

AGENDA

SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5th Floor
Columbia, South Carolina 29201

May 16, 2016 – 10:30 a.m.

Commission Hearing Room A

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

- | | |
|---|--|
| 1. CALL TO ORDER | <i>CHAIRMAN BECK</i> |
| 2. APPROVAL OF AGENDA OF BUSINESS MEETING OF MAY 16, 2016 | <i>CHAIRMAN BECK</i> |
| 3. APPROVAL OF MINUTES OF THE BUSINESS MEETING OF APRIL 18, 2016 (Tab 1) | <i>CHAIRMAN BECK</i> |
| 4. GENERAL ANNOUNCEMENTS | <i>MR. CANNON</i> |
| 5. APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2) | <i>MR. SMITH</i> |
| 6. DEPARTMENT DIRECTORS' REPORTS Human Resources (Tab 3) Information Services (Tab 4) Insurance, Medical & Administrative Services (Tab 5 & 6) Claims (Tab 7) Judicial (Tab 8) | <i>MS. OSBORNE MS. SPRANG MR. DUFFIELD MS. SPANN MS. BRACY</i> |
| 7. EXECUTIVE DIRECTOR'S REPORT (Tab 9) | <i>MR. CANNON</i> |
| 8. OLD BUSINESS | <i>CHAIRMAN BECK</i> |
| 9. NEW BUSINESS | <i>CHAIRMAN BECK</i> |
| 10. ADJOURNMENT | <i>CHAIRMAN BECK</i> |
-

Table of Contents

| | |
|----------|--|
| 1 | Approval of Minutes of the Business Meeting of April 18, 2016 |
| 2 | Self-Insurance |
| 3 | Human Resources |
| 4 | Information Services |
| 5 | Insurance, Medical & Administrative Services |
| 6 | Summary of Revenues and Expenditures |
| 7 | Claims |
| 8 | Judicial |
| 9 | Executive Director's Report |

THE
SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION
BUSINESS MEETING

Monday, April 18, 2016

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Monday, April 18, 2016, at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, CHAIRMAN
SUSAN S. BARDEN, VICE CHAIR
R. MICHAEL CAMPBELL, II, COMMISSIONER
MELODY L. JAMES, COMMISSIONER
GENE MCCASKILL, COMMISSIONER
AISHA TAYLOR, COMMISSIONER
AVERY B. WILKERSON, JR., COMMISSIONER

Present also were: Gary Cannon, Executive Director; Amy Bracy, Judicial Director; Wayne Ducote, Coverage & Compliance Director; Grant Duffield, Insurance, Medical & Administrative Services Director; Alicia Osborne, Human Resources Manager; Keith Roberts, Attorney; Marlene Johnson-Moore, Law Intern; W.C. Smith, Self-Insurance Director; Quintina Smith, Fiscal Technician II; Sonji Spann, Claims Director; Sandee Sprang, IT Director; and Amanda Underhill, Business Analyst. Also present were Clara Smith, Injured Workers' Advocates; and Amy Quinn, NCCI.

Chairman Beck called the meeting to order at 10:46 a.m.

AGENDA

Commissioner Barden moved that the agenda be approved. Commissioner Taylor seconded the motion, and the motion was approved.

APPROVAL OF MINUTES – BUSINESS MEETING OF MARCH 21, 2016

Commissioner Barden moved that the minutes of the Business Meeting of March 21, 2016 be approved. Commissioner James seconded the motion, and the motion was approved.

GENERAL ANNOUNCEMENTS

There were no general announcements.

APPLICATIONS FOR APPROVAL TO SELF-INSURE

Self-insurance applications were presented by W.C. Smith, Self-Insurance Director. Twelve (12) prospective members of two (2) funds were presented to the Commission for approval. The applications were:

Palmetto Timber Fund
Black's Trucking, LLC.

Sims Logging, LLC

SC Home Builders SIF

Almost Nuts Construction

American Insulation, Inc.

Anthony Childers

Jenkins Interiors

Made Nu

Penagos Construction, LLC

Precision Plumbing, LLC

RAJ Construction, LLC

Twin Systems, LLC

Woodcrafters of SC, LLC

After examination of the applications, it was determined that each complied with the Commission's requirements and each was recommended for approval. Commissioner Wilkerson made the motion to approve the applications to self-insure, and Commissioner Barden seconded the motion. The motion was unanimously approved.

DEPARTMENT DIRECTORS' REPORTS

The Department Directors presented their reports which were also submitted to the Commission in written form.

Human Resources Department

Alicia Osborne presented the Human Resources report for the period of March 16 through April 13, 2016. Ms. Osborne pointed out the following highlights from the report:

- The Employee Appreciation Luncheon will be held on Monday, May, 16, 2016, at Noon.
- Grant Duffield, Director of IMAS, tendered his resignation effective May 20, 2016.
- SANS Security Training is at 82% completion; 3% in progress; 14% not started.

Information Technology Department

Sandee Sprang presented the Information Services Department's report. Ms. Sprang pointed out the following highlights from the report:

- The majority of IT's efforts were focused on production reporting processes and improving the quality of the data.
- IT discovered multiple network and PC configuration issues as well as other performance problems with OnBase. IT is working with DTO for resolution.
- IT has begun maintaining metrics related to HelpDesk Support.

Insurance, Medical & Administrative Services Department

Grant Duffield presented the Insurance, Medical & Administrative Services Department's report. Mr. Duffield said he is working with IT to review debt collection progress. Medical Services continues to work on pharmaceutical payment disputes involving SAF. He reported there were some outstanding software issues with MedAssets, which were resolved, and expressed appreciation for Keith Roberts' assistance.

Mr. Duffield reported the Compliance Division has assessed \$4.9 million in fines of which 74%, or \$3.6 million, have been waived or rescinded as employers have either obtained coverage or were found not to be subject to the Act. In March, the Compliance Division docketed 18 carrier Rule to Show Cause cases of which 16 were resolved. In March, the Compliance Division collected \$43,748 in fines and penalties. Year to date, the Compliance Division has collected \$733,434 in fines. Year to date vs prior year total (\$906,833) is 47%. The current year end trend is 108% of 2014-2015.

Mr. Duffield reported year to date 18,394 claim files have been created which is 78% of claim file volume prior year. The Coverage division collected \$16,100 in fine revenue in March. Coverage fines are at 62% of collections for prior year.

Mr. Duffield noted a correction to the Self Insurance Tax Collections graph. Year to date, a total of \$4.6 million in Self Insurance tax revenue has been collected. Self Insurance tax revenue is trending at 100% of prior year.

Mr. Duffield presented the Summary of Revenues and Expenditures for the period ended March 31, 2016. The benchmark for period ended March 2016 is 75%. Total expenditures are at 73.6% of budget. Earmarked revenue earned is at 78% of budget.

Claims Department

Sonji Spann presented the Claims Department's report.

Ms. Spann reported the following for the month of March 2016:

- Closed 2,594 individual case files
- Received \$55,400 in fine revenue
- Claims examiners reviewed 3,126 individual case files
- 322 fines assessed
- 302 Form 18 fines assessed
- 14,275 forms processed
- 1,176 Form 18s processed through SROI
- 1,889 Form 18s received via Email
- 2,236 forms received via USPS

Judicial Department

Amy Bracy presented the Judicial Department's report. She reported the following for the month of March 2016:

- 92 Single Commissioner Hearings conducted
- 10 Full Commission Hearings conducted
- 186 informal conference cases
- 80 regulatory mediations scheduled
- 23 requested mediations
- 63 matters resolved in mediation with the receipt of Forms 70

Ms. Bracy reported she met with the Commissioners' administrative assistants on April 7, 2016 to discuss the Hearing to Order process. A follow-up meeting is scheduled on April 20, 2016.

EXECUTIVE DIRECTOR'S REPORT

Gary Cannon, Executive Director, presented his report which was also submitted to the Commission in written form. He pointed out the following highlights from the report:

Senate Oversight Committee

Mr. Cannon reported a presentation was made to the Senate Oversight Subcommittee on March 24, 2016. Final analysis from the Committee is pending.

Proposed Regulations Work Session

Mr. Cannon announced that the work session to review the proposed regulations scheduled on April 19, 2016 was postponed to Tuesday, May 17, 2016.

Office Renovations

Mr. Cannon reported work continues on completing the final changes to the construction plans. A start date has not been announced.

Claims Administration Workshop

Mr. Cannon reported registration has begun for the Claims Administration Workshop scheduled for Friday, May 20, 2016. The workshop will include a time for participants to have open discussion with Chairman Beck and his administrative assistant.

Other

The Commissioners congratulated Commissioner Melody James on her recent reappointment and confirmation as Commissioner for term beginning July 1, 2016 through June 30, 2022.

OLD BUSINESS

There was no old business.

NEW BUSINESS

A. Voluntary Loss Cost Filing

Chairman Beck recognized Amy Quinn, State Relations Executive, Regulatory Services Division, for the National Council on Compensation Insurance, Inc. (NCCI), and welcomed her to the meeting.

Ms. Quinn briefed the Commission on the recent South Carolina Workers' Compensation Voluntary Loss Cost level change of +4.1% to become effective September 1, 2016.

ADJOURNMENT

Commissioner McCaskill made the motion to adjourn. Commissioner James seconded the motion, and the motion was approved.

The April 18, 2016 meeting of the South Carolina Workers' Compensation Commission adjourned at 11:16 a.m.

Reported May 16, 2016
Kim Ballentine
Office of the Executive Director

MEMORANDUM

Date: May 11, 2016

TO: Mr. Gary Cannon
Executive Director

FROM: Alicia Osborne
Human Resources

SUBJECT: Human Resources Report Period of April 14 to May 11, 2016

Below is a summary of the Human Resources activity for the period of April 14 to May 11, 2016

Workers' Compensation

- Ongoing Workers' Compensation Injuries
 - Three open claims
 - (1) Work Place Accommodation

Employee Relations

- Meetings
 - Counseled (6) staff regarding concerns
 - Clarified policies and procedures
- Reorganization
 - IMAS is now IMS
 - Fiscal duties placed under Executive Director's office until further notice
 - Fiscal Technician II reporting to Executive Director
 - Effective May 23, 2016
- Talent Search
 - Posted two jobs
 - Applicant qualifications completed on both
 - Recruited and hired Director of Insurance Medical Services
 - Recruited for Director of Coverage and Compliance
 - 44 applications received
 - Three (3) applicants to be interviewed

Employee Appreciation

- Luncheon – May 16, 2016

Fiscal Responsibilities

- 20 approvals for expense reports processed

Hires

- Director of IMS – Wayne Ducote
 - Effective May 23, 2016

Reports

- Ran SCEIS Deductions Not Taken / Arrears report
 - Notified staff of arrears/deductions not taken
- Ran SCEIS Wage Type Report

- No discrepancies unaccounted for
- Time Administration
 - Unapproved Leave Report
 - Notified staff of pending leave that needed to be approved
 - Approved leave for (4) supervisors that requested approval
 - Missing Time Report
 - Notified three supervisors and five staff members of missing time
- Reviewed/updated reports as requested by the Executive Director

CBRE

- Notified CBRE of building concerns (1)

SCEIS

- Keyed (2) action items

Training

- Cyber Security Training Update
 - Completed - 84%
 - In Progress - 2%
 - Not Started - 12%

Miscellaneous

- Meeting(s)
 - (1) Financial Forecast Meeting
 - (1) Building Renovations
 - (1) Social Committee
- Policy Reviews and Revisions
- Employee Appreciation Luncheon on May 16, 2016 at Noon
- Employee of the Year interviewed and selected
 -



Workers' Compensation Commission

To: Gary Cannon
SCWCC Executive Director
From: Sandee Sprang, IT Director
Date: May 12, 2016
Subject: IT Department March 2016 Full Commission Report

This report summarizes the activities and accomplishments of departmental projects and initiatives for the IT department during April 2016. The first section, "Systems Operation, Maintenance and Support", details the work related to keeping our current production systems up and running. The second section, "Projects, Enhancements and Development", highlights the activities related to new projects and tasks which bring added functionality to our systems. The last section documents the IT Department's "Training and Meeting" accomplishments.

I. Systems Operations, Maintenance and Support

Virtualization

Duane continues to lead the effort with DTO to upgrade our hardware and software to a virtualized environment. Major milestones accomplished last month include:

- 1) establishing a fully functional test environment,
- 2) the connection of the email servers for the test and development environment,
- 3) the building and loading of test data into the development area, and
- 4) initial performance runs in new environment.

EDI

Amanda and Duane worked with EDI trading partners to research and resolve EDI transactional data errors. They continue to work with the IAIABC EDI Claims Workgroup, reviewing and recommending standard changes.

Reporting and Standardization

During April, the majority of our efforts were focused on reporting with the primary emphasis on the standardization of processes. The system changes for the new Motion Order were completed and implemented. The standard business processes for capturing Pre-Hearing conference information was completed and implemented on May 1. We also produced interim statistics as requested by the Governor's Office. We continue to work on sustainable production reporting processes, improving the quality of the data through well-defined data entry processes, building consistency

into the processes, and reducing errors which in turn yields highly accurate data and reports.

Systems Support

We had no unplanned system outages in April.

Desktop Support

We have begun collecting and monitoring metrics related to our HelpDesk Support. We have classified requests in the following categories and will continue to refine this process as we strive to provide the best customer service to both our internal and external clients.

1. Password Assistance: 7 Helpdesk calls – Internal Users
2. Hardware Assistance: 45 Helpdesk calls – Internal Users
3. OnBase Errors: 28 Reported Issues
4. E-Case Support: 26 Helpdesk calls – External Users
5. Secure E-Mail: 9 Helpdesk calls – External Users

II. Projects, Enhancements and Development

eCase

The modernization of the eCase web portal system is still at 90% completion; we have begun the testing phase and are currently working with internal users. Once all issues are resolved at this level, we will solicit help from external users with testing.

Office Renovations

The IT department continues to assist with the coordination of effort required to manage the office renovation project.

Hardware Upgrades

We have several hardware upgrade projects in process:

- 1) Our wireless network hardware quotes have been requested. We are hoping to procure these as part of our renovation project.
- 2) We are continuing to meet with vendors on the State's VoIP telephone contract to determine which vendor can best meet our needs within our current budget.

Video Conferencing

This project is on our list of priorities and will gain momentum once the time-constrained priorities are completed.

III. Trainings and Meetings

The IT team is participating in the planning for the CAME workshop.

State of South Carolina



Workers' Compensation Commission

To: Mr. Gary Cannon
SCWCC Executive Director

From: Grant Duffield
IMAS Director

Date: 11 – May – 2016

Subj: Insurance, Medical and Administrative Services Department
April 2016 Full Commission Report

Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance, Medical and Administrative Services (IMAS) Department.

In addition to the statistical data provided, please be advised of the following workflow initiatives:

| | |
|----------------------|--|
| Compliance Division | <ol style="list-style-type: none">1. Reviewing revenue metrics / projections.2. Working w IT to review debt collection process.3. Exploring additional stakeholder education opportunities |
| Coverage Division | <ol style="list-style-type: none">1. Working with staff to review workflow processes and explore opportunities to enhance service provision.2. Lapse in Coverage |
| Medical Services | <ol style="list-style-type: none">1. Beginning process for 2016 MSPM update.2. Continue work on pharmaceutical payment disputes involving SAF.3. Implementing new MedAssets software protocol. |
| Administrative Svcs | <ol style="list-style-type: none">1. File back scan process continues.2. Preparing for Recovery Audit.3. Beginning preparations for annual audit. |
| IMAS Administration: | <ol style="list-style-type: none">1. Working with Division Mgrs to begin transition planning and implementation.2. Office move preparations. |

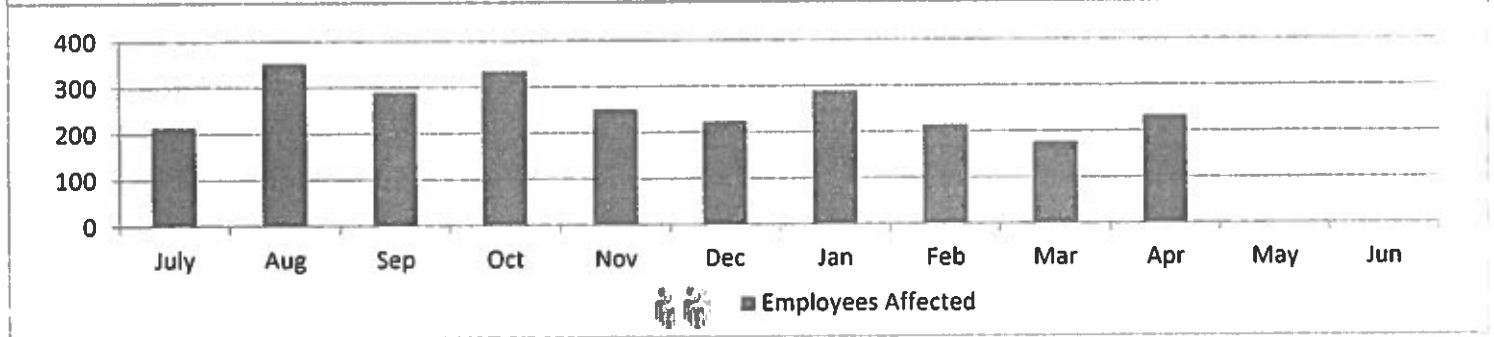
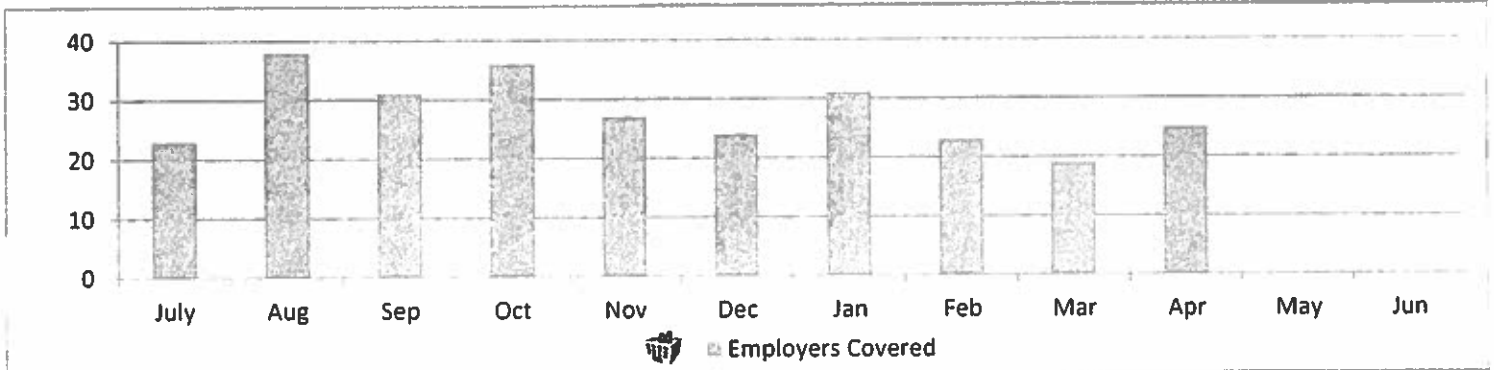
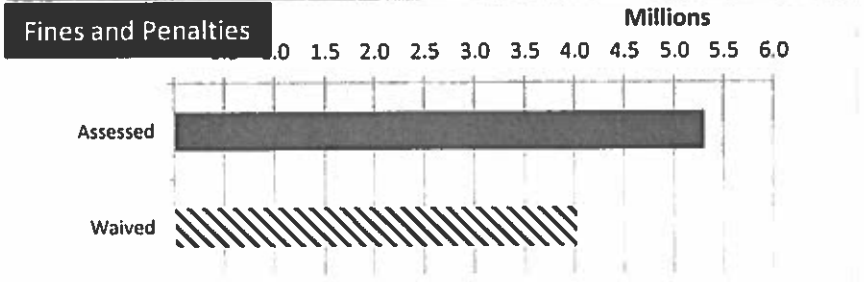
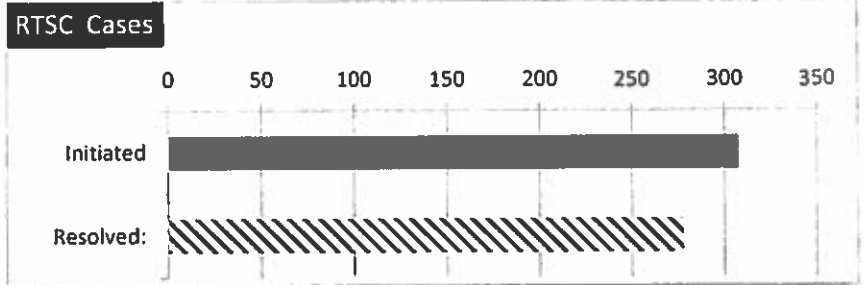
Mr. Cannon, while this summary is in no way all-inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMAS Department and provide measures by which the Department's effectiveness can be gauged. IMAS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

Employers Obtaining Coverage

The Compliance Division works with great diligence to help uninsured employers become compliant with the South Carolina Workers' Compensation Act. Year to date, the Compliance Division has compelled 277 employers in South Carolina to come into compliance with the Act. In so doing, approximately 2,576 previously uninsured workers are now properly covered.

Penalties Waived

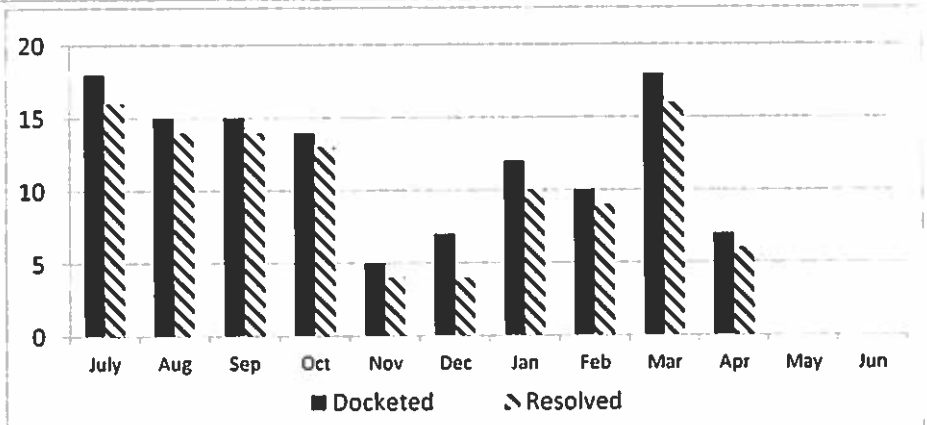
Although the Division has assessed \$ 5.3m in fines, 75% of those fines (\$4.0m) have been waived or rescinded as employers have either obtained insurance coverage or were found not to be subject to the Act.



Carrier Rule to Show Cause Hearings

The Compliance Division manages the Rule to Show Cause process involving the recovery of outstanding carrier fines and penalties. In the month of April 2016, 7 carrier RTSC cases were docketed; 6 cases were resolved and \$9,279 was recovered.

Year to date, 121 carrier RTSC cases have been docketed, 106 cases have resolved and \$171,991 has been recovered.



Carryover Caseload:

The Compliance Division closed April 2016 with 265 cases active, compared to an active caseload of 297 at the close of April 2015.

Cases Resolved:

For the month of April 2016, Compliance Division staff closed-out 243 cases.

Compliance Fines:

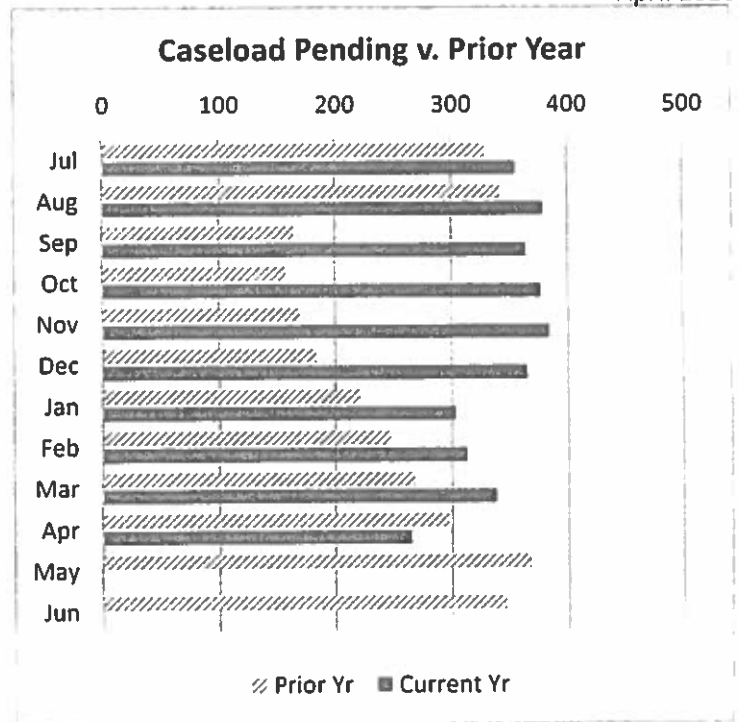
In April 2016, the Compliance Division collected \$63,168 in fines and penalties. Year to Date, the Compliance Division has collected \$796,602 in fines.

Year to Date vs Prior Year Total (906,833): 88%.

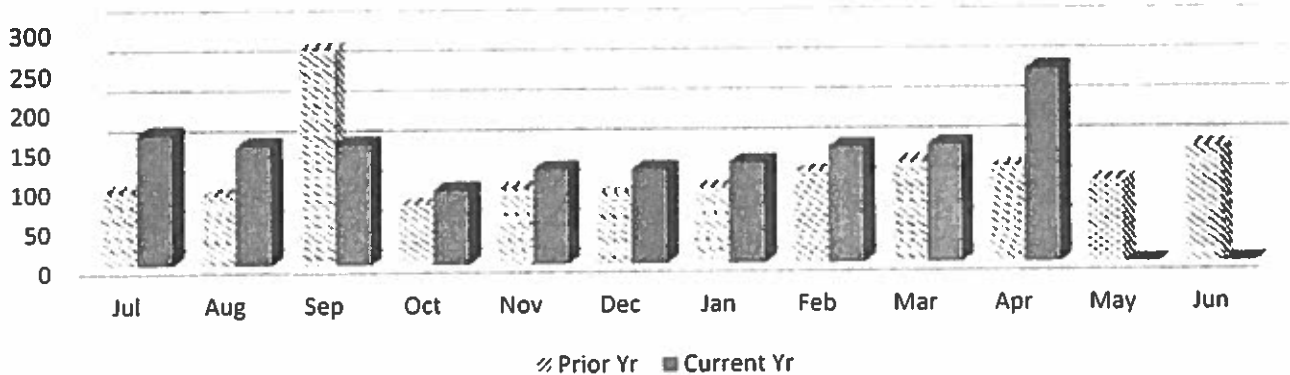
April 2016 vs. April 2015: 23%

Current Year End trend is 105% of 2014-2015.

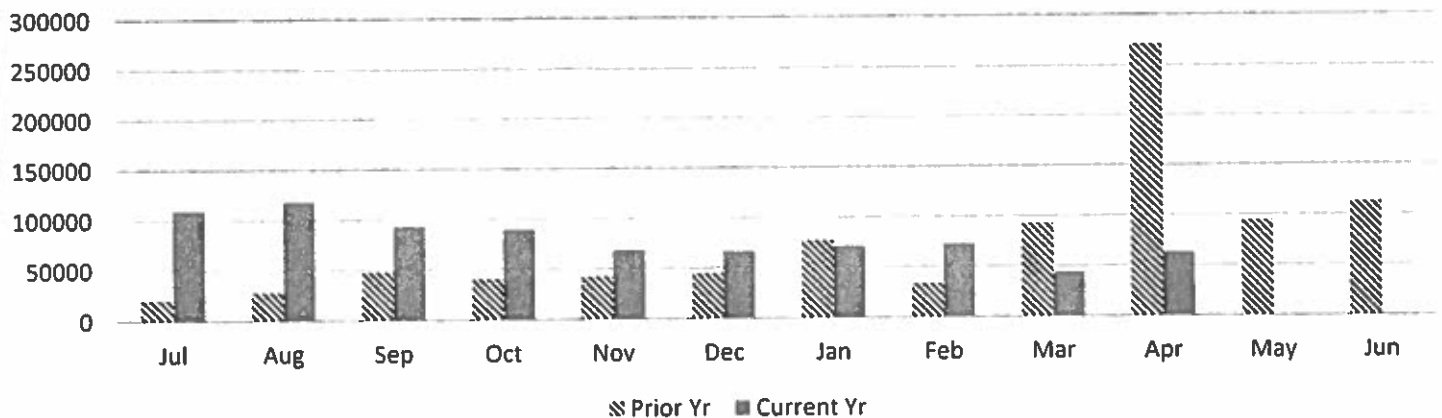
YTD 2015-16 (July - Apr) vs YTD 2014-15: 114%



Cases Resolved v. Prior Year



Compliance Fines Collected v. Prior Year



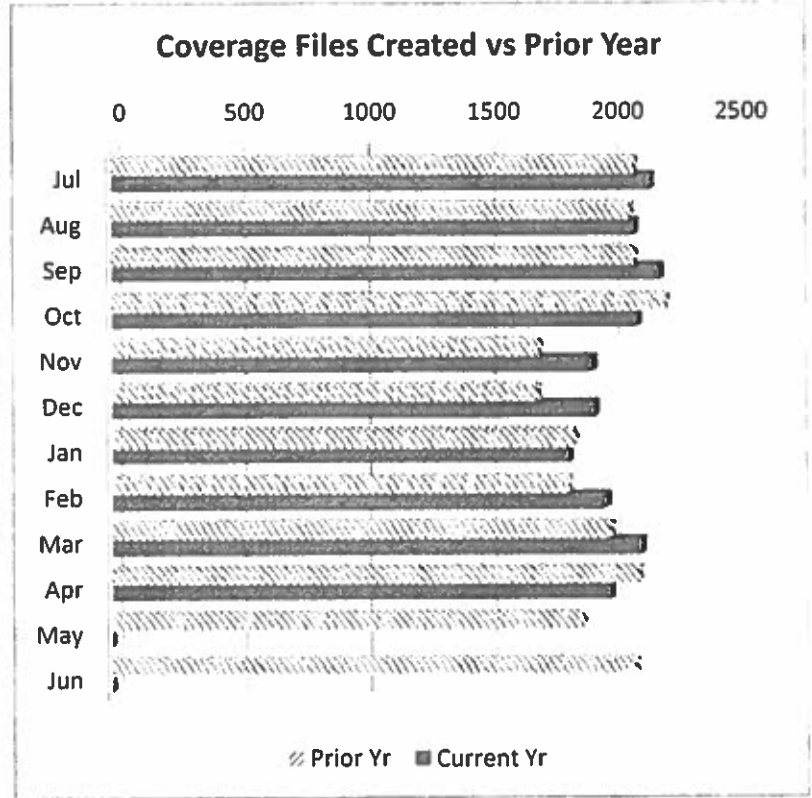
WCC Claim Files:

In April 2016, the Coverage Division received a total of 2,000 WCC Claim files. Of these, 1,749 were created through proper carrier filing of a 12A, and 251 were generated as a result of a Form 50 claim filing. Year to Date, 20,394 Claim files have been created which is 86% of claim file volume prior year (23,682).

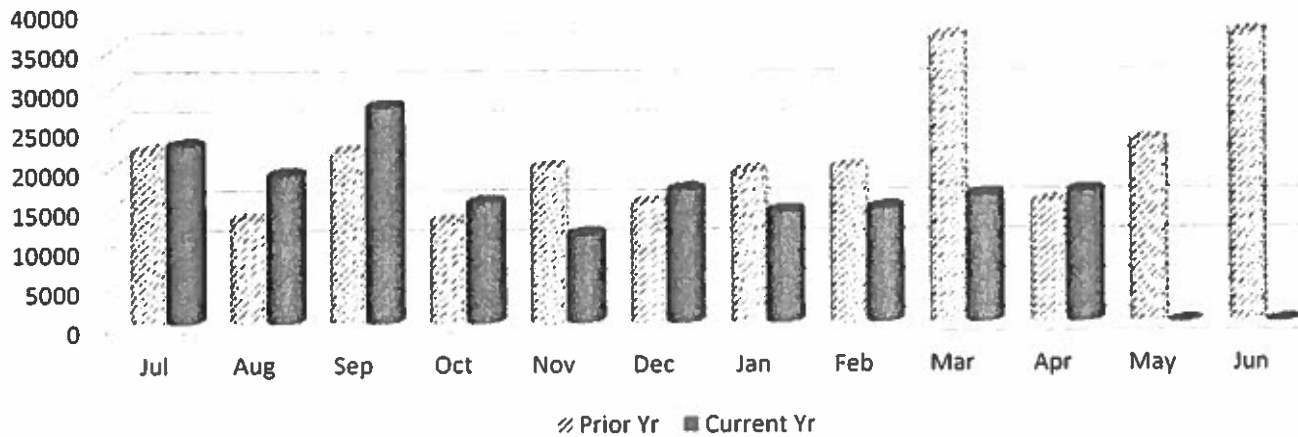
Coverage Fines:

The Coverage Division collected \$16,600 in fine revenue in April 2016, as compared to \$15,200 in Coverage fines/penalties accrued during April 2015. Year on Year, Coverage fines are at 68% of collections for prior year.

Coverage Division fines represent 8% of the Commission's annual earmarked budget.



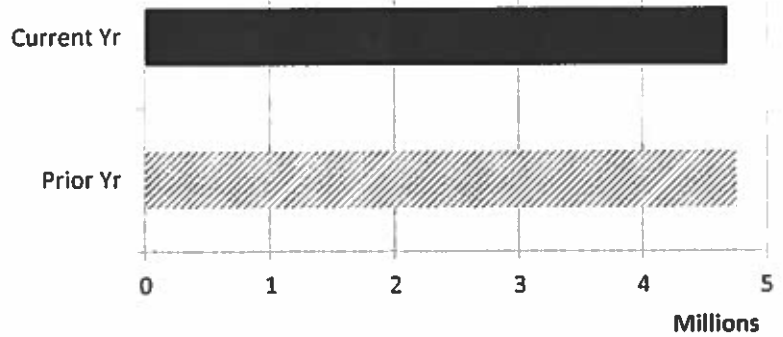
Coverage Fines Collected v Prior Year



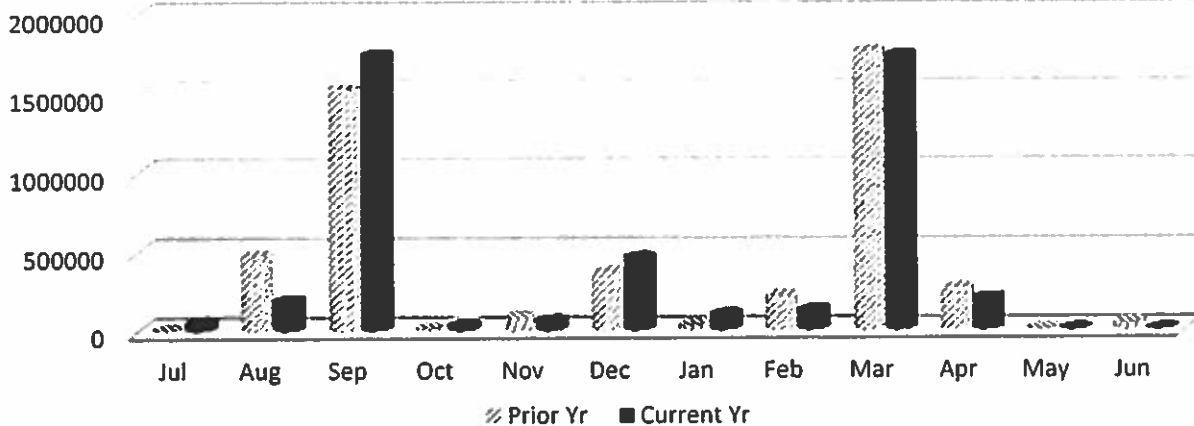
During the month of April 2016, the Self Insurance Division:

- * collected \$197,853 in self-insurance tax.
- * added 12 new self-insurers.
- * conducted 5 Self Insurance audits.

Year to Date, Self Insurance tax revenue is trending at 98% of prior year and 42 Self Insurance audits have been completed.



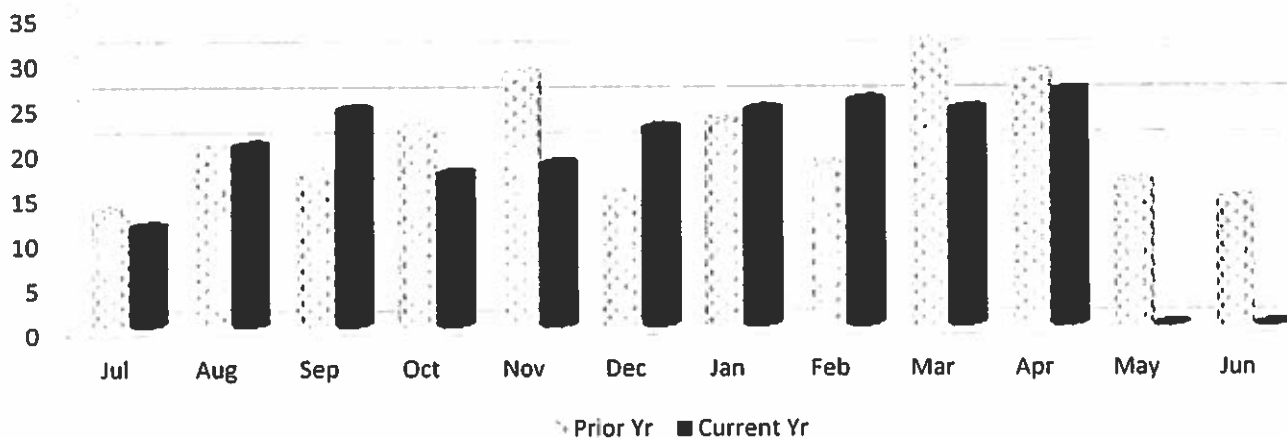
Self Insurance Tax Collections v. Prior Year



IMS MEDICAL SERVICES DIVISION

In April 2016, the Medical Services Division began the month with 24 bills pending review, received an additional 19 bills for review, conducted 17 bill reviews and ended the month with 26 bills pending.

Medical Bills Pending Review v. Prior Year



South Carolina Workers' Compensation Commission
Summary of Revenues and Expenditures 2015-16 Budget
April 2016 - Period 10

Expenditures

| Bench: | 83.3% | Annual Budget | Annual Amend | Annual Final | Apr Spend | Year to Date Spend | Budget Remaining | Mar Spend % | Annual Spend % |
|----------------------|-------|---------------------|--------------|---------------------|-------------------|---------------------|-------------------|-------------|----------------|
| Commissioners | | | | | | | | | |
| Personnel GA | | 1,134,849 | 19,314 | 1,154,163 | 142,779 | 1,004,492 | | | |
| Personnel EM | | - | | - | | - | | | |
| Ttl Pers | | 1,134,849 | 19,314 | 1,154,163 | 142,779 | 1,004,492 | 149,671 | 8% | 87% |
| GA - Expense | | - | | - | | - | | | |
| EM - Exp Tax Subst | | 55,000 | | 55,000 | 5,836 | 51,471 | | | |
| EM - Expense | | 230,700 | | 230,700 | 2,806 | 208,291 | | | |
| Ttl Expense | | 285,700 | | 285,700 | 8,642 | 259,762 | 25,938 | 13% | 91% |
| Total Comm | | \$ 1,420,549 | | \$ 1,439,863 | \$ 151,421 | \$ 1,264,254 | \$ 175,609 | 9% | 88% |

Administration

| | | | | | | | | | |
|--------------------|---------------------|--------|---------------------|-------------------|---------------------|-------------------|-----------|------------|--|
| Personnel GA | 146,007 | 1,600 | 147,607 | 19,133 | 135,536 | | | | |
| Personnel EM | 606,119 | 19,973 | 626,092 | 51,148 | 365,006 | | | | |
| Ttl Pers | 752,126 | | 773,699 | 70,281 | 500,542 | 273,157 | 6% | 65% | |
| Expense GA | 75,000 | | 75,000 | | 43,155 | | | | |
| Expense EM | 1,000,649 | | 1,000,649 | 51,721 | 857,376 | | | | |
| Ttl Expense | 1,075,649 | | 1,075,649 | 51,721 | 900,531 | 175,118 | 7% | 84% | |
| Total Admin | \$ 1,827,775 | | \$ 1,849,348 | \$ 122,002 | \$ 1,401,073 | \$ 448,275 | 6% | 76% | |

Claims

| | | | | | | | | | |
|---------------------|-------------------|-------|-------------------|------------------|-------------------|------------------|-----------|------------|--|
| Personnel GA | 77,223 | 800 | 78,023 | 9,562 | 67,737 | | | | |
| Personnel EM | 272,010 | 5,600 | 277,610 | 34,433 | 275,729 | | | | |
| Ttl Pers | 349,233 | | 355,633 | 43,995 | 343,466 | 12,167 | 9% | 97% | |
| Expense GA | | | - | | - | | | | |
| Expense EM | 19,700 | | 19,700 | 1,111 | 14,969 | | | | |
| Ttl Expense | 19,700 | | 19,700 | 1,111 | 14,969 | 4,731 | 4% | 76% | |
| Total Claims | \$ 368,933 | | \$ 375,333 | \$ 45,106 | \$ 358,435 | \$ 16,898 | 9% | 95% | |

IMS

| | | | | | | | | | |
|------------------|-------------------|-------|-------------------|------------------|-------------------|------------------|-----------|------------|--|
| Personnel GA | 26,632 | 800 | 27,432 | 3,329 | 24,102 | | | | |
| Personnel EM | 467,881 | 7,200 | 475,081 | 65,534 | 463,011 | | | | |
| Ttl Pers | 494,513 | | 502,513 | 68,863 | 487,113 | 15,400 | 9% | 97% | |
| Expense GA | | | - | | - | | | | |
| Expense EM | 54,500 | | 54,500 | 3,152 | 55,186 | | | | |
| Ttl Expense | 54,500 | | 54,500 | 3,152 | 55,186 | (686) | 5% | 101% | |
| Total IMS | \$ 549,013 | | \$ 557,013 | \$ 72,015 | \$ 542,299 | \$ 14,714 | 9% | 97% | |

Judicial

| | | | | | | | | | |
|-----------------------|-------------------|-------|-------------------|------------------|-------------------|------------------|-----------|------------|--|
| Personnel GA | 29,267 | | 29,267 | | - | | | | |
| Personnel EM | 292,779 | 6,400 | 299,179 | 41,036 | 293,656 | | | | |
| Ttl Pers | 322,046 | | 328,446 | 41,036 | 293,656 | 34,790 | 8% | 89% | |
| Expense GA | - | | - | | - | | | | |
| Expense EM | 12,800 | | 12,800 | 760 | 9,582 | | | | |
| Ttl Expense | 12,800 | | 12,800 | 760 | 9,582 | 3,218 | 2% | 75% | |
| Total Judicial | \$ 334,846 | | \$ 341,246 | \$ 41,796 | \$ 303,238 | \$ 38,008 | 8% | 89% | |

Employer Contribution

| | | | | | | | | | |
|-------------------|---------------------|--------|---------------------|----------------|-------------------|-------------------|-----------|------------|--|
| GA | 496,796 | 24,805 | 521,601 | 55,905 | 388,112 | | | | |
| EM | 559,928 | 7,920 | 567,848 | 68,947 | 503,945 | | | | |
| Ttl Fringe | \$ 1,056,724 | | \$ 1,089,449 | 124,852 | \$ 892,057 | \$ 197,392 | 8% | 82% | |

Total Agency

| | | | | | | | | |
|---------------------|---------------------|------------------|---------------------|-------------------|---------------------|-------------------|-----------|--------------|
| Ttl GA | 1,985,774 | 47,319 | 2,033,093 | 230,708 | 1,663,134 | 369,959 | 10% | 82% |
| Ttl EM | 3,572,066 | 47,093 | 3,619,159 | 326,484 | 3,046,751 | 572,408 | 7% | 84% |
| GF Carry Fwd | - | - | - | - | - | - | 0% | 0% |
| Total Agency | \$ 5,557,840 | \$ 94,412 | \$ 5,652,252 | \$ 557,192 | \$ 4,709,885 | \$ 942,367 | 8% | 83.3% |

Summary of Fiscal Activity - April 2016

As of the close of April 2016, the Commission's overall fiscal performance vs budget is as follows:

| | |
|-----------------------------|-------------------|
| Total Expenses Incurred: | 83.3% of budget |
| Gen Appropriation Received: | 81.8% of budget |
| Earmarked Revenue Earned: | 85.9% of budget |
| Draw on Fund Balance: | 85.0% of budget |
| | (benchmark 83.3%) |

Operational Funding

The Workers' Compensation Commission derives its operational funding from three sources: General Fund Appropriation; Earmarked Funds (earned revenue); and Appropriated Fund Balance. The Commission's Fund Balance is supported by the retention of the greater of one-half of Self Insurance Tax receipts or \$2.2m.

For April 2016, the Commission's operational funding of \$557,192 was received as follows:

| | |
|------------------------------|--------------|
| General Fund Appropriation: | \$ 230,708 |
| Earmarked Funds: | \$ 191,848 |
| Fund Balance: | \$ 134,636 |
| Self Insurance Tax Received: | |
| April 2016: | \$ 197,853 |
| FY15-16 (YTD): | \$ 4,679,639 |

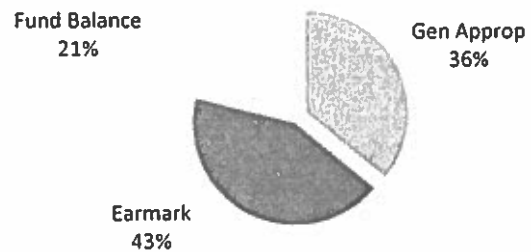
Operational Expenditures

The Workers' Compensation Commission has budgeted expenditures for FY 2015-16 in the amount of \$5,652,251, of which 74% is personnel related.

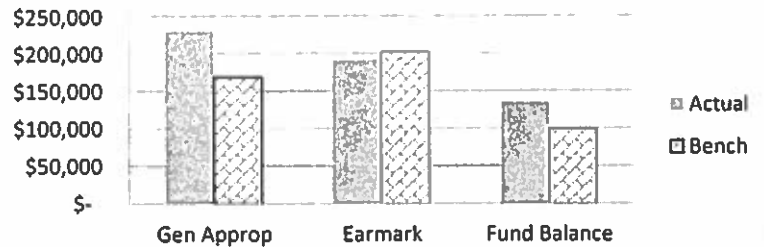
Total expenditures for April 2016: \$557,192.

| | |
|-----------------|------------|
| Commissioners: | \$ 151,421 |
| Administration: | \$ 122,002 |
| Claims: | \$ 45,106 |
| Judicial: | \$ 41,796 |
| IMAS: | \$ 72,015 |
| Fringe: | \$ 124,852 |

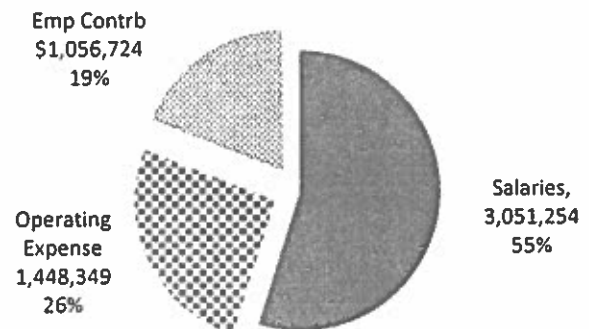
Funding Sources (annual budget)



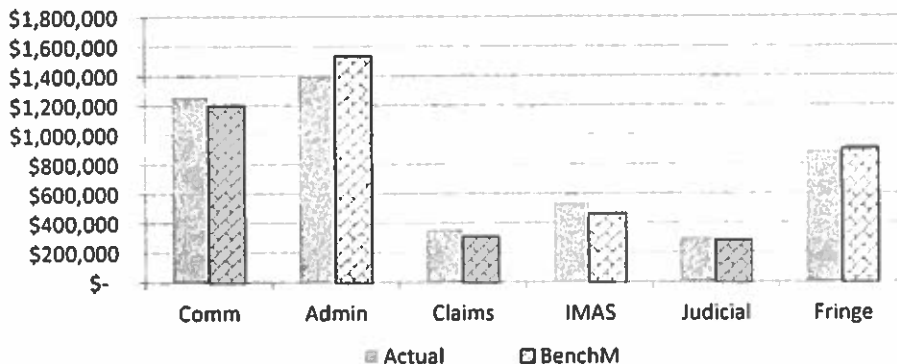
Funding Sources April 2016)



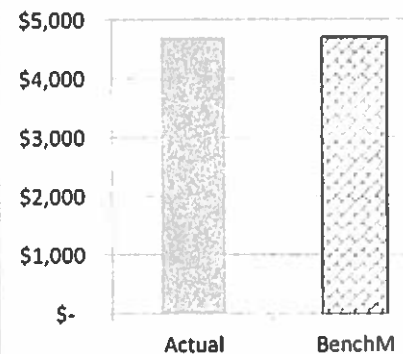
FY 2015-16 Expenditure Budget



Year to Date Expenditures by Department



Total Expenditures YTD



South Carolina Workers' Compensation Commission
Summary of Revenues and Expenditures 2015-16 Budget
April 2016 - Period 10

Funding and Appropriations

| Period | 10 | Annual Budget | Amend | Annual Final | Apr Received | Year to Date Received | Budget Remaining | Mar Rcvd % | Annual Rcvd % |
|---------------------|----|---------------|-----------|--------------|--------------|-----------------------|------------------|------------|---------------|
| General Fund Approp | | \$ 1,985,774 | \$ 47,319 | \$ 2,033,093 | \$ 230,708 | \$ 1,663,134 | 369,959 | 9.7% | 81.8% |

Earmarked Funds

| | | | | | | | | | |
|----------------------------|-----------|--|--------------|------------|--------------|------------|--|------|-------|
| Training Reg Fee | 5,000 | | \$ 5,000 | 1140 | \$ 1,950 | 3,050 | | | |
| Sale - Pubs/Subscript | 8,000 | | \$ 8,000 | 1800 | \$ 4,600 | 3,400 | | | |
| Award Review Fee | 73,000 | | \$ 73,000 | 1950 | \$ 28,950 | 44,050 | | | |
| Sale of Photocopies | 88,000 | | \$ 88,000 | 7618 | \$ 63,061 | 24,939 | | | |
| WC Violation Fee | 1,660,000 | | \$ 1,660,000 | 125854 | \$ 1,469,873 | 190,127 | | | |
| Listings and Labels | 25,000 | | \$ 25,000 | 1530 | \$ 14,225 | 10,775 | | | |
| WC Hearing Fee | 562,000 | | \$ 562,000 | 46800 | \$ 471,949 | 90,051 | | | |
| Parking | 5,900 | | \$ 5,900 | 757 | \$ 5,037 | 863 | | | |
| Other | 2000 | | \$ 2,000 | 4399 | \$ 26,601 | (24,601) | | | |
| Ttl Earmarked Funds | | | \$ 2,428,900 | \$ 191,848 | \$ 2,086,246 | \$ 342,654 | | 9.5% | 85.9% |

| | | | | | | | | | |
|-----------------------|--------------|-----------|--------------|------------|--------------|------------|--|--|--|
| Appro EM Fund Balance | \$ 1,143,166 | \$ 47,093 | \$ 1,190,259 | \$ 134,636 | \$ 1,011,976 | 178,283 | | | |
| GF Carry Forward | | \$ - | \$ - | | \$ - | - | | | |
| Total Funding: | \$ 5,557,840 | \$ 94,412 | \$ 5,652,252 | \$ 557,192 | \$ 4,761,356 | \$ 890,896 | | | |

State of South Carolina

1333 Main Street, 5th Floor
P.O. Box 1715
Columbia, S.C. 29202-1715



TEL: (803) 737-5700
www.wcc.sc.gov

Workers' Compensation Commission

MEMORANDUM

To: Gary Cannon, Executive Director

From: Sonji Spann, Claims Director

Date: May 9, 2016

Re: Claims Department –May 2016 Full Commission Report

Please find attached information provided to summarize key workflow benchmarks related to the functions of the Claims Department. In addition to the statistical data provided herein, please note the following information:

| | April 2016 | Mar 2016 | April 2015 |
|--|------------|----------|------------|
| Individual Case Files Closed | 2,272 | 2,594 | 2394 |
| Fine Revenue Collected | \$55,700 | \$55,400 | \$52,250 |
| # of individual case files reviewed by examiners | 2958 | 3126 | 1681 |
| Total Fines | 271 | 322 | 394 |
| Form 18 Fines | 240 | 302 | 353 |
| Total Forms Processed | 12,316 | 14,275 | 12,838 |
| SROI | 1148 | 1176 | |
| Email 18's | 1816 | 1889 | 1868 |
| USPS | 1688 | 2236 | 3257 |

- Claims continue to review files for compliance and closure
- Claims continue to educate the stakeholders: Conversations and have provided the following with the information on How to File WCC Forms:
Eric Rowell-Arrow Point Capital, Buffy Herron –Broadspire, Susan Yeager –Healthsmart, Will Harbison –Auto Owners, Carolyn Oban – Great West Casualty, Loraine Campbell - GBTPA

| Five Year Claims Fine Collection History | | | | | | | | | | | | |
|---|---------|---------|--------|---------|--------|---------|---------|---------|---------|---------|--------|---------|
| FY 2011-2012, 2012-2013, 2013-2014, 2014-2015 and 2015-2016 | | | | | | | | | | | | |
| | July | August | Sept | Oct | Nov | Dec | Jan | Feb | March | April | May | June |
| 2011-2012 | 111,875 | 103,800 | 83,300 | 81,300 | 85,100 | 110,700 | 126,700 | 120,225 | 116,915 | 100,200 | 61,050 | 90,450 |
| 2012-2013 | 80,825 | 69,100 | 57,075 | 91,925 | 64,825 | 65,950 | 60,550 | 79,875 | 67,000 | 56,650 | 47,550 | 48,500 |
| 2013-2014 | 42,350 | 21,900 | 35,050 | 110,350 | 57,425 | 50,900 | 27,000 | 38,550 | 73,100 | 45,350 | 52,550 | 31,200 |
| 2014-2015 | 43,300 | 42,100 | 51,650 | 55,100 | 44,750 | 49,900 | 44,700 | 77,100 | 90,200 | 52,250 | 74,750 | 124,800 |
| 2015-2016 | 69,250 | 53,350 | 56,200 | 42,800 | 34,200 | 39,800 | 41,400 | 48,250 | 55,400 | 55,700 | | |

| CLAIMS DEPARTMENT REPORT | | | | | | | | | | | | | |
|--------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------|----------|----------------|
| STATISTICS FOR FISCAL YEAR 2015-2016 | | | | | | | | | | | | | |
| Prepared May 2, 2016 | | | | | | | | | | | | | |
| I. Claims Services Division | | | | | | | | | | | | | |
| | July | August | Sept | Oct | Nov | Dec | Jan | Feb | March | April | May | June | Total |
| Forms 15-I | 1,186 | 1,208 | 1,273 | 1,219 | 1,152 | 1,156 | 1,086 | 1,154 | 1,400 | 1,257 | | | 12,091 |
| Forms 15-III/Forms 17 | 903 | 931 | 981 | 977 | 804 | 790 | 867 | 815 | 1,059 | 1,039 | | | 9,166 |
| Forms 16 for PP/Disf | 239 | 250 | 241 | 222 | 278 | 229 | 250 | 228 | 254 | 213 | | | 2,404 |
| Forms 18 | 4,632 | 4,648 | 4,971 | 4,848 | 4,350 | 4,701 | 4,468 | 4,629 | 5,301 | 4,642 | | | 47,190 |
| Forms 20 | 839 | 723 | 935 | 862 | 754 | 768 | 766 | 854 | 895 | 790 | | | 8,186 |
| Form 50 Claims Only | 299 | 310 | 288 | 286 | 273 | 245 | 301 | 359 | 305 | 276 | | | 2,942 |
| Form 61 | 711 | 734 | 693 | 731 | 751 | 763 | 764 | 743 | 827 | 765 | | | 7,482 |
| Letters of Rep | 222 | 198 | 240 | 205 | 184 | 202 | 221 | 238 | 191 | 201 | | | 2,102 |
| Clinchers | 810 | 812 | 801 | 739 | 889 | 903 | 841 | 747 | 809 | 768 | | | 8,119 |
| Third Party Settlements | 32 | 36 | 35 | 28 | 26 | 25 | 22 | 18 | 23 | 21 | | | 266 |
| SSA Requests for Info | 90 | 98 | 56 | 79 | 70 | 58 | 54 | 55 | 85 | 72 | | | 717 |
| Cases Closed | 2,358 | 2,355 | 2,613 | 2,028 | 2,069 | 2,022 | 2,198 | 2,186 | 2,594 | 2,272 | | | 22,695 |
| Cases Reviewed | 845 | 703 | 907 | 240 | 462 | 831 | 1,330 | 1,978 | 3,126 | 2,958 | | | 13,380 |
| Total | 13,166 | 13,006 | 14,034 | 12,464 | 12,062 | 12,693 | 13,168 | 14,004 | 16,869 | 15,274 | 0 | 0 | 136,740 |

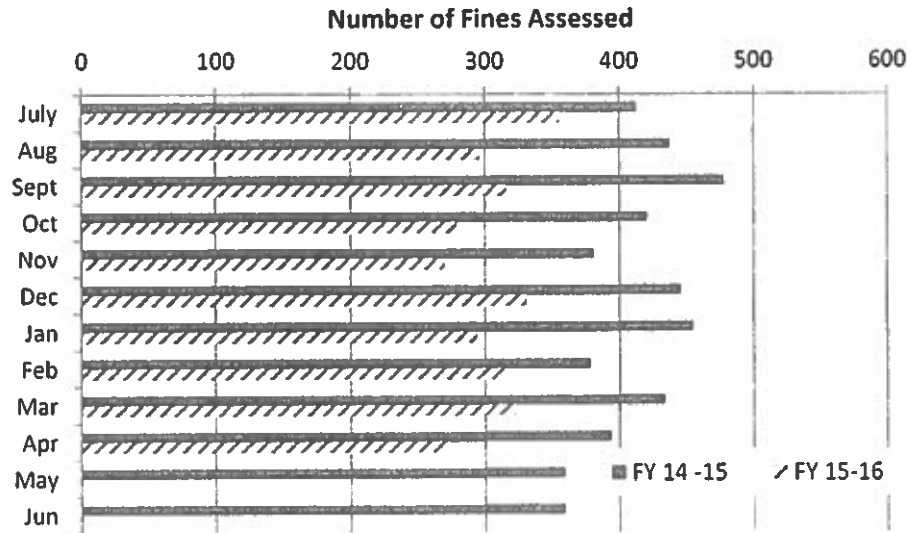
| CLAIMS DEPARTMENT REPORT | | | | | | | | | | | | | |
|--|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-----|------|------------|
| STATISTICS FOR FISCAL YEAR 2015 - 2016 | | | | | | | | | | | | | |
| Prepared May 2, 2016 | | | | | | | | | | | | | |
| Fines per Form | July | August | Sept | Oct | Nov | Dec | Jan | Feb | March | April | May | June | Total |
| Assessed Form 15I | 15 | 5 | 14 | 4 | 4 | 0 | 5 | 9 | 2 | 2 | 1 | 12 | 81 |
| Assessed Form 15II | 11 | 3 | 4 | 4 | 4 | 0 | 5 | 9 | 2 | 2 | 1 | | 14 |
| Assessed Form 15S | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | 1 |
| Assessed Form 17 | 1 | 4 | 5 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 3 | | 21 |
| Assessed Form 18 | 315 | 273 | 288 | 266 | 263 | 310 | 266 | 300 | 302 | 240 | | | 2823 |
| Assessed Form 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | | 1 |
| Assessed Denial Letter | 9 | 8 | 4 | 4 | 4 | 5 | 3 | 3 | 0 | 0 | 0 | | 36 |
| Assessed Requests | 3 | 3 | 1 | 0 | 2 | 4 | 2 | 2 | 13 | 14 | | | 44 |
| Paid Form 15I | \$2,600 | \$2,000 | \$1,400 | \$1,000 | \$1,400 | 800.00 | \$200 | \$2,200 | \$1,400 | \$200 | | | \$ 13,200 |
| Paid Form 15II | \$800 | \$600 | \$800 | \$1,200 | \$800 | \$200 | \$600 | \$1,600 | \$400 | \$600 | | | \$ 7,600 |
| Paid Form 15S | \$0 | \$200 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | | | \$ 200 |
| Paid Form 17 | \$200 | \$200 | \$1,000 | \$200 | \$200 | \$200 | \$200 | \$0 | \$200 | \$400 | | | \$ 2,800 |
| Paid Form 18 | \$64,850 | \$48,550 | \$52,000 | \$39,900 | \$30,200 | \$37,200 | \$40,400 | \$43,800 | \$52,000 | \$53,300 | | | \$ 462,200 |
| Paid Form 19 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0.00 | \$0.00 | \$50 | \$0.00 | \$0 | | | \$ - |
| Paid Denial Letter | \$200 | \$800 | \$800 | \$500 | \$1,200 | \$800.00 | \$0.00 | \$600 | \$200 | \$200 | | | \$ 5,300 |
| Paid Request | \$600 | \$1,000 | \$200 | \$0 | \$400 | \$600.00 | \$0.00 | \$0.00 | \$1,200 | \$1,000 | | | \$ 5,000 |

| CLAIMS DEPARTMENT REPORT | | | | | | | | | | | | | |
|---|-----------|-----------|----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----|------|---------|
| STATISTICS FOR FISCAL YEAR 2015 - 2016 | | | | | | | | | | | | | |
| Prepared May 2, 2016 | | | | | | | | | | | | | |
| II. Total Fines Assessed by Claims Department | | | | | | | | | | | | | |
| | July | August | Sept | Oct | Nov | Dec | Jan | Feb | March | April | May | June | Total |
| # Assessed | 355 | 296 | 316 | 279 | 270 | 330 | 294 | 315 | 322 | 271 | | | 3,048 |
| # Rescinded | 37 | 28 | 35 | 32 | 24 | 12 | 17 | 17 | 28 | 30 | | | 260 |
| # Reduced | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | | | 3 |
| # Paid | 341 | 260 | 271 | 203 | 168 | 195 | 205 | 241 | 273 | 245 | | | 2,402 |
| # Outstanding* | 922 | 930 | 940 | 984 | 1,062 | 1,185 | 1,257 | 1,314 | 1335 | 1331 | | | 11,260 |
| Total Amt. Assessed | \$71,050 | \$63,600 | \$66,000 | \$57,000 | \$54,000 | \$67,600 | \$59,400 | \$63,000 | \$79,200 | \$67,050 | | | 647,900 |
| Total Amt. Rescinded | \$7,400 | \$7,200 | \$7,000 | \$6,400 | \$4,800 | \$2,300 | \$3,400 | \$3,400 | \$11,200 | \$6,000 | | | 59,100 |
| Total Amt. Reduced | \$100 | \$0 | \$0 | \$0 | \$0 | \$100 | \$0 | \$0 | \$500 | \$0 | | | 700 |
| Net Assessed | | | | | | | | | | | | | |
| Total Amt. Paid | \$69,250 | \$53,350 | \$56,200 | \$42,800 | \$34,200 | \$39,800 | \$41,400 | \$48,250 | \$55,400 | \$55,700 | | | 496,350 |
| Total Outstanding* | \$181,050 | \$184,100 | 186,900 | \$194,700 | \$209,700 | \$235,100 | \$249,700 | \$261,050 | \$273,150 | \$278,500 | | | 261,050 |

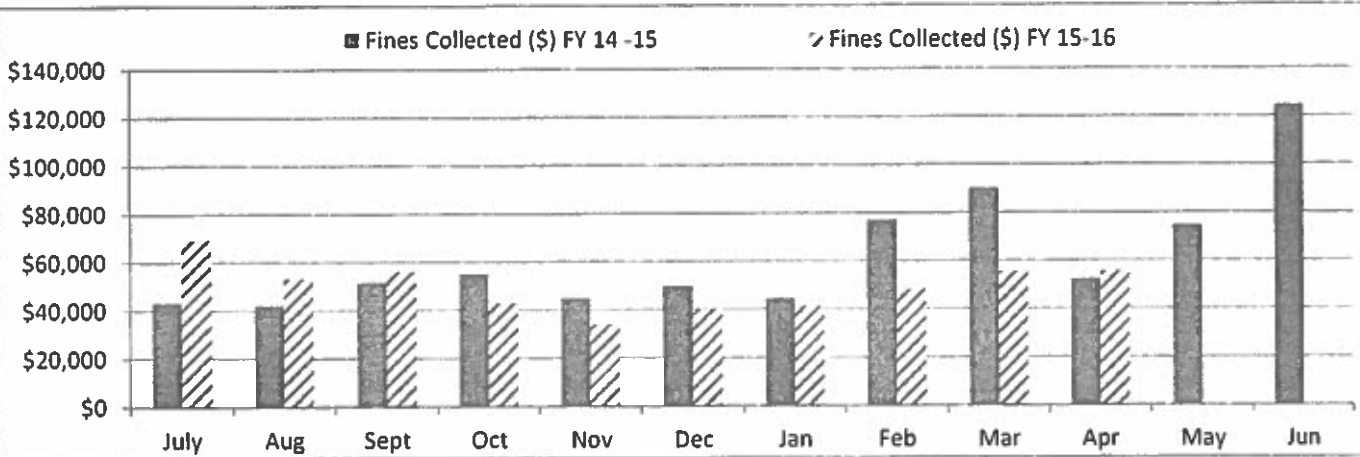
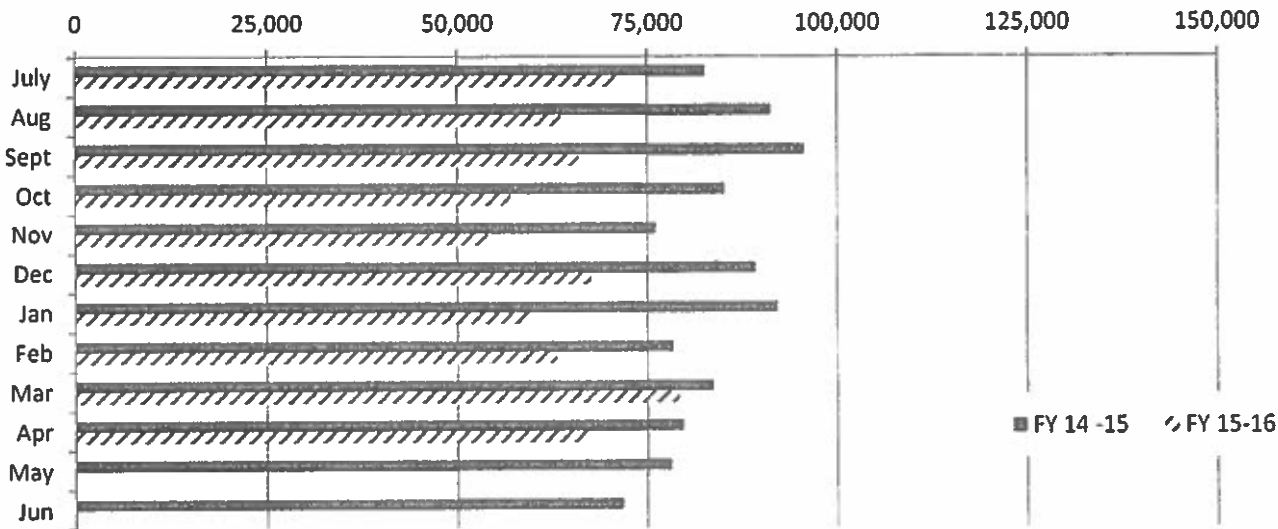
CLAIMS DEPARTMENT - Fine Activity Report April 2016

The number of fines assessed by the Claims Department decreased in number to 271 from 322 in April. The number of Claims fines paid decreased from 273 in March to 245 in April.

Total fine dollars assessed in April was \$67,050 a decrease over prior month of \$79,200. Fine revenue received in April was \$55,700 an increase over prior month \$55,400.



Net Fines Assessed (\$)



Claims Department - Fine Activity Report

Fines Assessed (#)

| | FY 14 -15 | FY 15-16 |
|--------------|--------------|--------------|
| July | 413 | 355 |
| Aug | 438 | 296 |
| Sept | 478 | 316 |
| Oct | 421 | 279 |
| Nov | 381 | 270 |
| Dec | 446 | 330 |
| Jan | 455 | 294 |
| Feb | 378 | 315 |
| Mar | 434 | 322 |
| Apr | 394 | 271 |
| May | 390 | 0 |
| Jun | 359 | 0 |
| Total | 4,987 | 3,048 |
| Mo Avg | 416 | 305 |

Fines Received (#)

| | FY 14-15 | FY 15-16 |
|--------------|--------------|--------------|
| July | 198 | 341 |
| Aug | 205 | 260 |
| Sept | 254 | 271 |
| Oct | 259 | 203 |
| Nov | 234 | 168 |
| Dec | 245 | 195 |
| Jan | 224 | 205 |
| Feb | 368 | 241 |
| Mar | 423 | 273 |
| Apr | 234 | 245 |
| May | 363 | 0 |
| Jun | 604 | 0 |
| Total | 3,611 | 2,402 |
| Mo Avg | 301 | 240 |

Net Fines Assessed (\$)*

| | FY 14 -15 | FY 15-16 |
|--------------|------------------|----------------|
| July | 82,650 | 71,050 |
| Aug | 91,250 | 63,600 |
| Sept | 95,700 | 66,000 |
| Oct | 85,200 | 57,000 |
| Nov | 76,200 | 54,000 |
| Dec | 89,200 | 67,600 |
| Jan | 92,100 | 59,400 |
| Feb | 78,400 | 63,000 |
| Mar | 83,600 | 79,200 |
| Apr | 79,700 | 67,050 |
| May | 78,100 | 0 |
| Jun | 71,800 | 0 |
| Total | 1,003,900 | 501,650 |
| Mo Avg | 83,658 | 50,165 |

Fines Collected (\$)

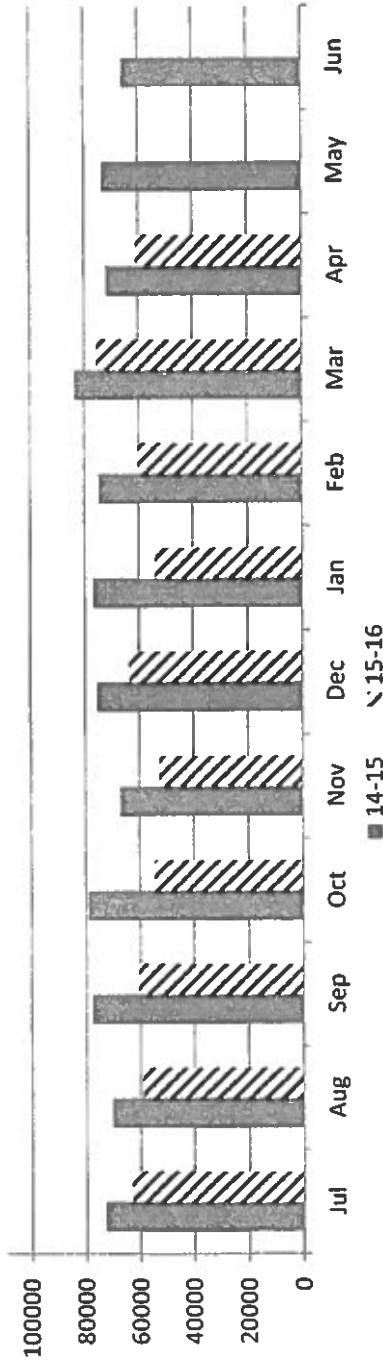
| | FY 14 -15 | FY 15-16 |
|--------------|----------------|----------------|
| July | \$43,300 | 69,250 |
| Aug | \$42,100 | 53,350 |
| Sept | \$51,650 | 56,200 |
| Oct | \$55,100 | 42,800 |
| Nov | \$44,750 | 34,200 |
| Dec | \$49,900 | 39,800 |
| Jan | \$44,700 | 41,400 |
| Feb | \$77,100 | 48,250 |
| Mar | \$90,200 | 55,400 |
| Apr | \$52,250 | 55,700 |
| May | \$74,750 | 0 |
| Jun | \$124,800 | 0 |
| Total | 750,600 | 496,350 |
| Mo Avg | 62,550 | 49,635 |

*after reductions and rescinded

FORM 18 FINE ASSESSMENTS

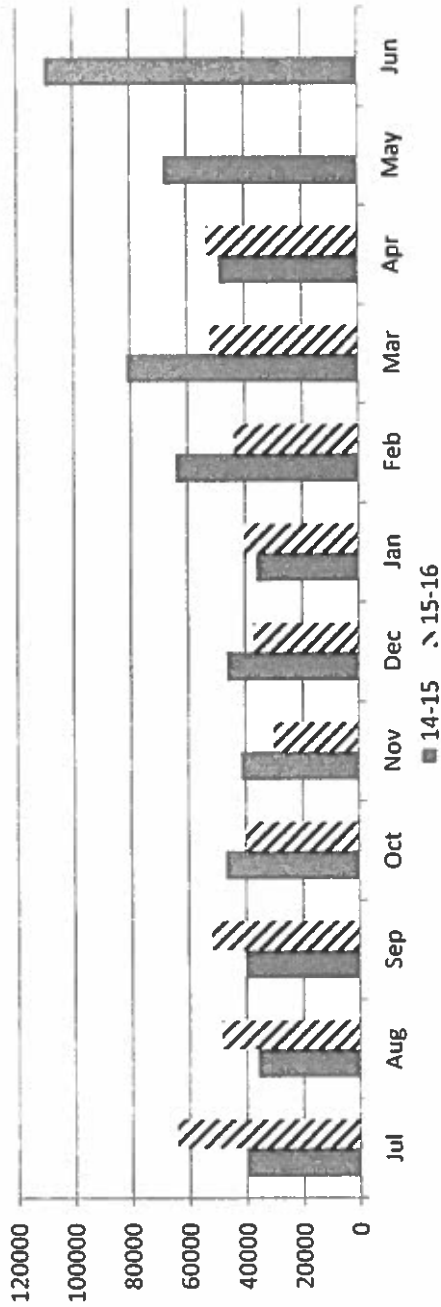
Consistent with overall Commission strategy, the Claims Department works with our Carrier partners to develop approaches that result in increased compliance levels and reduced Fine related costs to businesses in South Carolina.

A key "success measure" of this effort is the Form 18 Fine Assessment report. For the month of April 2016, this has resulted in an decrease in Form 18 Fine Assessments to \$60,800 as compared to March 2016 of \$75,200. The actual number of fines assessed decreased from 302 to 240 in April 2016.



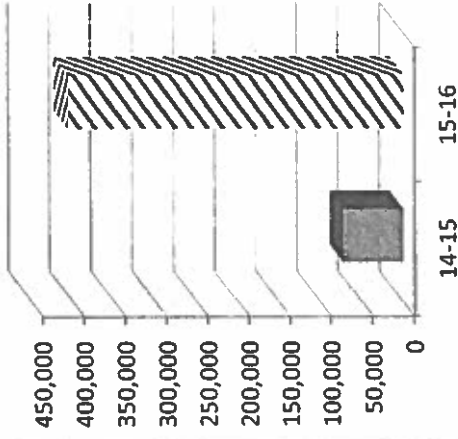
FORM 18 FINE COLLECTION

In April 2016, the Claims Department received payment on Form 18 Fines resulting in revenue of \$53,300.



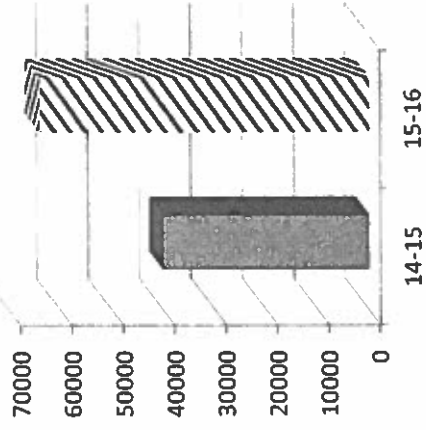
FORM 18 FINE ASSESSMENTS YTD

Form 18 Fine Assessment is trending at 86% of prior year assessments.



FORM 18 FINE REVENUE YTD

Form 18 Fine Revenue is trending at 160% of prior year collections.



State of South Carolina

1333 Main Street
P.O. Box 1715
Columbia, S.C. 29202-1715



Tel: (803) 737-5700
Fax: (803) 737-5768
www.wcc.sc.gov

Workers' Compensation Commission

May 11, 2016

To: Gary M. Cannon
Executive Director

From: Amy A. Bracy
Judicial Director

RE: **Monthly Judicial Report for April 2016**

There were seventy-one (71) Single Commissioner Hearings conducted during the past month, and there were nine (9) Full Commission hearings held in April.

The Informal Conference system conducted two hundred fifty-two (252) hearings during the last month.

There were seventy-five (75) regulatory mediations scheduled and fourteen (14) requested mediations. The Judicial Department was notified of fifty-nine (59) matters resolved in mediation, with the receipt of Forms 70.

In our continued efforts to standardize our collection of data, I met with all of the Commissioner's AAs a second time, on Wednesday, April 20th, to finalize the new business processes that we have established. I will continue working closely with each office to address any questions or concerns regarding these new practices.

Chairman Beck spoke at the SC Association of Clerks of Court and Registers of Deeds Annual Spring Conference. As a result of this meeting, we have been able to add Pickens County Courthouse to our list of available venues. I have been in contact with the Lancaster Clerk of Court and hope to speak with him this week. I have requested a list of attendees from the conference and plan to begin making contact as a follow-up to the Chairman's presentation.

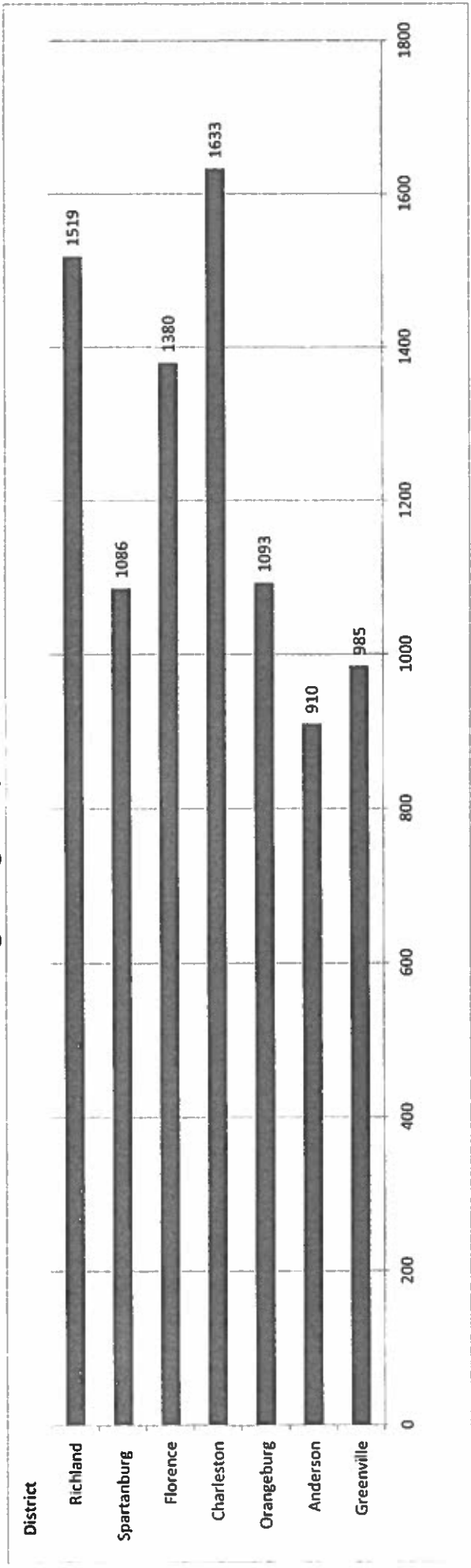
**Judicial Department Statistical Report
Statistics For Fiscal Year 2015-2016**

| | July | August | Sept | Oct | Nov | Dec | Jan | Feb | March | April | May | June | Totals YTD 2015-2016 | Totals YTD 2014-2015 |
|-----------------------------------|------|--------|------|-----|-----|-----|-----|-----|-------|-------|-----|------|----------------------------|----------------------------|
| Claimant Pleadings | 623 | 693 | 628 | 665 | 459 | 622 | 627 | 593 | 682 | 539 | | | 6,131 | 6,035 |
| Defense Response to Pleadings | 561 | 522 | 569 | 580 | 431 | 537 | 468 | 439 | 564 | 475 | | | 5,146 | 4,839 |
| Defense Pleadings | 267 | 313 | 293 | 302 | 222 | 282 | 253 | 303 | 373 | 297 | | | 2,905 | 2,811 |
| Motions | 141 | 134 | 142 | 124 | 102 | 98 | 111 | 110 | 126 | 137 | | | 1,225 | 1,062 |
| Form 30 | 30 | 24 | 19 | 11 | 19 | 24 | 11 | 35 | 27 | 22 | | | 222 | 243 |
| FC Hearings Held | 16 | 5 | 16 | 10 | 14 | 11 | 11 | 14 | 10 | 9 | | | 116 | 128 |
| FC Orders Served | 11 | 7 | 20 | 11 | 10 | 14 | 12 | 20 | 12 | 9 | | | 126 | 144 |
| Single Comm. Hearings Held | 109 | 91 | 118 | 104 | 103 | 122 | 99 | 105 | 92 | 71 | | | 1,014 | 964 |
| Single Comm. Orders Served | 95 | 85 | 103 | 78 | 90 | 99 | 109 | 112 | 100 | 103 | | | 974 | 971 |
| Consent Orders | 280 | 222 | 297 | 279 | 296 | 260 | 306 | 322 | 270 | 186 | | | 2,718 | 2,386 |
| Administrative Orders | 85 | 43 | 61 | 50 | 52 | 51 | 43 | 73 | 72 | 73 | | | 603 | 536 |
| Clincher Conference Requested | 105 | 99 | 104 | 108 | 111 | 100 | 81 | 120 | 98 | 123 | | | 1,049 | 1,095 |
| Informal Conference Requested | 378 | 324 | 355 | 381 | 339 | 279 | 386 | 406 | 387 | 421 | | | 3,656 | 3,868 |
| Informal Conference Conducted | 247 | 252 | 231 | 200 | 298 | 201 | 197 | 246 | 186 | 252 | | | 2,310 | 2,640 |
| Regulatory Mediations | 81 | 66 | 81 | 79 | 56 | 73 | 95 | 66 | 80 | 75 | | | 752 | 904 |
| Requested Mediations | 45 | 23 | 33 | 22 | 23 | 16 | 30 | 29 | 23 | 14 | | | 258 | 220 |
| Ordered Mediations | 0 | 4 | 4 | 1 | 0 | 3 | 3 | 1 | 1 | 0 | | | 17 | 9 |
| Mediation Resolved | 46 | 59 | 70 | 44 | 56 | 73 | 45 | 66 | 63 | 59 | | | 581 | 670 |
| Mediation Impasse | 28 | 23 | 34 | 10 | 12 | 25 | 16 | 19 | 19 | 10 | | | 196 | 226 |
| Mediation Held; Issues Pending | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | | | 3 | 5 |
| Claim Settled Prior to Mediation | 14 | 11 | 25 | 13 | 17 | 8 | 35 | 8 | 17 | 11 | | | 159 | 185 |
| Mediation Not Complete in 60 days | 14 | 5 | 16 | 9 | 7 | 1 | 16 | 6 | 2 | 3 | | | 79 | 79 |

Pleadings Assigned - Three Year Comparison by Month

| | District 1 Greenville | | | District 2 Anderson | | | District 3 Orangeburg | | | District 4 Charleston | | | District 5 Florence | | | District 6 Spartanburg | | | District 7 Richland | | | |
|---------------|--------------------------|-------------|-------------|------------------------|------------|------------|--------------------------|-------------|-------------|--------------------------|-------------|-------------|------------------------|-------------|-------------|---------------------------|-------------|-------------|------------------------|-------------|-------------|-------------|
| | 15-16 | 14-15 | 13-14 | 15-16 | 14-15 | 13-14 | 15-16 | 14-15 | 13-14 | 15-16 | 14-15 | 13-14 | 15-16 | 14-15 | 13-14 | 15-16 | 14-15 | 13-14 | 15-16 | 14-15 | 13-14 | |
| Jul | 107 | 103 | 119 | 90 | 92 | 96 | 118 | 119 | 121 | 121 | 121 | 181 | 140 | 164 | 144 | 145 | 117 | 130 | 116 | 111 | 166 | 141 |
| Aug | 110 | 86 | 121 | 76 | 96 | 71 | 109 | 120 | 121 | 121 | 171 | 171 | 153 | 170 | 122 | 146 | 131 | 122 | 104 | 119 | 138 | 164 |
| Sep | 102 | 105 | 102 | 88 | 84 | 80 | 132 | 105 | 97 | 198 | 198 | 155 | 163 | 154 | 126 | 137 | 137 | 110 | 70 | 90 | 167 | 124 |
| Oct | 106 | 83 | 124 | 101 | 78 | 84 | 119 | 115 | 128 | 172 | 172 | 143 | 170 | 171 | 146 | 159 | 106 | 96 | 112 | 106 | 170 | 156 |
| Nov | 72 | 80 | 115 | 62 | 56 | 67 | 88 | 93 | 115 | 145 | 145 | 115 | 163 | 133 | 135 | 115 | 80 | 81 | 80 | 79 | 129 | 127 |
| Dec | 101 | 99 | 78 | 105 | 86 | 93 | 103 | 108 | 102 | 160 | 160 | 133 | 123 | 148 | 119 | 108 | 99 | 99 | 85 | 95 | 162 | 146 |
| Jan | 75 | 109 | 92 | 84 | 80 | 56 | 113 | 120 | 100 | 113 | 163 | 113 | 163 | 110 | 158 | 95 | 97 | 97 | 108 | 88 | 158 | 174 |
| Feb | 90 | 98 | 93 | 88 | 86 | 98 | 84 | 92 | 98 | 125 | 141 | 157 | 141 | 129 | 110 | 146 | 144 | 144 | 111 | 93 | 117 | 114 |
| Mar | 122 | 112 | 101 | 124 | 91 | 76 | 134 | 132 | 107 | 214 | 214 | 156 | 121 | 140 | 118 | 130 | 117 | 122 | 122 | 91 | 174 | 140 |
| Apr | 100 | 99 | 98 | 92 | 87 | 69 | 93 | 97 | 100 | 154 | 165 | 144 | 144 | 129 | 120 | 141 | 90 | 88 | 88 | 101 | 138 | 149 |
| May | | 101 | 88 | | 73 | 97 | | 105 | 124 | | 158 | 169 | | 140 | 121 | | 101 | 101 | 100 | | | 158 |
| Jun | | 89 | 81 | | 66 | 79 | | 102 | 95 | | 143 | 148 | | 147 | 110 | | 117 | 117 | 79 | | | 139 |
| Totals | 985 | 1164 | 1212 | 910 | 975 | 966 | 1093 | 1308 | 1308 | 1633 | 1765 | 1843 | 1380 | 1610 | 1510 | 1086 | 1214 | 1152 | 1519 | 1732 | 1519 | 1732 |

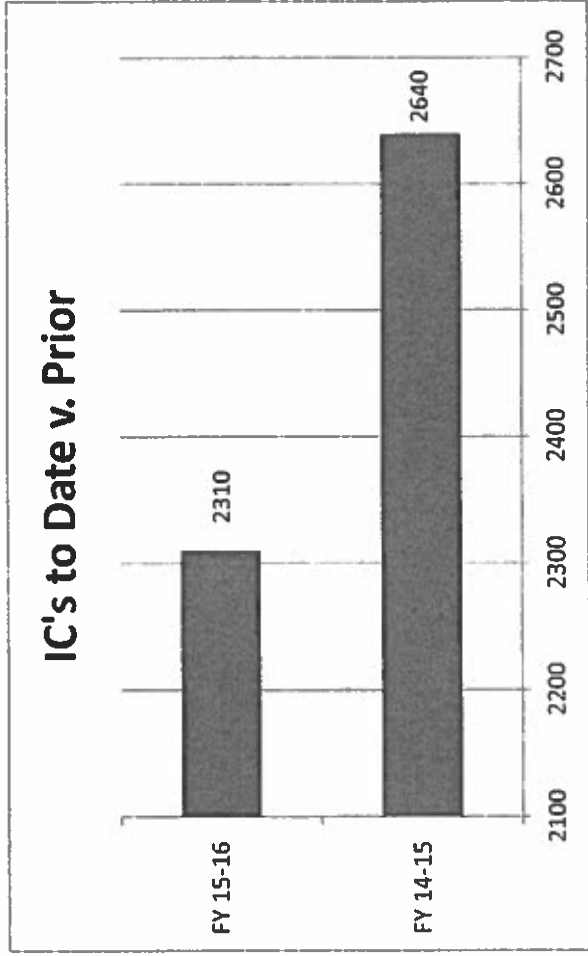
Pleadings Assigned by District Year to Date



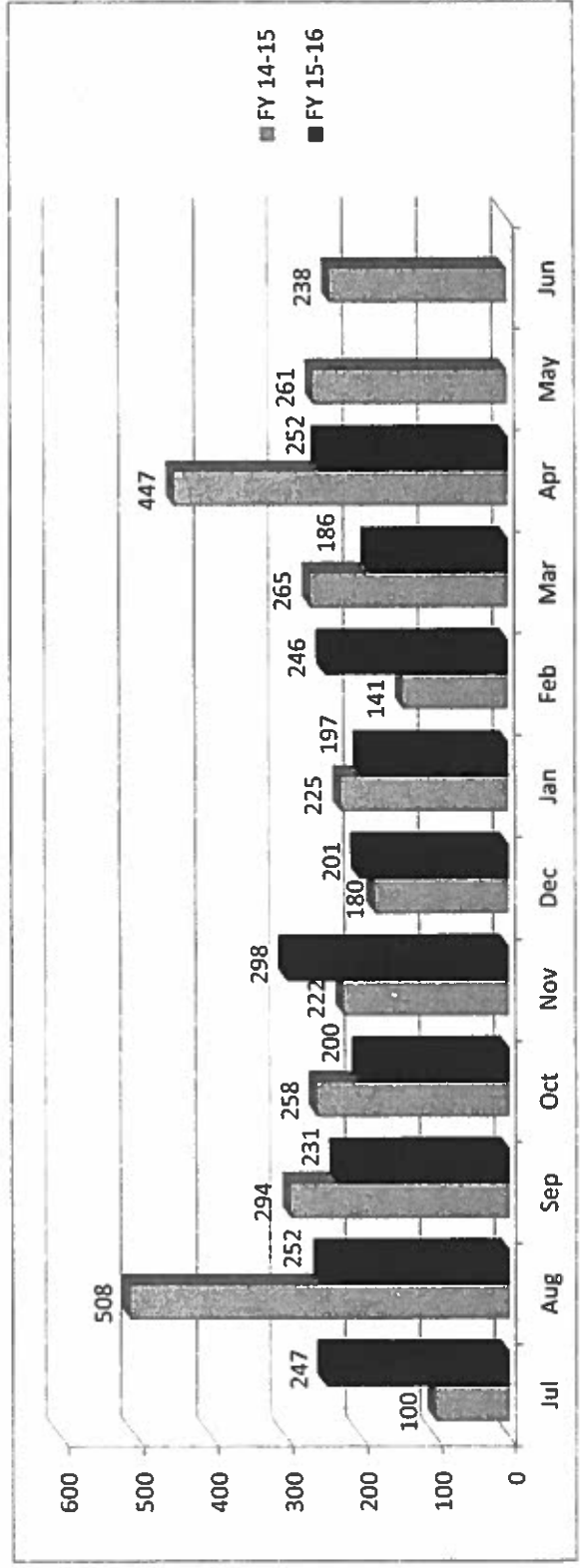
IC's to Date v. Prior

Informal Conf. Conducted

| | FY 14-15 | FY 15-16 |
|--------------|-------------|-------------|
| Jul | 100 | 247 |
| Aug | 508 | 252 |
| Sep | 294 | 231 |
| Oct | 258 | 200 |
| Nov | 222 | 298 |
| Dec | 180 | 201 |
| Jan | 225 | 197 |
| Feb | 141 | 246 |
| Mar | 265 | 186 |
| Apr | 447 | 252 |
| May | 261 | |
| Jun | 238 | |
| Total | 3139 | 2310 |



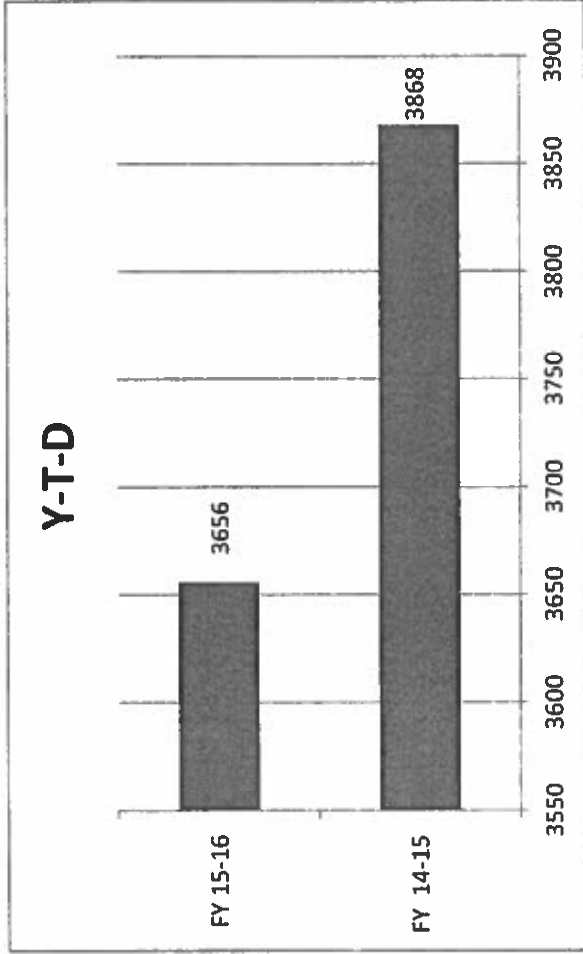
| Y-T-D | FY 14-15 | FY 15-16 |
|-------|----------|----------|
| | 2640 | 2310 |



Informal Conf. Requested

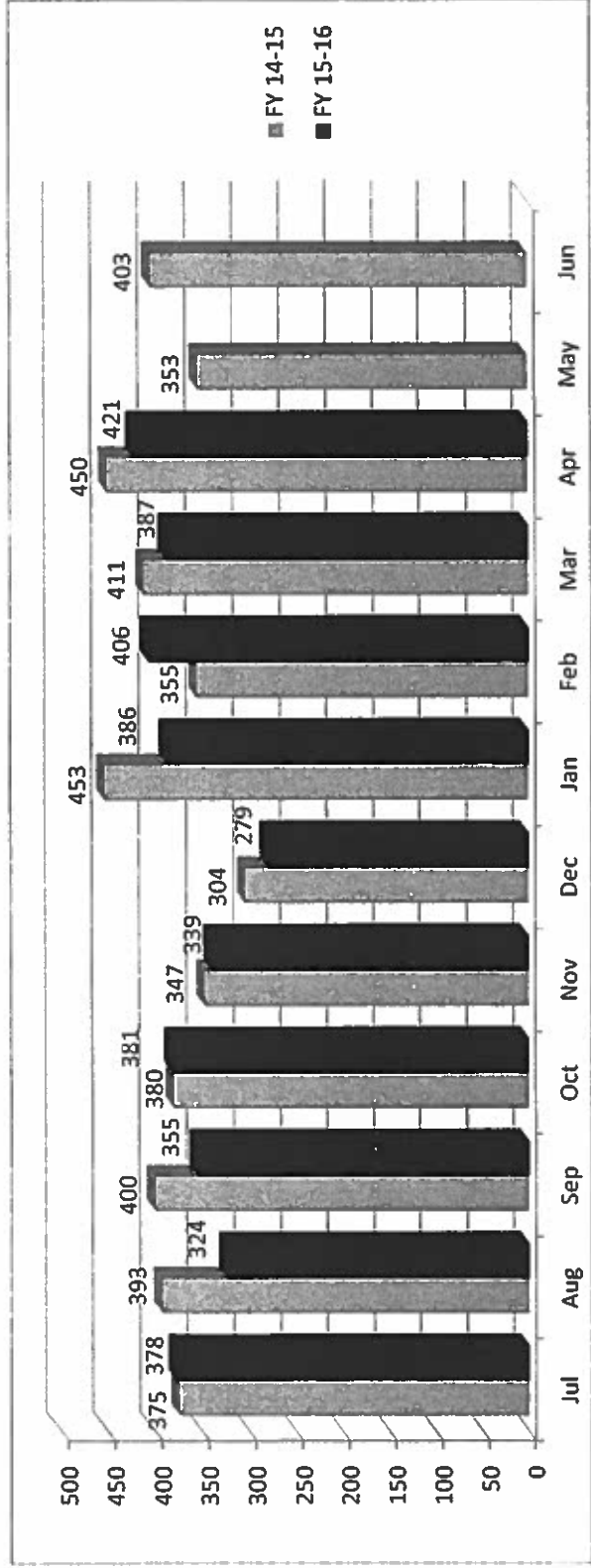
| | FY 14-15 | FY 15-16 |
|--------------|-------------|-------------|
| Jul | 375 | 378 |
| Aug | 393 | 324 |
| Sep | 400 | 355 |
| Oct | 380 | 381 |
| Nov | 347 | 339 |
| Dec | 304 | 279 |
| Jan | 453 | 386 |
| Feb | 355 | 406 |
| Mar | 411 | 387 |
| Apr | 450 | 421 |
| May | 353 | |
| Jun | 403 | |
| Total | 4624 | 3656 |

Y-T-D



FY 14-15 3868
FY 15-16 3656

Y-T-D



State of South Carolina

1333 Main Street, 5th Floor
P.O. Box 1715
Columbia, S.C. 29202-1715



TEL: (803) 737-5700
www.wcc.sc.gov

Workers' Compensation Commission

Executive Director's Report Gary M. Cannon

May 12, 2016

Commissioner Reappointments

On March 16, 2016 the Senate confirmed the reappointment of Commissioner Melody L. James as Commissioner for a term beginning June 30, 2016 through June 30, 2022. And, on April 6, 2016, the Senate confirmed the reappointment of Commissioner Susan S. Barden for a term beginning on June 30, 2016 through June 30, 2022.

Proposed Regulations Work Session

There will be a work session on proposed regulations on Tuesday, May 17, beginning at 1:30 p.m., for Commissioners and Department Heads. The work session will take place in the Commissioners' Conference Room.

FY 2016-17 Budget

The Senate approved our budget with a \$204,131 reduction in the Earmarked Fund. Recurring funds of \$130,131 were for two FTEs, an attorney and business analyst, salary adjustments for reclassifications, and benefits. Also eliminated were non-recurring funds of \$74,000 for the employee one-time bonus program. I anticipate the House and Senate Conference Committee will consider the proposed budgets the week of May 16.

Office Renovations

Office renovations will begin on Wednesday, May 18, 2016. As currently scheduled, Phase I will include the Executive Director's office area and Insurance and Medical Services. Phase II will include the offices currently occupied by IT and the area which was once our reception area. Phase III will include the breakroom area. Phase IV will include the File Room area. Phase V will be the current reception area. Completion is expected around August 18.

Claims Administration Workshop, May 20, 2016

The Claims Administration Workshop has been approved for 4.74 CLE credit hours. As of this report, the total number of registrants is 115.

Meetings/Activities

The Executive Director participated in the following meetings/activities:

- April 19 – Participated in conference call to discuss the NCCI AIS Regulatory Forum Panel Discussion
- April 20 – Met with representatives with McWaters regarding office renovation
- April 25 – Met with a representative with CBRE regarding office renovation
- April 28 – Met with CBRE Project Manager regarding office renovation
- May 2-6 – Participated and gave presentation at the National Council on Compensation Insurance (NCCI)'s annual issues symposium, Florida

Personnel

IMAS Director

Recruiting is complete for the Director of Insurance and Medical Services position. The position was posted as an internal position. One individual submitted an application. Wayne Ducote, Coverage and Compliance Director, was promoted for the position. He will begin his new responsibilities on May 23, 2016.

Coverage & Compliance Director

Recruiting has begun for the Coverage & Compliance Director position. The position was posted on April 28, 2016. Forty-four individuals submitted applications. Interviews are scheduled for Thursday, May 12, 2016.

Employee Meetings

The Employee Appreciation Luncheon is scheduled for Monday, May 16, at noon, in the first floor conference room.

Constituent /Public Information Services

For the period April 14, 2016 through May 10, 2016 the Executive Director's Office and the General Counsel's office had 465 contacts with various system constituents and stakeholders. The contacts included telephone communications; electronic and personal contacts with claimants or constituents, state agencies, federal agencies, attorneys, service providers, business partners; and letters with congressional offices.

SCWCC Stakeholder Electronic Distribution List

For the period April 14, 2016 through May 10, 2016, we added one individual to the distribution list. A total of 617 individuals currently receive notifications from the Commission.

SC Vocational Rehabilitation Department (SCVRD)

As of the publication of this report, the final monthly report from SCVRD was not available.