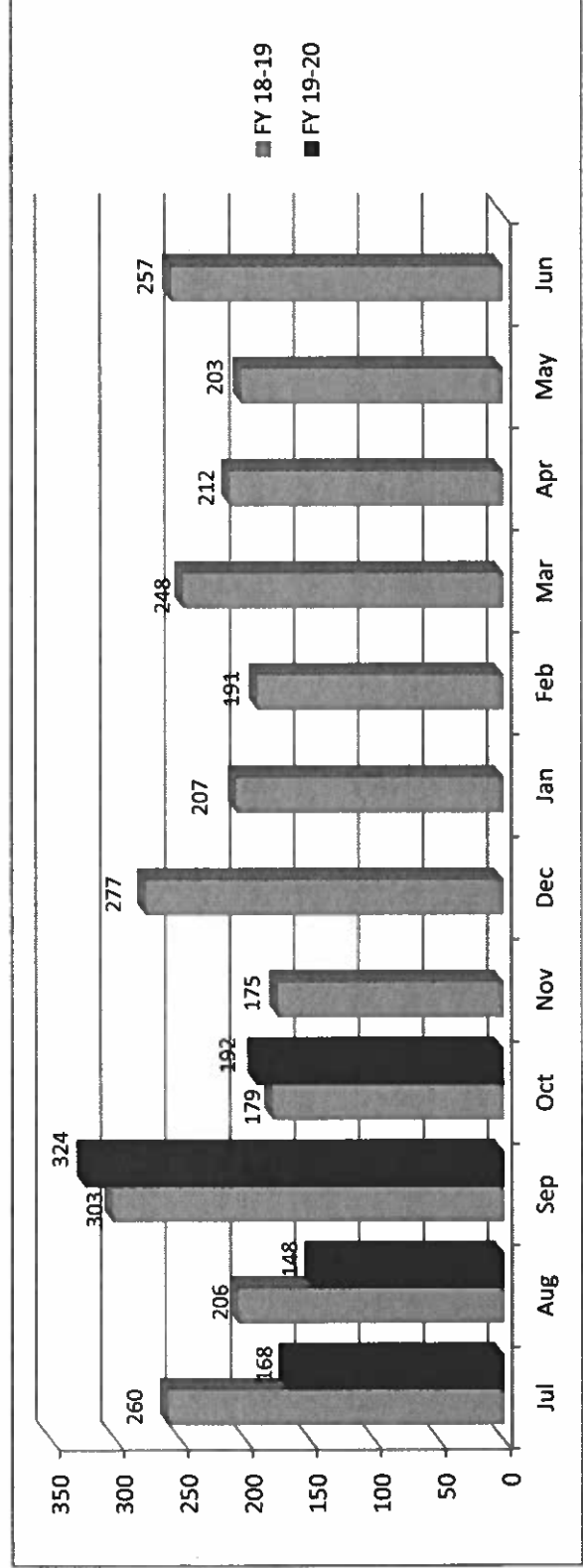
In the month of October, Judicial received one (1) Notices of Intent to Appeal to the Court of Appeals and zero (0) to the Circuit Court.

Informal Conf. Conducted

	FY 18-19	FY 19-20
Jul	260	168
Aug	206	148
Sep	303	324
Oct	179	192
Nov	175	
Dec	277	
Jan	207	
Feb	191	
Mar	248	
Apr	212	
May	203	
Jun	257	
Total	2718	832

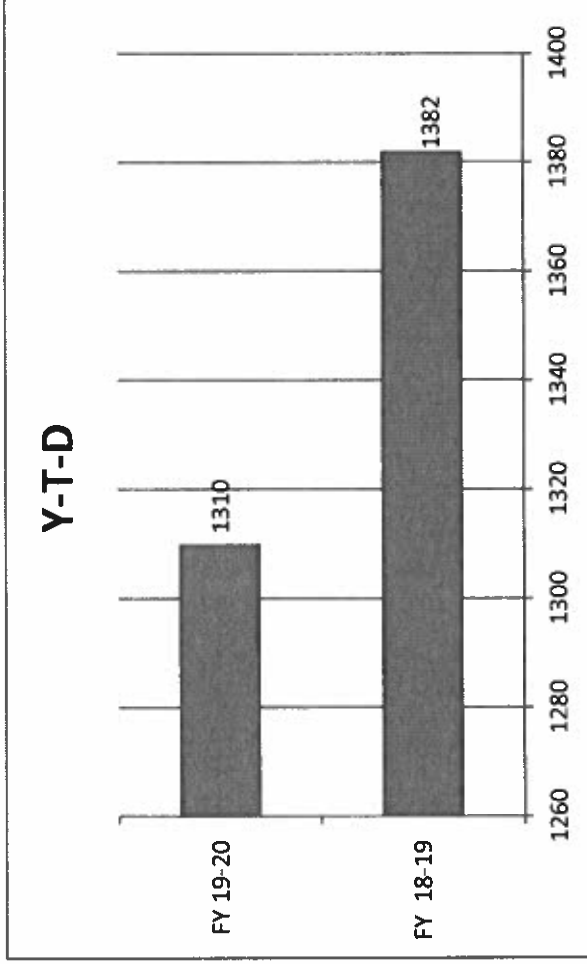


Y-T-D	FY 18-19	FY 19-20
	948	832



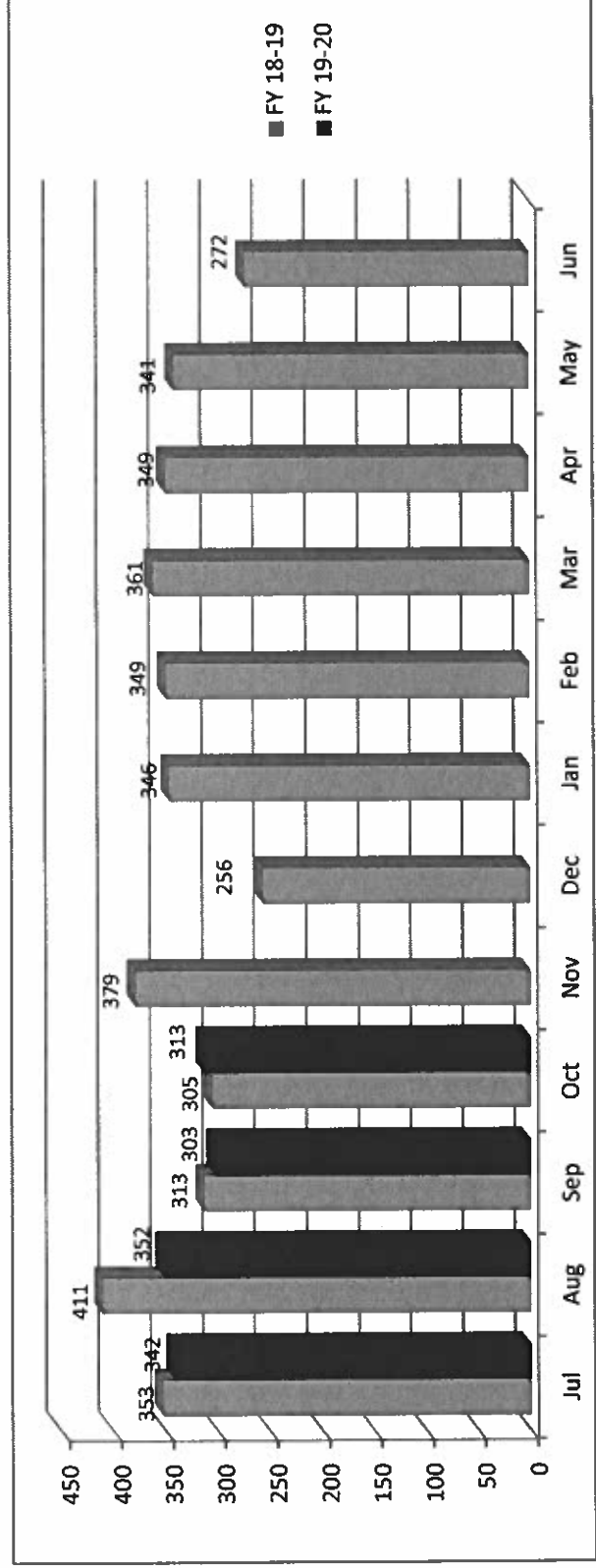
Informal Conf. Requested

	FY 18-19	FY 19-20
Jul	353	342
Aug	411	352
Sep	313	303
Oct	305	313
Nov	379	
Dec	256	
Jan	346	
Feb	349	
Mar	361	
Apr	349	
May	341	
Jun	272	
Total	4035	1310



FY 18-19 **1382**
 FY 19-20 **1310**

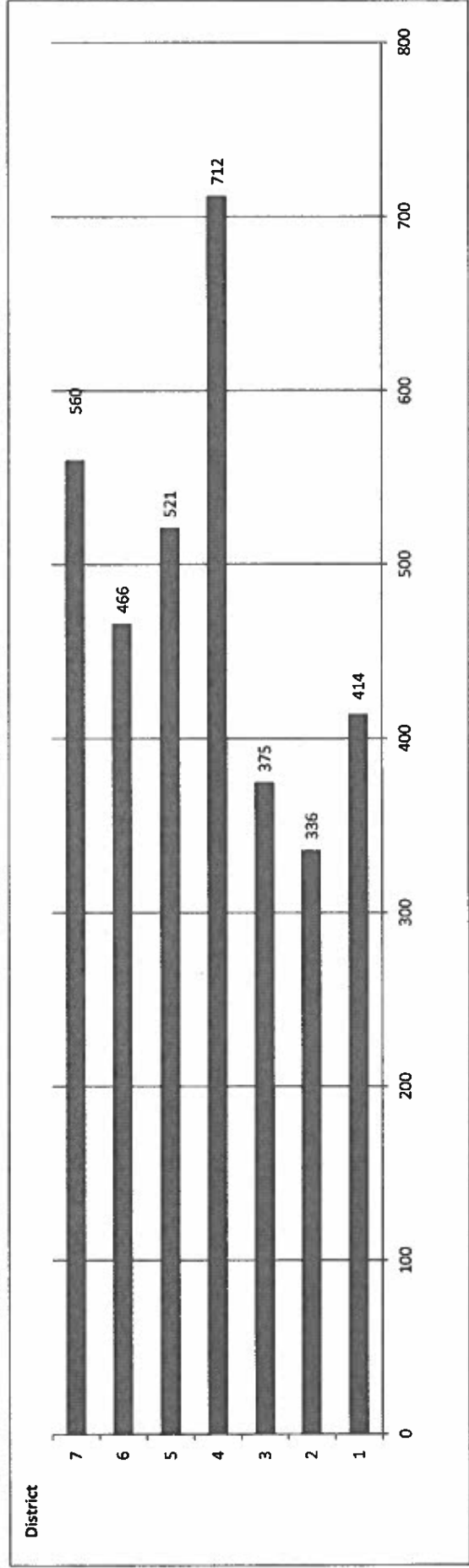
Y-T-D



Pleadings Assigned - Three Year Comparison by Month

	District 1 Greenville			District 2 Anderson			District 3 Orangeburg			District 4 Charleston			District 5 Florence			District 6 Spartanburg			District 7 Richland		
	19-20	18-19	17-18	19-20	18-19	17-18	19-20	18-19	17-18	19-20	18-19	17-18	19-20	18-19	17-18	19-20	18-19	17-18	19-20	18-19	17-18
	99	98	97	84	98	79	123	114	104	183	183	127	136	147	121	137	110	107	140	144	139
Jul	118	113	100	85	71	97	78	87	120	168	187	172	153	124	134	104	149	107	147	138	159
Aug	112	97	100	77	78	100	98	83	110	174	148	156	108	98	136	104	91	103	131	132	164
Sep	116	116	116	90	98	68	76	115	86	187	204	135	124	119	107	121	130	113	142	160	177
Oct	92	122			87	83		114	92		161	159		130	131		119	120		150	148
Nov	89	87			66	81		93	113		116	150		121	108		94	113		115	172
Dec	102	75			69	72		114	88		170	138		104	112		114	94		134	166
Jan	92	120			80	84		102	88		156	125		111	139		126	119		116	163
Feb	84	119			81	96		97	122		192	179		142	138		115	126		131	188
Mar	112	125			76	87		76	113		157	174		103	128		86	120		123	155
Apr	94	111			114	88		189	127		211	157		151	126		138	112		183	166
May	1191	1282			103	84		89	126		153	191		121	169		100	129		145	140
Jun	414	1191	1282	336	1021	1019	375	1273	1289	712	2038	1863	521	1471	1549	466	1372	1363	560	1671	1937
Totals	414	1191	1282	336	1021	1019	375	1273	1289	712	2038	1863	521	1471	1549	466	1372	1363	560	1671	1937

Pleadings Assigned by District Year to Date



State of South Carolina

1333 Main Street, 5th Floor
P.O. Box 1715
Columbia, S.C. 29202-1715



TEL: (803) 737-5700
www.wcc.sc.gov

Workers' Compensation Commission

Executive Director's Report Gary M. Cannon

November 18, 2019

Meetings/Activities

The Executive Director participated in the following activities:

Date	Activity	Subject	Individuals
• October 22	Meeting-	CourtCall	Jason P
• October 24	Meeting	KERMIT Prep Meeting	KERMIT Team
• October 27	Meeting	Meeting for KERMIT	KERMIT Team
• October 28	Training-	KERMIT Training in N. Charleston	KERMIT Team
• October 29	Meeting-	NCCI State Advisory Forum	
• October 29	Meeting-	Debriefing for KERMIT	KERMIT Team
• October 30	Meeting-	SCEIS User Group Meeting at DHEC	
• October 30	Meeting	KERMIT Preparations	KERMIT Team
• October 31	Training-	KERMIT Training in Columbia, SC	
• November 1	Meeting	Review for R1 release and R1 bugs	Staff and ICAP
• November 3	Meeting-	Prioritize R1 bugs	KERMIT Team
• November 4	Training	KERMIT Training-Greenville SC	KERMIT TEAM
• November 5	Presentation	Clemson; Forestry Class	
• November 5	Meeting	MFF Follow-up	ICAP, WCC STAFF
• November 7	Training	KERMIT Training in N. Charleston	KERMIT Team
• November 8	Presentation	IWA	
• November 10-14	Conference	SAWCA Committee Meeting	

Constituent /Public Information Services

For the period October 17, 2019, 2019 to November 11, 2019, the Executive Director's Office and the General Counsel's office had 1268 contacts with various system constituents and stakeholders. The contacts included telephone communications; electronic and personal contacts with claimants or constituents, state agencies, federal agencies, attorneys, service providers, business partners; and letters with congressional offices. This number has substantially increased due to KERMIT training around the state.

Financial Transactions Activity

For the period October 18, 2019 through November 11, 2019 our office approved and processed 24 travel expense reports, 65 invoices, and 21 deposits for DOA to process in the SCIES system.

SCWCC Stakeholder Electronic Distribution List

For the period October 18, 2019, through November 11, 2019, we added six (6) individuals. Due to the receipt of email delivery failures, a total of five (5) email addresses were deleted. A total of 805 individuals currently receive notifications from the Commission.