

State of South Carolina

1333 Main Street, 5th Floor
P.O. Box 1715
Columbia, S.C. 29202-1715



TEL: (803) 737-5700
www.wcc.sc.gov

Workers' Compensation Commission

May 7, 2015

How to Request a State of South Carolina Secure Email Account for Submitting Medical Bill Disputes

1. Send an email to mbdispute@wcc.sc.gov with the following in the subject line (please do not alter the wording):

Sign up for a SC State Secure Email Account Request

2. You will receive 2 emails:



3. Upon receipt of the WELCOME email, click the link to “Activate your personal account and follow the instructions on the page. Once you have finished setting up your new secure email account you will see an inbox. Please read the initial email for additional instructions on initiating a new Medical Bill Dispute or adding additional documentation to an existing medical dispute.

Grant W. Duffield
Director of Insurance, Medical and Administrative Services
gduffield@wcc.sc.gov