## State of South Carolina

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## Workers' Compensation Commission

## **April 17, 2015**

## **Commission Updates Secure Email System**

Effective April 29, 2015, the South Carolina Workers' Compensation Commission (Commission) will update the secure email system offered by the State of South Carolina. The Commission first implemented secure email in 2011 to protect the privacy of our claimants' Social Security Numbers (SSN) and other personal information. Due to the update it will be necessary for all users to create a new account in the updated system in order to access encrypted emails received from the Commission.

All outgoing email from the Commission's email address, @wcc.sc.gov, will be scanned for SSN. The first encrypted email the recipient receives from the Commission will be accompanied by a "Welcome" email. It will include instructions to activate the new personal account. After the initial set up, future encrypted emails may be accessed by entering the secure passphrase.

We apologize for any inconvenience and appreciate your understanding of our efforts to ensure the security of the participants in the Workers' Compensation system. Click <a href="here">here</a> for specific directions for retrieving and viewing secure messages.

For additional information about this public information release please contact weeit@wec.sc.gov.