

A G E N D A

SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION

1333 Main Street, 5th Floor
Columbia, South Carolina 29201

March 19, 2012 – 10:30 a.m.

Commission Hearing Room A

This meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act.

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|-----|---|--|
| 1. | APPROVAL OF AGENDA OF BUSINESS MEETING
of March 19, 2012 | <i>CHAIRMAN BECK</i> |
| 2. | APPROVAL OF MINUTES OF BUSINESS MEETING
of February 21, 2012 (Tab 1) | <i>CHAIRMAN BECK</i> |
| 3. | GENERAL ANNOUNCEMENTS | <i>MR. CANNON</i> |
| 4. | APPLICATIONS FOR APPROVAL TO SELF-INSURE (Tab 2) | <i>MR. SMITH</i> |
| 5. | DEPARTMENT DIRECTORS' REPORTS

Administration – Financial Report (Tab 3)
Human Resources (Tab 4)
Information Services (Tab 5)
Insurance & Medical Services (Tab 6)
Claims (Tab 7)
Judicial (Tab 8) | <i>MS. GANTT</i>
<i>MS. GANTT</i>
<i>MS. HARTMAN</i>
<i>MR. DUFFIELD</i>
<i>MR. LINE</i>
<i>MS. CROCKER</i> |
| 6. | EXECUTIVE DIRECTOR'S REPORT (Tab 9) | <i>MR. CANNON</i> |
| 7. | OLD BUSINESS
A. Approval of Special Meeting for Mediation Regulation (Tab 10)
B. Proposed Regulation Changes to R67-1302 (R 4188) (Tab 11)
D. Court Interpreters Guidelines (Tab 12) | <i>CHAIRMAN BECK</i>
<i>Mr. Cannon</i>
<i>Mr. Cannon</i>
<i>Mr. Cannon</i> |
| 8. | NEW BUSINESS | <i>CHAIRMAN BECK</i> |
| 9. | EXECUTIVE SESSION
A. Personnel Matter (13) | <i>CHAIRMAN BECK</i> |
| 10. | ADJOURNMENT | <i>CHAIRMAN BECK</i> |

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**THE
SOUTH CAROLINA WORKERS' COMPENSATION COMMISSION
BUSINESS MEETING**

Tuesday, February 21, 2012

A Business Meeting of the South Carolina Workers' Compensation Commission was held in Hearing Room A of the Workers' Compensation Commission on Tuesday, February 21, 2012 at 10:30 a.m. The meeting agenda was posted prior to the meeting and proper advance notice was made to all concerned parties in compliance with requirements in the Freedom of Information Act. The following Commissioners were present:

T. SCOTT BECK, INTERIM CHAIRMAN
SUSAN S. BARDEN, VICE CHAIR
GENE MCCASKILL, COMMISSIONER
G. BRYAN LYNDON, COMMISSIONER
ANDREA C. ROCHE, COMMISSIONER
AVERY B. WILKERSON, JR., COMMISSIONER
DERRICK L. WILLIAMS, COMMISSIONER

Present also were Gary M. Cannon, Executive Director; Virginia Crocker, Judicial Director; Diana Gantt, Accounting/Fiscal Manager; Greg Line, Claims Director; Grant Duffield, Insurance and Medical Services Director; Betsy Hartman, DSIT; Amanda Underhill, Senior Application Analyst; W.C. Smith, Self-Insurance Director; Wayne Duote, Coverage Director; Garry Smith, Compliance Director; and Keith Roberts, Law Clerk. Visitors present were: Clara Smith and Alison Sullivan, Injured Workers' Advocates; Ann Margaret McCraw, Midlands Orthopaedics/SC Orthopaedic Association; Kristian Cross, Collins & Lacy, P.C.; and Carla Gee and Stephanie Brewer, Representatives of OptumInsight.

Chairman Beck called the meeting to order at 10:31 a.m.

AGENDA

Commissioner Wilkerson moved that the agenda be approved. Commissioner Williams seconded the motion, and the motion was approved.

APPROVAL OF MINUTES – BUSINESS MEETING OF JANUARY 17, 2012

Commissioner Roche moved that the minutes of the Business Meeting of January 17, 2012 be approved. Commissioner Barden seconded the motion, and the motion was approved.

GENERAL ANNOUNCEMENTS

There were no general announcements.

APPLICATIONS FOR APPROVAL TO SELF-INSURE

Self-insurance applications were presented by W.C. Smith, Self-Insurance Director. Fifteen prospective members of two (2) funds were presented to the Commission for approval. The applications were:

SC Automobile Dealers SIF

Thag, LLC dba Island Chrysler Dodge Jeep Ram

SC Home Builders SIF

AHG Painting, LLC

Brazell's Contracting, Inc.

Commercial Steel Builders, LLC

Gravely Enterprises, Inc.

Harold Knight Builders

John Cobb dba JBC Construction

Jones Builders

Pamell Construction, Inc.

Pearsall's Projects, LTD

Premier Specialties, LLC

Seaside Pool and Spas, Inc.

Spears Masonry Co.

Thomas Maintenance and Construction services

Yoder's Building Supply

After examination of the applications, it was determined that each complied with the Commission's requirements and each was recommended for approval. Commissioner Wilkerson made the motion to approve the applications to self-insure, and Commissioner Lyndon seconded the motion. The motion was unanimously approved.

Request of D.H. Griffin Wrecking Company, Inc. to Self-Insure

Mr. Smith presented a request from D.H. Griffin Wrecking Company, Inc. to self-insure. D.H. Griffin Wrecking Company is currently self-insured for workers' compensation in North Carolina, Alabama, and Florida.

Mr. Smith presented a recommendation that D.H. Griffin Wrecking Company, Inc. be granted the privilege of self-insuring its workers' compensation liabilities contingent on the following:

1. D.H. Griffin Wrecking Company, Inc. secure specific excess insurance with an initial retention of not more than \$250,000 and a statutory limit of liability;
2. D H. Griffin Wrecking Company, Inc. provides the Commission a surety bond or irrevocable letter-of-credit in the amount of \$800,000.

Motion to approve D.H. Griffin Wrecking Company, Inc. to Self-Insure

Following discussion Commissioner Wilkerson made the motion to approve D.H. Griffin Wrecking Company, Inc. to self-insure, and that a review of their financial statements is conducted on a six-month basis reporting any concerns to the Commissioners. Commissioner Williams seconded the motion, and the motion was approved.

DEPARTMENT DIRECTORS' REPORTS

The Department Directors presented their reports which were also submitted to the Commission in written form.

Administration Department

Diana Gant presented the Summary of Revenues and Expenditures for the period ending

January 31, 2012. The benchmark for January is 58.33%. The Commission's revenues are at 52.69%, and expenses are at 55%.

Human Resources Department

On behalf of Cathy Floyd, Ms. Gantt presented the Human Resources report for the period of January 11, 2012 through February 14, 2012.

- Nominations for the 2011 Employee of the Year close on February 15, 2012
- Launched the Employee Web Page
- Completed the OSHA 300 Report for 2011
- The 2012 Leadership Team Retreat was held January 30, 2012

Information Services

Betsy Hartman presented the Information Services Department's report. Ms. Hartman included in the report a list of current and future projects as of February 21, 2012 and a list of IT accomplishments for 2010-2012.

Insurance & Medical Services

Grant Duffield presented the Insurance & Medical Services Department's report. The Compliance Division closed January 2012 with 400 cases active, compared to an active caseload of 778 at the close of January 2011. The outstanding carrier fines have reduced from approximately \$379,000 to \$233,000. Year to date, Compliance fines are being collected at a rate of 92% of prior year. The Coverage Division collected \$7,200 in fine revenue in January 2012, an increase from \$6,350 in Coverage fines/penalties assessed in December 2011.

Mr. Duffield reported the Coverage Division has completed a memo of understanding with SC Homebuilder's Association for creation of a coverage verification web interface module. This interface will allow general contractors to receive notification when subcontractors have lapse of coverage.

Claims Department

Greg Line presented the Claims Department's report. There were 656 fines for the month of January which is up from assessing 444 fines for the month of December. The dollar amount of the fines assessed for the month of January is \$172,600 which is up from assessing \$96,100 for the month of December.

Judicial Department

Virginia Crocker presented the Judicial Department's report. Ms. Crocker reported a new process in place to ensure Consent Orders are scanned to claimants' files in Progress. The Commissioners' administrative assistants email Consent Orders to the Judicial Department and Judicial staff scans the Orders in Progress. Judicial scanned 326 Consent Orders in January.

EXECUTIVE DIRECTOR'S REPORT

Gary Cannon, Executive Director, presented his report which was also submitted to the Commission in written form.

Mr. Cannon reported the following highlights from his report:

- Seventeen staff members participated in the Leadership Team Staff Retreat on January 20, 2012.

- The 2012-2013 proposed budget was presented to the House Ways and Means Subcommittee on January 24, 2012. No action was taken at that time.
- The Senate Judiciary Subcommittee conducted a hearing on the proposed changes to R 67-1302 on February 15, 2012. The Subcommittee carried the matter over and requested additional information be provided about the request.
- Discussions continue with SC Vocational Rehabilitation Department on implementing a plan for referring workers' compensation claimants to their Department.
- Eight staff members participated in the Chili Cook-Off on February 17, 2012. Brittany Cullbreath was awarded first prize and Diana Ganti was awarded second prize.
- Chairman Bock, Mr. Duffield, and Mr. Cannon attended the SC Workers' Compensation Advisory Committee on Friday, February 10, 2012.

OLD BUSINESS

A. Medical Services Provider Manual Update (MSPM)

Grant Duffield briefly talked about the use, benefits, and purpose of updating the MSPM (Fee Schedule). The Commission adopted the Fee Schedule in 2003 and updated in 2010. The Commission contracted with OptumInsight, Inc., to conduct the 2011 analysis and extended the deadline for completing the update to March 30, 2012.

Mr. Duffield introduced Stephanie Brewer and Carla Gee, representatives of OptumInsight, to present their findings from a review of the 2010 utilization data provided by insurance carriers and 2012 Resource Based Relative Values published by the Centers for Medicare and Medicaid Services (CMS). The data represents 747,976 professional/physician procedures for date of service range June 1, 2010 through October 31, 2011, for a total of \$41.3 million in costs performed for workers' compensation patients in South Carolina.

Mr. Cannon presented a recommendation to carry this matter over in light of the pending proposed amendment that is before the Senate to Regulation 67-1302, Maximum Allowable Payments to Medical Practitioners, which allows the Commission the ability to consider more than one methodology when developing the maximum allowable payment for medical practitioners providing medical services in workers' compensation cases and pending legislation H-3111.

Motion to carry over Medical Services Provider Manual Update

Following discussion Commissioner Roche moved to accept the recommendation from the Executive Director to carry over discussions on Medical Services Provider Manual Update until we get a better handle as to what is happening with Regulation 4188 (67-1302) and pending legislation H-3111. Commissioner Barden seconded the motion. The vote was taken. The motion carried by majority vote, with Commissioner Wilkerson voting against the motion.

B. Regulation Change 67-706 Oral Argument

Mr. Cannon presented for approval a draft of the Proposed Regulation Change to 67-706 Oral Argument for publication in the March 23, 2012 *State Register*. The amendment requires parties to arrive at the Appellate Panel Hearing 30 minutes prior to the scheduled time for the hearing to begin. Commissioner Barden noted two grammatical changes.

Motion to Approve Draft of Proposed Regulation Change to 67-706 Oral Argument

Commissioner Wilkerson made the motion to approve the draft of the Proposed Regulation Change to 67-706 Oral Argument for publication in the March 23, 2012 *State Register*. Commissioner Williams seconded the motion, and the motion was approved with the understanding that staff would make grammatical changes recommended by Commissioner Barden.

NEW BUSINESS

A. Date for Strategic Planning Session

Mr. Cannon said Commissioner Wilkerson asked staff to prepare a financial review and pro forma calculations with regard to the future of the Commission's revenues and expenditures. Mr. Cannon and Mr. Duffield have completed preliminary work and would like to review the various scenarios with the Commissioners. He presented a request to conduct a three-hour workshop with the Commissioners on May 21, 2012 from 1:00 p.m. to 4:00 p.m. in the Commissioners' Conference Room. The purpose of the workshop is to review the Commission's current financial position and develop a long-term strategy to continue the Commissions' financial viability. The workshop will be noticed in compliance with the Freedom of Information Act and will be open to the public. The Commissioners agreed to schedule the workshop for May 21, 2012 from 1:00 p.m. to 4:00 p.m. in the Commissioners' Conference Room.

EXECUTIVE SESSION

Commissioner Roche moved to adjourn into Executive Session to discuss a personnel matter. Commissioner Williams seconded the motion. The Commission adjourned into Executive Session at 11:50 a.m.

[EXECUTIVE SESSION]

Commissioner Roche made a motion to arise from Executive Session. Commissioner Barden seconded the motion, and the motion was approved. The Commission arose from Executive Session at 12:15 p.m. Upon arising from Executive Session, Chairman Beck stated there was discussion with no action taken.

ADJOURNMENT

Commissioner Barden made the motion to adjourn. Commissioner Roche seconded the motion, and the motion was approved.

The February 21, 2012 meeting of the South Carolina Workers' Compensation Commission adjourned at 12:15 p.m.

Reported March 19, 2012

Kim Ballentine, Office of the Executive Director

INTEROFFICE MEMORANDUM

TO: GARY CANNON, EXECUTIVE DIRECTOR
FROM: DIANA GANTT, DIRECTOR OF ADMINISTRATION
SUBJECT: FINANCIAL REPORT PERIOD ENDING FEBRUARY 29, 2012
DATE: 3/13/2012

The Summary of Revenues and Expenditures for the period ending February 29, 2012, is attached.

- February is the 8th Fiscal Month of FY12
- There were 58 payments made to vendors, travelers, and other State Agencies
- The benchmark for February 66.67%. The Commission's revenues are at 60.0% and expenses are at 53%.
- The following is a summary of each department expenditure benchmarks:

General Fund: Total Expenses are at 55%.

Earmark Fund:

Commissioners –

- Total expenditures are at 62% of budget.

Administration –

- Overall the expenditures are 55% of budget.

Claims

- Expenditures are at 66% of budget.

Insurance & Medical –

- Total expenditures are at 60% of budget.

Judicial –

- Total expenditures are at 63% of budget.

Activity Report from the Procurement Office:

	MTD	YTD
SCCIS Shopping Carts	0	6
Vendors Contacted for Price Quotes	12	101
Visa Procurement Card Orders Placed	5	39
SC Dept of Corrections Orders Placed	1	9
Staples Orders Placed	5	37
State Leased Vehicles taken for Service	3	20
State Reports filed by Procurement Officer	1	28

Mail Room Activity:

	MTD	YTD
Files Copied for Outside Parties	231	1900
Pages Copied	1028	7272

South Carolina Workers' Compensation Commission
Summary of Revenues and Expenditures

2011 - 2012 Budget

February 29, 2012

	Budget	FY To Date	Benchmark	66.67%
STATE APPROPRIATIONS				
General Appropriation	\$ 1,763,619	\$ 1,175,746.00		66.67%
Account Description	Appropriation	Expenditure	Balance	% Expended
Personal Services	\$ 1,329,429	\$ 894,748	\$ 434,681	67.3%
Other Operating Expenses	-	-	-	0.0%
Employer Contribution	404,190	253,394	150,796	58.4%
Total	\$ 1,763,619	\$ 1,148,142	\$ 615,477	65.1%
OTHER APPROPRIATIONS				
EARMARKED	Budgeted Revenues	Received thru 2/29/12	% Received	
Training Conference Registration Fee	\$ 1,000	\$ 3,000	300.00%	
Sale of Publication and Brochures	8,000	4,200	52.50%	
Workers' Comp Award Review Fee	75,000	49,500	66.00%	
Sale of Photocopies	95,000	60,915	64.12%	
Workers' Compensation Filing Violation Fee	1,891,000	1,106,677	58.52%	
Sale of Listings and Labels	30,000	18,170	60.57%	
Workers' Comp Hearing Fee	600,000	377,600	62.93%	
Earmarked Funds - Original Authorization	\$ 2,700,000	\$ 1,620,011	60.00%	
Increase Authorization	418,815			
Increase Authorization - BD100	193,075			
Total Earmarked Revenues + Fund Balance	\$ 3,312,490			
Account Description	Appropriation	Expenditure	Balance	% Expended
Personal Services	\$ 1,544,990	\$ 919,114	\$ 625,876	59.5%
Taxable Subsistence	72,350	39,315	33,035	54.3%
Other Operating Expenses	1,246,955	774,283	472,683	62.1%
Employer Contribution	448,184	313,672	134,512	70.0%
Total Earmarked	\$ 3,312,490	\$ 2,046,384	\$ 1,266,106	61.8%
COMPUTER FUNDS CARRIED FORWARD				
Computer Services - Carry forward	\$ 9,931	\$ 2,475	\$ 7,456	24.9%
TOTAL OTHER APPROPRIATIONS	\$ 3,322,421	\$ 2,048,859	\$ 1,273,561	61.7%

South Carolina Workers' Compensation Commission
2011 - 2012 Budget
February 29, 2012

Consolidated

	Original Budget	Budget Amendments	Amended Budget	Year-To-Date : 06/07%					
				Expended February	Year to Date	%	Encumb	Balance	
Commissioners									
Salaries	\$ 1,142,594	\$ -	\$ 1,142,594	\$ 91,695	\$ 757,923	66%	\$ -	\$ 39,035	
Other Operating Expenditures									
Total Contractual Services	206,100	-	206,100	22,974	129,217	63%	-	76,883	
Total Supplies & Materials	17,495	-	17,495	3,401	13,228	76%	-	4,370	
Total Fixed Charges	346,102	-	346,102	11,329	25,576	66%	-	50,326	
Total Travel	20,450	-	20,450	4,132	16,078	60%	-	5,312	
Total Other Operating Exp	450,151	-	450,151	65,337	226,501	64%	-	163,650	
Total Commissioners	\$ 1,592,745	\$ -	\$ 1,592,745	\$ 137,032	\$ 1,044,424	66%	\$ -	\$ 196,683	
Administration									
Salaries	\$ 458,224	\$ 98,094	\$ 549,258	\$ 37,628	\$ 304,063	59%	\$ -	\$ 245,205	
Other Operating Expenditures									
Total Contractual Services	194,027	6,044	200,071	16,902	121,052	61%	-	78,375	
Total Supplies & Materials	19,803	-	19,803	1,329	10,734	52%	-	9,569	
Total Fixed Charges	118,095	10,000	128,095	8,997	76,197	59%	-	51,898	
Total Travel	12,490	5,000	17,490	1,015	9,191	51%	-	8,799	
Total Equipment	-	-	-	-	-	0%	-	-	
Total Other Operating Exp	344,415	21,500	365,915	23,243	216,674	59%	-	148,241	
Total Administration	\$ 802,639	\$ 112,534	\$ 915,173	\$ 63,871	\$ 520,727	59%	\$ -	\$ 394,446	
Claims									
Salaries	\$ 375,000	\$ -	\$ 375,000	\$ 31,194	\$ 249,482	67%	\$ -	\$ 125,518	
Other Operating Expenditures									
Total Contractual Services	56,005	-	56,005	7,415	36,001	66%	-	37,971	
Total Supplies & Materials	26,546	-	26,546	3,644	17,262	67%	-	8,684	
Total Fixed Charges	73,730	-	73,730	6,310	48,975	66%	-	24,764	
Total Travel	2,100	-	2,100	35	1,049	33%	-	1,661	
Total Other Operating Exp	158,399	-	158,399	14,835	105,320	66%	-	53,070	
Total Claims	\$ 533,390	\$ -	\$ 533,390	\$ 45,829	\$ 354,203	67%	\$ -	\$ 178,587	
Insurance and Medical Services									
Salaries	\$ 458,368	\$ 14,954	\$ 473,394	\$ 38,284	\$ 287,186	62%	\$ -	\$ 186,158	
Other Operating Expenditures									
Total Contractual Services	53,050	9,300	62,350	6,067	36,798	59%	-	26,762	
Total Supplies & Materials	15,725	7,080	22,805	914	12,015	53%	1,873	8,514	
Total Fixed Charges	55,520	8,120	63,640	4,421	37,222	52%	-	26,416	
Total Travel	1,550	-	1,550	40	213	16%	-	1,127	
Total Other Operating Exp	125,645	24,700	150,345	11,379	86,238	57%	1,873	62,204	
Total Insurance and Medical Services	\$ 584,013	\$ 39,656	\$ 623,669	\$ 49,663	\$ 373,403	60%	\$ 1,873	\$ 245,393	
Judicial									
Salaries	\$ 370,606	\$ 26,985	\$ 400,593	\$ 32,332	\$ 254,553	63%	\$ -	\$ 152,040	
Other Operating Expenditures									
Total Contractual Services	28,054	8,333	36,054	4,093	21,155	58%	-	14,806	
Total Supplies & Materials	13,545	1,000	14,545	2,992	11,218	77%	-	3,297	
Total Fixed Charges	63,116	3,000	66,116	5,259	43,005	65%	-	23,021	
Total Travel	2,950	2,500	5,050	511	2,176	40%	-	3,274	
Total Other Operating Exp	107,665	14,500	122,165	12,653	77,677	64%	-	44,488	
Total Judicial	\$ 487,273	\$ 41,485	\$ 528,798	\$ 44,986	\$ 332,230	65%	\$ -	\$ 196,528	
Totals By Departments									
Department Totals									
Commissioners	\$ 1,592,745	\$ -	\$ 1,592,745	\$ 137,032	\$ 1,044,424	66%	\$ -	\$ 196,683	
Administration	802,639	112,534	915,173	65,871	520,727	57%	-	394,006	
Claims	533,390	-	533,390	45,620	354,923	67%	-	178,587	
Insurance & Medical	584,013	39,656	623,669	49,663	373,403	60%	1,873	245,393	
Judicia	487,273	41,485	528,798	44,986	332,230	63%	-	196,528	
Total Departmental Expend	\$ 4,000,060	\$ 193,675	\$ 4,193,735	\$ 343,183	\$ 2,625,587	63%	1,873	\$ 1,214,639	
Employer Contributions	382,374	-	882,374	69,411	567,067	64%	-	315,301	
Total General & Earmarked Funds	\$ 4,382,634	\$ 193,675	\$ 5,076,109	\$ 412,592	\$ 3,194,664	63%	1,873	\$ 1,529,947	

South Carolina Workers' Compensation Commission
2011 - 2012 Budget
February 29, 2012

General Appropriation

	Original Budget	Budget Amendments	Amended Budget	Expended		Year-to-Date : 66.67%		
				February	Year to Date	%	Expenditure	Balance
Commissioners								
Salaries								
Chairman	\$ 115,567	\$ -	\$ 115,567	\$ 9,231	\$ 73,845	64%	\$ -	\$ 41,722
Commissioner	654,602	(19,170)	645,432	55,264	432,002	67%	-	213,430
Terminal Leave		19,170	19,170	-	19,170	100%	-	-
Classified Employees	290,075	-	290,075	24,256	163,551	67%	-	95,484
Total Commissioners	1,070,244	-	1,070,244	89,851	718,606	67%	-	-
Administration								
Salaries								
Director	\$ 94,152	\$ -	\$ 94,152	\$ 7,840	\$ 62,768	67%	\$ -	\$ 31,384
Classified Positions	44,825	-	44,825	3,735	20,888	67%	-	14,942
Total Administration	138,977	-	138,977	11,581	92,651	67%	-	46,326
Claims								
Salaries								
Classified Positions	\$ 67,000	\$ -	\$ 67,000	\$ 6,421	\$ 48,017	72%	\$ -	\$ 18,983
Total Claims	67,000	-	67,000	6,421	48,017	72%	-	18,983
Insurance and Medical Services								
Salaries								
Classified Positions	\$ 25,350	\$ -	\$ 25,350	\$ 2,113	\$ 16,900	67%	\$ -	\$ 8,450
Total Ins and Medcial Svcs	25,350	-	25,350	2,113	16,900	67%	-	8,450
Judicial								
Salaries								
Classified Positions	\$ 27,858	\$ -	\$ 27,858	\$ 2,322	\$ 18,572	67%	\$ -	\$ 9,286
Total Judicial	27,858	-	27,858	2,322	18,572	67%	-	9,286
General Funds								
Department Totals								
Commissioners	\$ 1,070,244	\$ -	\$ 1,070,244	\$ 89,851	\$ 728,006	67%	\$ -	\$ 351,636
Administration	138,977	-	138,977	11,581	92,651	67%	-	46,326
Claims	67,000	-	67,000	6,421	48,017	72%	-	18,983
Insurance & Medical	25,350	-	25,350	2,113	16,900	67%	-	8,450
Judicial	27,858	-	27,858	2,322	18,572	67%	-	9,286
Total Departmental Expend	\$ 1,329,429	\$ -	\$ 1,329,429	\$ 111,287	\$ 894,748	67%	\$ -	\$ 434,681
Employer Contributions	434,190	-	434,190	32,410	253,390	58%	-	180,796
Total General Fund Appropriations	\$ 1,763,619	\$ -	\$ 1,763,619	\$ 143,697	\$ 1,148,142	65%	\$ -	\$ 625,477

South Carolina Workers' Compensation Commission

2011 - 2012 Budget

February 29, 2012

Earmarked Funds

Year-to-Date : 65.67%

	Original Budget	Budget Amendments	Amended Budget	Expended February	Year to Date	%	Encumb.	Balance
Commissioners								
Salaries								
Taxable Subsistence	\$ 72,350	\$ -	\$ 72,350	\$ 1,844	\$ 39,315	54%	\$ -	\$ 33,035
Total Salaries	72,350		72,350	1,844	39,315	54%		33,035
Other Operating Expenditures								
Contractual Services								
Office Equipment Service	700	-	700	-	-	0%	-	700
Copying Equipment Service	200	-	200	-	-	0%	-	200
Print/Bird/Advertisement	510	-	510	152	508	100%	-	2
Print Pub/Annual Reports	28	-	28	-	-	0%	-	28
Data Processing Services	50,000	-	50,000	4,588	23,143	77%	-	5,858
Flight Express Delivery	490	-	490	-	-	0%	-	490
Telephone	5,100	-	5,100	522	3,062	60%	-	2,038
Cellular Phone Service	8,100	-	8,100	407	3,207	40%	-	4,893
Legal Services/Attorney Fees	160,000	-	160,000	15,815	97,797	61%	-	62,203
Other Professional Services	972	-	972	1,091	1,505	154%	-	(525)
Total Contractual Services	206,100		206,100	22,824	129,217	63%		76,883
Supplies & Materials								
Office Supplies	4,000	-	4,000	3,401	5,117	133%	-	(1,327)
Copying Equipment	3,700	-	3,700	-	1,790	50%	-	1,120
Printing	1,200	-	1,200	-	785	66%	-	404
Data Processing Supplies	649	-	649	-	-	0%	-	649
Postage	2,000	-	2,000	-	3,228	65%	-	2,772
Communication Supplies	50	-	50	-	-	0%	-	50
Maint/Janitorial Supplies	200	-	200	-	80	44%	-	111
Motor/Vehicle Supp/Gasoline	100	-	100	-	-	0%	-	100
Other Supplies	103	-	103	-	-	0%	-	100
Total Supplies & Materials	17,499		17,499	3,401	13,229	76%		4,270
Fixed Charges								
Rental-Cont Rent Payment	2,500	-	2,500	235	1,586	63%	-	914
Rent-Non State Owned Property	141,000	-	141,000	11,694	33,550	66%	-	47,450
Rent-Older	250	-	250	-	-	0%	-	250
Insurance-State	1,533	-	1,533	-	840	51%	-	793
Insurance-Non State	169	-	169	-	-	0%	-	169
Fees & Fines	50	-	50	-	-	0%	-	50
Equipment Maintenance	500	-	500	-	-	0%	-	500
Total Fixed Charges	146,102		146,102	11,929	95,076	66%		50,176
Travel (Includes Leased Car)								
In State - Meals (Non-Reportable)	350	-	350	-	96	27%	-	254
In State - Auto Mileage	10,000	-	10,000	1,012	7,283	73%	-	2,717
In State - Subsistence Allowance	50,000	-	50,000	2,825	17,573	59%	-	32,427
Out State - Meals	100	-	100	18	70	70%	-	30
Out State - Auto Mileage	2,000	-	2,000	89	692	35%	-	1,308
Leased Car	38,000	-	38,000	3,184	22,564	59%	-	15,635
Total Travel	80,450		80,450	2,132	48,079	60%		32,372
Total Other Operating Expenditures	450,151		450,151	45,337	286,501	64%		163,650
Total Commissioners	\$ 523,501	\$ -	\$ 522,501	\$ 48,181	\$ 325,816	62%	\$ -	\$ 196,685

South Carolina Workers' Compensation Commission

2011 - 2012 Budget

February 29, 2012

Earmarked Funds

	Original Budget	Budget Amendments	Amended Budget	Expended February	Year-To-Date 56,67%							
					Year to Date	%	Expenditure	Balance				
Administration												
Salaries												
Classified Positions	\$ 307,000	\$ 51,034	\$ 358,034	\$ 25,556	\$ 204,147	51%	\$	\$ 193,587				
Temporary Employees	11,247	-	11,247	490	6,559	62%	-	4,292				
Terminal Leave	1,000	-	1,000	-	-	0%	-	1,000				
Total Salaries	319,247	51,034	310,281	26,046	211,602	52%	-	198,679				
Other Operating Expenditures												
Contractual Services												
Office Equipment Service	5,200	6,000	11,200	-	5,212	47%	-	5,888				
Copying Equipment Service	550	-	550	-	-	0%	-	550				
Print/Bind/Advertisement	500	-	500	-	282	56%	-	212				
Print: Pub Annual Reports	21	-	22	-	-	0%	-	21				
Data Processing Services	143,000	-	143,000	15,243	100,792	73%	-	35,206				
Freight, Express Delivery	1,000	-	1,000	28	545	55%	-	454				
Te lephone	6,200	-	6,200	420	7,705	44%	-	2,494				
Cellular Phone Service	1,925	-	1,925	120	874	45%	-	1,051				
Education & Training Services	1,000	-	1,000	949	949	95%	-	51				
Attorneys Fees	34,000	-	34,000	-	5,052	15%	-	28,948				
General Repair	230	-	230	-	123	52%	-	110				
Audit Acct: Finance	100	-	100	-	101	101%	-	(1)				
Catered Meals	-	-	-	-	154	0%	-	(154)				
Other Professional Services	100	-	100	-	-	0%	-	100				
Other Contractual Services	200	-	200	-	1,154	582%	-	(904)				
Total Contractual Services	194,027	6,000	200,027	16,902	121,052	62%	-	78,975				
Supplies & Materials												
Office Supplies												
Office Supplies	5,000	-	5,000	1,430	2,430	49%	-	2,570				
Subscriptions	175	-	175	-	-	0%	-	175				
Copying Equipment Supplies	3,934	-	3,934	-	1,640	42%	-	2,294				
Printing	1,954	-	1,954	-	830	32%	-	1,134				
Data Processing Supplies	500	-	500	-	550	110%	-	(50)				
Postage	5,800	-	6,800	(101)	4,864	72%	-	1,936				
Mann/Janitorial Supplies	150	-	150	-	70	47%	-	80				
Fees & Hires	280	-	280	-	50	18%	-	230				
Gasoline/ Motor Vehicle Supply	100	-	100	-	-	0%	-	100				
Employee Recog Award	300	-	300	-	-	0%	-	300				
Other Supplies	100	-	100	-	-	0%	-	100				
Total Supplies & Materials	19,303	-	19,803	1,329	10,234	52%	-	9,569				
Fixed Charges												
Rental-Contr.Hire Payment												
Rental-Contr. Non State Owned Prop.	5,000	5,000	10,000	906	4,069	41%	-	5,941				
Rental-Owner	28,385	-	28,385	7,567	60,553	62%	-	28,453				
Insurance-State	3,500	-	3,500	337	2,408	69%	-	1,092				
Insurance Non State	1,490	-	1,490	-	665	9%	-	6,825				
Dues and Memberships	134	-	134	-	-	0%	-	134				
Sales Tax Paid	3,085	5,000	8,085	-	1,650	52%	-	4,335				
Total Fixed Charges	43,875	10,000	53,875	8,997	3,883	43%	-	51,117				
Travel {Included Leased Car}												
In State - Meals Non/ Reportable												
Reportable Meals	100	-	100	-	14	14%	-	46				
Out of State - Mileage	100	-	100	-	-	0%	-	100				
In State - Registration Fees	50	-	50	-	-	0%	-	50				
Leased Car	200	500	700	-	95	14%	-	505				
Total Travel	12,500	5,500	17,000	1,015	9,082	53%	-	7,918				
Equipment												
Equipment Data Processing- PCs												
Total Equipment	-	-	-	-	-	0%	-	-				
Total Other Operating Expenditures	344,415	23,500	365,915	28,243	216,674	59%	-	149,241				
Total Administration	\$ 663,662	\$ 122,334	\$ 776,196	\$ 58,290	\$ 428,076	53%	\$	\$ 348,120				

South Carolina Workers' Compensation Commission

2011 - 2012 Budget

February 29, 2012

Earmarked Funds

	Original Budget	Budget Amendments	Amended Budget	Year-To-Date : 65.67%				
				Expended February	Year to Date	%	Encumb	Balance
Claims								
Salaries								
Classified Positions	\$ 293,000		\$ 293,000	\$ 24,291	\$ 194,328	66%	\$ 5	\$ 98,572
Temporary Positions	14,000		14,000	482	7,138	51%	-	6,862
Terminal Leave	1,000		1,000	-	-	0%	-	1,000
Total Salaries	308,000		308,000	24,773	201,466	65%		106,534
Other Operating Expenditures								
Contractual Services								
Office Equipment Services	200		200	-	-	0%	-	200
Print / Bind / Ads	750		750	-	782	35%	-	468
Print Pub Annual Reports	22		22	-	-	0%	-	22
Data Processing Services	21,930		21,930	3,897	19,322	85%	-	2,611
Freight Express Delivery	500		500	-	-	0%	-	500
Telephone	4,000		4,000	308	2,140	53%	-	1,860
Cellular Phone Service	2,500		2,500	54	391	16%	-	2,105
Temporary Services	26,300		26,300	3,161	15,868	61%	-	10,132
Other Professional Services	100		100	-	30	30%	-	70
Total Contractual Services	56,005		56,005	7,416	38,034	68%		17,971
Supplies & Materials								
Office Supplies	8,271		8,271	931	2,589	31%	-	5,682
Copying Equipment	3,000		3,000	-	1,417	47%	-	1,583
Printing	900		900	-	630	70%	-	270
Data Processing Supplies	75		75	-	478	63.75%	-	(403)
Postage	14,000		14,000	-	12,059	90%	-	1,947
Janitorial Supplies	200		200	15	95	48%	-	104
Other Supplies	100		100	-	-	0%	-	100
Total Supplies & Materials	26,546		26,546	944	17,862	67%		8,684
Fixed Charges								
Rental-Conc Rent Payment	2,500		2,500	155	1,535	61%	-	965
Rent Non State Owned Property	68,000		68,000	5,847	45,775	69%	-	21,275
Rent-Other	225		225	-	-	0%	-	225
Insurance-State	1,000		1,000	-	655	62%	-	915
Insurance-Non State	134		134	-	-	0%	-	134
Equipment-Copying	200		200	-	-	0%	-	830
Equipment Maintenance	1,000		1,000	-	-	0%	-	1,000
Total Fixed Charges	73,739		73,739	6,010	48,975	66%		24,764
Travel [(Includes Leased Car)]								
In State - Meals (Non-Reportable)	300		300	-	-	0%	-	300
In State - Lodging	600		600	-	-	0%	-	600
In State - Auto Mileage	600		600	-	234	39%	-	366
In-State Registration	200		200	-	-	0%	-	200
Reportable Meals	400		400	65	225	54%	-	185
Total Travel	2,100		2,100	65	449	21%		1,851
Total Other Operating Expenditures	358,390		358,390	14,435	105,320	60%		53,070
Total Claims	\$ 466,390	\$	\$ 466,390	\$ 39,208	\$ 306,786	66%	\$	\$ 159,604

South Carolina Workers' Compensation Commission

2011 - 2012 Budget

February 29, 2012

Carmarket Funds

						Year-To-Date : 66.67%		
	Original Budget	Budget Amendments	Amended Budget	Expended February	Year to Date	%	Encumb.	Balance
Insurance and Medical Services								
Salaries								
Classified Positions	418,000	14,956	432,956	54,920	253,175	60%	-	172,777
Temporary Employees	15,018		15,018	1,251	10,087	67%	-	4,931
Total Salaries	433,018	14,956	447,974	56,172	270,262	60%	-	177,708
Other Operating Expenditures								
Contractual Services								
Office Equipment Service	200	-	200	-	-	0%	-	200
Copying Equipment Service	300	-	300	-	-	0%	-	300
Print/Bind/Advertisement	500	500	1,000	-	202	31%	-	688
Print Pub Annual Report	24	-	24	-	-	0%	-	24
Data Processing Services	40,000	9,000	49,000	5,585	31,389	54%	-	17,611
Telephone	7,626	-	7,626	225	1,563	60%	-	1,043
Cell Phone	3,000	-	3,000	57	244	11%	-	2,655
Catered Meals	2,000	-	2,000	-	557	48%	-	1,043
Other Professional Services	1,800	-	1,800	140	470	26%	-	1,250
Other Contractual Services	2,600	-	2,600	-	1,734	67%	-	867
Total Contractual Services	53,060	9,500	62,560	6,007	36,788	59%	-	25,762
Supplies & Materials								
Office Supplies	3,000	-	3,000	911	3,295	110%	-	(295)
Copying Equipment	3,500	-	3,500	-	1,566	45%	-	1,934
Printing	1,500	-	1,500	-	974	65%	-	526
Data Processing Supplies	500	-	500	-	102	20%	-	398
Postage	7,000	5,000	12,000	-	5,974	50%	-	6,026
Maintenance/Custodial Supplies	75	100	175	-	78	44%	-	97
Building Materials	-	1,880	1,880	-	-	0%	1,373	7
Fees & Taxes	50	100	150	-	25	17%	-	125
Other Supplies	100	-	100	-	-	0%	-	100
Total Supplies & Materials	15,725	7,000	22,805	911	12,025	53%	1,873	8,917
Fees/Charges								
Rental-Contr.Rent/Payroll	2,104	5,000	7,104	253	2,069	29%	-	5,015
Rent-Non State Owned Property	49,000	2,000	50,000	4,127	31,018	56%	-	16,982
Per Diem	225	2,000	2,225	-	648	38%	-	1,377
Insurance-State	1,101	1,000	2,101	-	755	35%	-	1,365
Insurance-Non State	145	-	145	-	-	0%	-	145
Equipment Maintenance	942	-	942	-	-	0%	-	942
Sales Tax Taxe	9,000	(1,880)	1,120	41	581	47%	-	589
Total Fees/Charges	55,520	8,120	63,640	4,421	37,272	58%	-	26,418
Travel [Includes Leased Car]								
In-State - Meals (Non-Reservable)	400	-	400	-	-	0%	-	400
In-State Registration	100	-	100	-	-	0%	-	100
Reportable Meals	150	-	150	43	213	142%	-	(63)
In-State - Lodging	100	-	100	-	-	0%	-	100
Total Travel	1,350	-	1,350	40	213	16%	-	1,137
Total Other Operating Expenditures	125,645	24,700	250,345	11,379	86,298	57%	1,873	62,234
Total Insurance and Medical Services	\$ 558,663	\$ 39,636	\$ 596,319	\$ 47,551	\$ 356,503	60%	\$ 1,873	\$ 239,943

South Carolina Workers' Compensation Commission

2011 - 2012 Budget

February 29, 2012

Earmarked Funds

	Original Budget	Budget Amendments	Adjusted Budget	Expended February	Year-To-Date : 66.67%			
					Year to Date	%	Expenditure	Balance
Judicial								
Salaries								
Classified Positions	\$ 251,750	\$ 26,905	\$ 278,735	\$ 30,011	\$ 235,981	62%	\$ 142,754	
Total Salaries	361,750	26,985	378,735	30,011	235,981	62%	142,754	
Other Operating Expenditures								
Contractual Services								
Office Equipment Services	80	-	80	-	-	0%	-	80
Copy Equipment Services	850	-	850	-	303	35%	-	547
Frnty/Bnd/Advertisement	800	-	800	-	253	32%	-	547
Print Pub Annual Reports	20	-	20	-	-	0%	-	20
Data Processing Services	23,000	8,000	31,000	3,814	18,600	60%	-	12,400
Telephone	2,000	-	2,000	208	1,456	73%	-	541
Cellular Phone Service	1,104	-	1,104	71	542	49%	-	561
Other Professional Services	200	-	200	-	-	0%	-	200
Total Contractual Services	28,054	8,000	36,054	4,093	21,153	59%	-	18,896
Supplies & Materials								
Office Supplies	2,000	-	2,000	2,992	1,225	211%	-	12,226
Copying Equipment Supplies	1,200	1,000	2,200	-	1,279	58%	-	921
Printing	1,400	-	1,000	-	635	63%	-	367
Data Processing Supplies	75	-	75	-	-	0%	-	75
Postage	9,000	-	9,000	-	5,058	56%	-	3,942
Maintenance/Janitorial Supplies	150	-	150	-	52	35%	-	98
Promotional Supplies	20	-	20	-	-	0%	-	20
Other Supplies	100	-	100	-	-	0%	-	100
Total Supplies & Materials	13,545	1,000	14,545	2,992	11,248	77%	-	3,297
Fixed Charges								
Rental-Lic Utilit Payment	1,750	500	2,250	29	1,226	55%	-	1,022
Rent-Ten State Owned Property	60,000	4,000	64,000	5,159	41,272	67%	-	20,728
Rent-Other	125	-	125	-	-	0%	-	125
Insurance-State	1,121	500	1,621	-	595	37%	-	1,026
Insurance-Nr State	120	-	120	-	-	0%	-	120
Total Fixed Charges	63,116	3,000	66,136	5,258	43,095	65%	-	23,023
Travel (includes leased car)								
In State - Meals / Non-Reportable	250	-	250	-	125	50%	-	125
Reportable Meals	250	500	750	-	383	51%	-	367
In State - Lodging	750	1,000	1,750	311	930	52%	-	840
In State - Auto Mileage	1,200	1,000	2,200	-	756	34%	-	1,442
In State - Misc Travel Expense	100	-	100	-	-	0%	-	100
In-State Registration	100	-	100	-	-	0%	-	100
Out State - Auto Mileage	300	-	300	-	-	0%	-	300
Total Travel	2,950	2,500	5,450	311	2,176	40%	-	3,274
Total Other Operating Expenditures	107,665	14,500	122,165	12,653	77,677	64%	-	44,488
Total Judicial	\$ 459,415	\$ 41,485	\$ 500,900	\$ 42,664	\$ 313,658	63%	\$	\$ 187,242
Earmarked Funds								
Department Totals								
Commissioners	\$ 322,501	\$ -	\$ 322,501	\$ 48,181	\$ 329,816	62%	\$	\$ 196,685
Administration	643,662	112,534	776,196	54,290	428,076	55%	-	340,120
Claims	466,390	-	466,390	39,205	309,796	66%	-	159,604
Insurance & Medical	568,663	39,656	598,329	42,551	355,503	60%	1,873	289,943
Judicial	459,415	41,485	500,900	42,664	313,658	63%	-	187,242
Total Departmental Expend	\$ 2,670,631	\$ 193,675	\$ 2,864,306	\$ 231,894	\$ 1,730,839	60%	\$ 1,873	\$ 1,131,594
Employer Contributions	448,184	-	448,184	37,001	313,572	70%	-	134,512
Total Earmarked Funds	\$ 3,118,815	\$ 193,675	\$ 3,317,090	\$ 268,895	\$ 2,044,511	62%	\$ 1,873	\$ 1,266,106
Capital / Computer Project Carryforward	\$ 9,931	\$ -	\$ 9,931	\$ -	\$ 2,475	25%	-	\$ 7,466

MEMORANDUM

March 14, 2012

TO: Mr. Gary Cannon
Executive Director

FROM: Cathy Floyd
Human Resources

SUBJECT: Human Resource Report Period of February 15 – March 13, 2012

Below is a summary of the Human Resource activity for the period of February 15 – March 13, 2012.

Employee Relations (ER)

- One ER issue was addressed during the activity period
- Research classification and compensation scenarios
- A Chili Cook Off was held February 17, 2012

Benefits

- Assisted an employee with leave and time issues
- Assisted two employees with deduction changes

SC Enterprise Information System (SCEIS)

- Processed one employment verification
- Processed an employee resignation
- Fourteen transactions were keyed into the system

W3G110 Project Status Report		Period		03/19/12		Status Key:		Not Started		Timing			
#	Key Projects	Sub Project	Regulation	Due Date:	% of completion	% of time devoted to issue	Lead	Issues / Comments					
	Phase 1 Claims	Phase 1 Claims	Phase 1 Claims	2012-06-30	0%	0%	John Doe	Initial work					
	Phase 2 Claims	Phase 2 Claims	Phase 2 Claims	2012-06-30	0%	0%	John Doe	Initial work					
	Electronic Services Initiative VBB	Electronic Services Initiatives	Electronic Services Initiatives	2012-06-30	0%	0%	John Doe	Initial work					
	Electronic Services Initiative VBB	Cinchers	Electronic Services Initiatives	2012-07-13	0%	0%	John Doe	Initial work					
	Electronic Services Initiative Fee Petitions -Form 81	Electronic Services Initiatives Fee Petitions -Form 81	Electronic Services Initiatives Fee Petitions -Form 81	2012-07-13	0%	0%	John Doe	Initial work					
	Electronic Services Initiatives - Receipt of electronic pleadings	Electronic Services Initiatives - Receipt of electronic pleadings	Electronic Services Initiatives - Receipt of electronic pleadings	2012-07-11	TBD	0%	John Doe	Initial work					
	Electronic receipt of any form or document	12 M Revamp of current Minor Medical Reporting from Carriers	Electronic receipt of any form or document	2012-07-06	TBD	0%	John Doe	Initial work					

WCCCT Status Report
Full Commission 3/19/2012



To: Gary M. Cannon
Executive Director, SCWCC

From: Grant W. Duffield
Insurance and Medical Services Director

Subj: Insurance and Medical Services Department
February 2012 Full Commission Report

Date: March 14, 2012

Mr. Cannon

Please find attached information provided to summarize the status and workflow of initiatives currently underway within the Insurance and Medical Services (IMS) Department.

The statistical data concerning the IMS Department's February 2012 endeavors is organized as follows:

Page 1: Compliance Division Information.

Page 2: Coverage Division Information.

Page 3: Self Insurance and Medical Services.

In addition to the statistical data provided, please be advised of the following workflow initiatives:

Compliance Division	<ul style="list-style-type: none">1. Processing of Outstanding Carrier fines.2. GEAR program support and scheduling of GEAR Hearings.
Coverage Division	<ul style="list-style-type: none">1. Execution of MOU with SC Homebuilder's Association and continued work on coverage verification web interface module.2. Working with Judicial dept. to address "service address" concerns3. Working to implement cross training / staff development opportunities within IMS dept
Medical Services	<ul style="list-style-type: none">1. Identifying updates / edits needed within the Medical Services Provider Manual.2. Working to Approve / Re-Approve Medical Bill review entities.3. Developing template correspondence letters to support greater Bill Review/Dispute process efficiencies
IMS Administration:	<ul style="list-style-type: none">1. Monthly department-wide meetings.2. Working with team-members to review / improve team processes and key functions.3. Assisting in review of H3111 issue.4. Assisting with implementation of upcoming CA workshop.5. Working on fiscal impacts analysis with Ms. Gantt.

Mr. Cannon, while this summary is in no way all inclusive, it may serve to assist you and our Commissioners in understanding the key initiatives underway in the IMS Department and provide measures by which the Department's effectiveness can be gauged. IMS welcomes any guidance that you and/or our Commissioners can provide concerning our performance and direction.

Carryover Caseload:

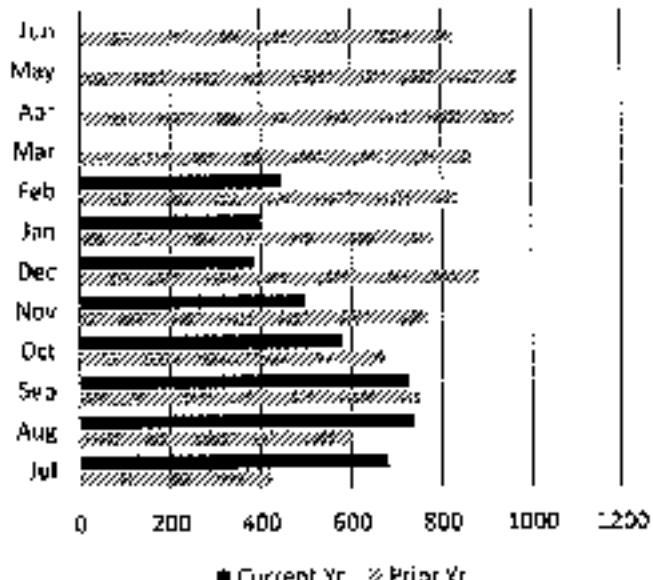
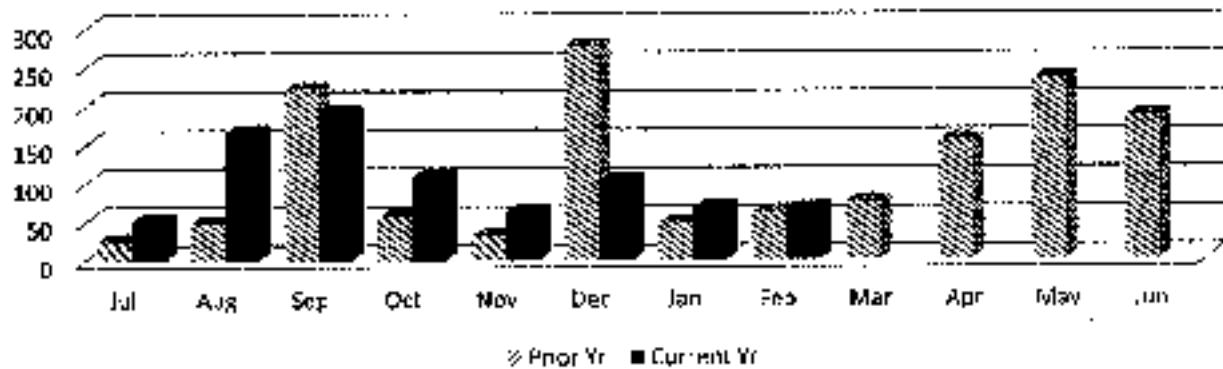
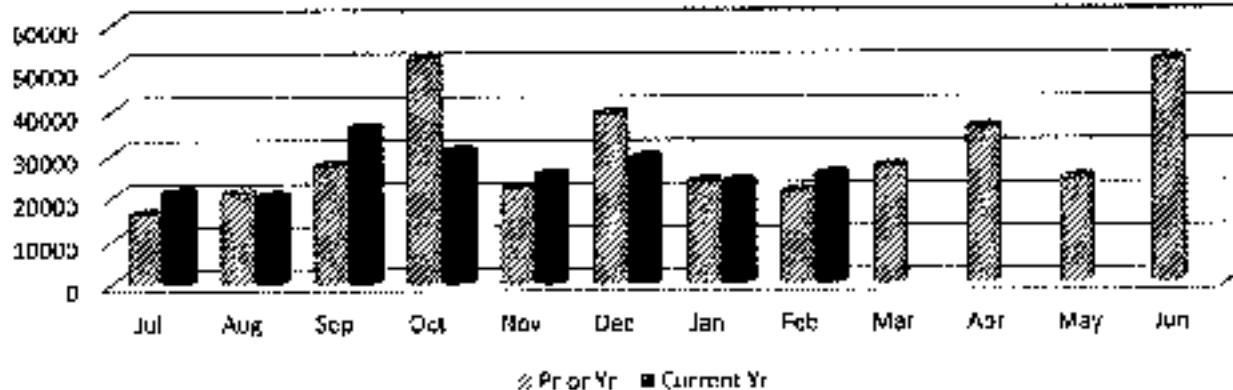
The Compliance Division endeavors to maintain a month-on-month "carry-over" caseload (backlog) of 300 cases. Compliance closed February 2012 with 449 cases active, compared to an active caseload of 832 at the close of February 2011.

Cases Resolved:

Due to the decrease in carry-over, greater effort is focused on case resolution. For the month of February 2012, Compliance Division staff closed-out 65 cases, a slight increase from 62 cases closed in February 2011.

Compliance Fines:

Year to Date, the Compliance Division has collected \$208,933 in fines which represents 95% of prior year's accrual (\$220,844). Compliance fine revenue represents 19% of the Commission's annual earmarked revenue budget.

Caseload Pending v. Prior Year**Cases Resolved v. Prior Year****Compliance Fines Collected v. Prior Year**

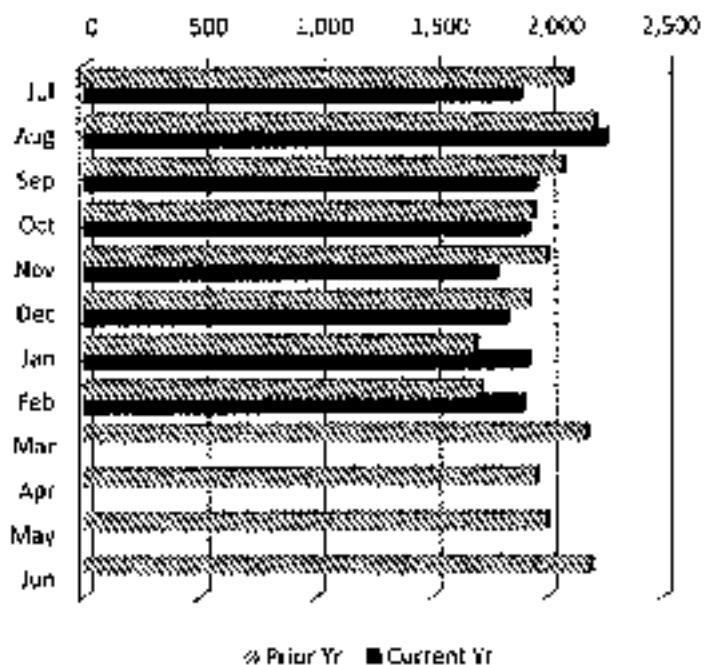
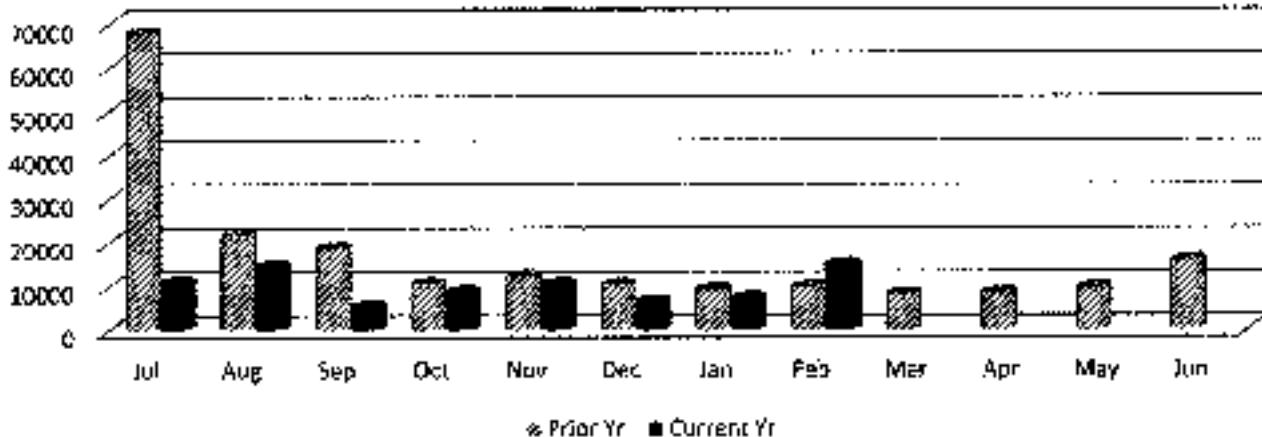
WCC Claim Files:

In February 2012, the Coverage Division created a total of 1,888 WCC Claim files. Of these, 1,505 were created electronically, and 383 were submitted in hard copy format. Year to Date, 15,366 Claim files have been created which is 98% of claim file volume for the same period in prior year (15,616).

Coverage Fines:

The Coverage Division collected \$14,750 in fine revenue in February 2012, a 33% increase from \$10,800 in Coverage fines/penalties accrued during the same period in prior year (January 2011).

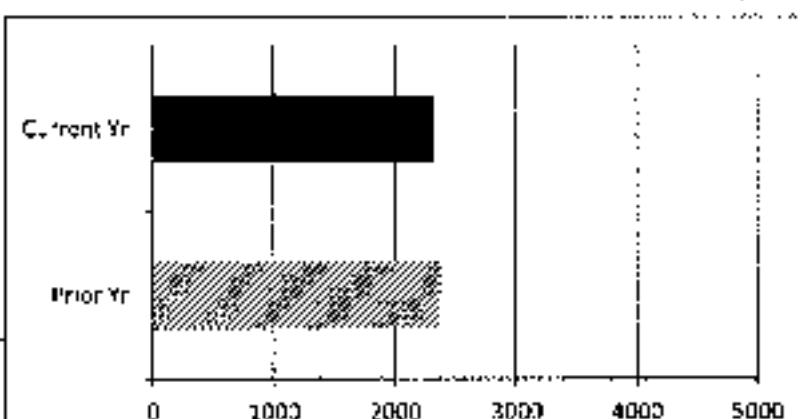
Coverage Division fines represent 10% of the Commission's annual earmarked budget.

Coverage Files Created vs Prior Year**Coverage Fines Collected v Prior Year**

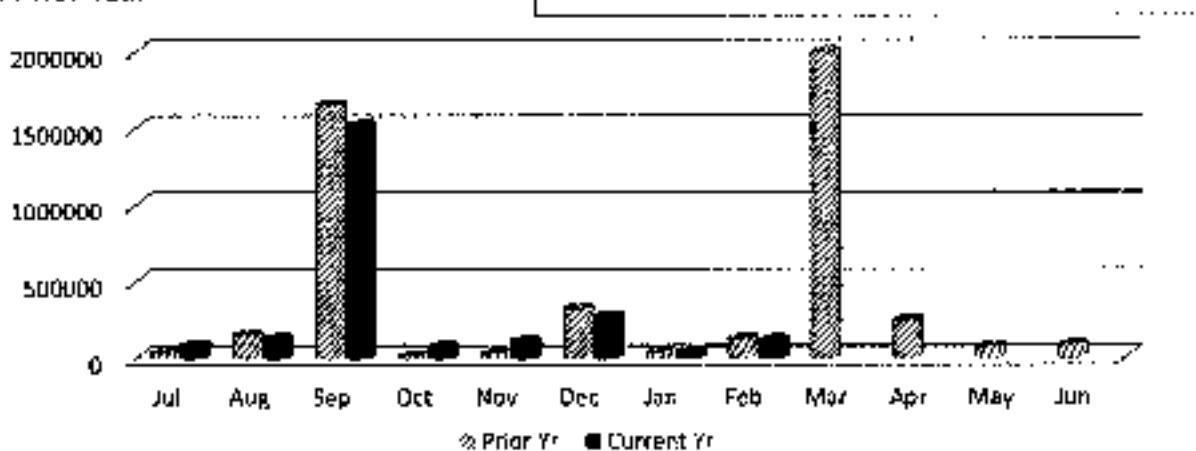
During the month of February 2012, the Self Insurance Division:

- * collected \$113,286 in self-insurance tax.
- * added 16 new self-insureds.
- * conducted 6 Self Insurance audits.

Year to Date, Self Insurance tax revenue is trending at 98% of prior year and 44 Self Insurance audits have been completed.



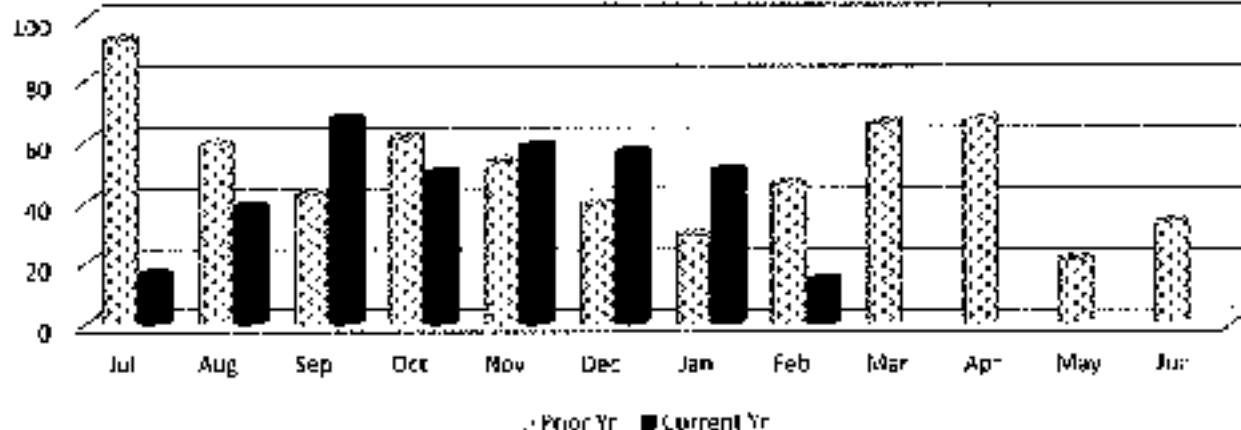
Self Insurance Tax Collections v. Prior Year



IMS MEDICAL SERVICES DIVISION

In February 2012, the Medical Services Division began the month with 50 bills pending review, received an additional 47 bills for review, conducted 83 bill reviews and ended the month with 14 bills pending.

Medical Bills Pending Review v. Prior Year



TO: GARY CANNON, EXECUTIVE DIRECTOR
FROM: GREGORY S. LINE, DIRECTOR OF CLAIMS
SUBJECT: CLAIMS REPORT FOR THE MONTH OF February
DATE: March 9, 2012

Fines assessed for the month of February 2012:

- We assessed 590 fines for the month of February which was down from assessing 656 fines for the month of January
- The dollar amount of the fines assessed for the month February was \$130,050 which was down from assessing \$172,600 for the month of January.

Fines received for the month of February 2012:

- We received payment on 593 fines for the month of February which was down from receiving 608 fines for the month of January.
- The dollar amount of fines received for the month February was \$120,225 which was down from receiving \$126,700 for the month of January.

The number of fines assessed went down for the month of September and the number of fines collected went down slightly for the month:

• July '10 fines assessed	1,195	July fines collected	742
• August fines assessed	699	August fines collected	722
• September fines assessed	839	September fine collected	580
• October fines assessed	560	October fines collected	599
• November fines assessed	715	November fines collected	649
• December fines assessed	661	December fines collected	488
• January '11 fines assessed	701	January fines collected	510
• February fines assessed	479	February fines collected	512
• March fines assessed	579	March fines collected	552
• April fines assessed	631	April fines collected	620
• May fines assessed	487	May fines collected	577
• June fines assessed	358	June fines collected	609
• July fines assessed	487	July fines collected	543
• August fines assessed	553	August fines collected	516
• September fines assessed	469	September fines collected	406

• October fines assessed	504	October fines collected	396
• November fines assessed	514	November fines collected	419
• December fines assessed	444	December fines collected	511
■ January fines assessed	656	January fines collected	608
■ February fines assessed	590	February fines collected	593

The fines assessed for Form 18's went down 15 fines for the month of February. The last five months the Form 18 fines assessed have averaged 234 fines per month.

The Department is working hard to ensure all files are reviewed timely. The examiners are diligently processing all forms daily to ensure the files/computer is as up to date as possible.

I would anticipate that the Form 18 fines would remain between the 200 and 250 fines per month for the next several months.

CLAIMS DEPARTMENT REPORT
STATISTICS FOR FISCAL YEAR 2011-2012

Prepared MARCH 5, 2012

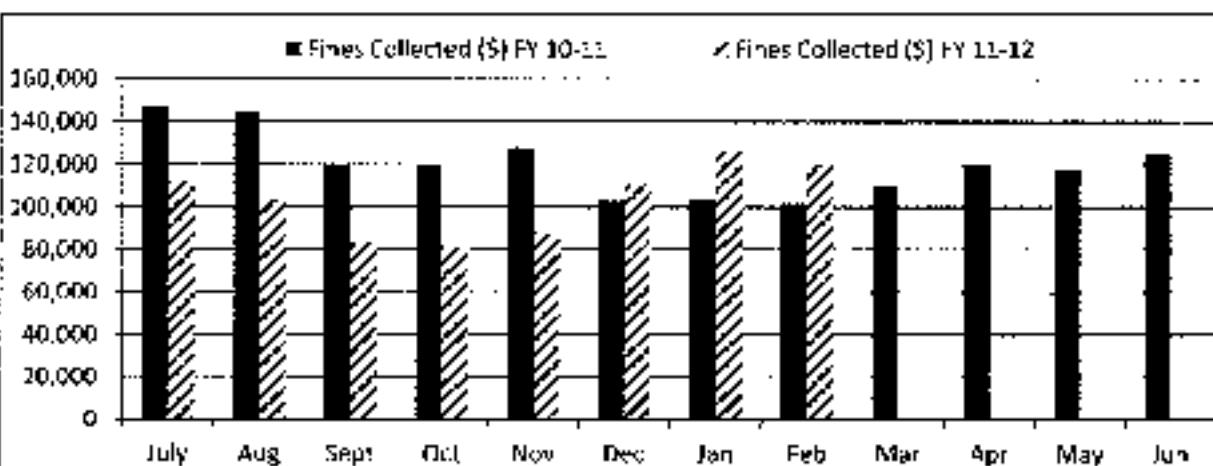
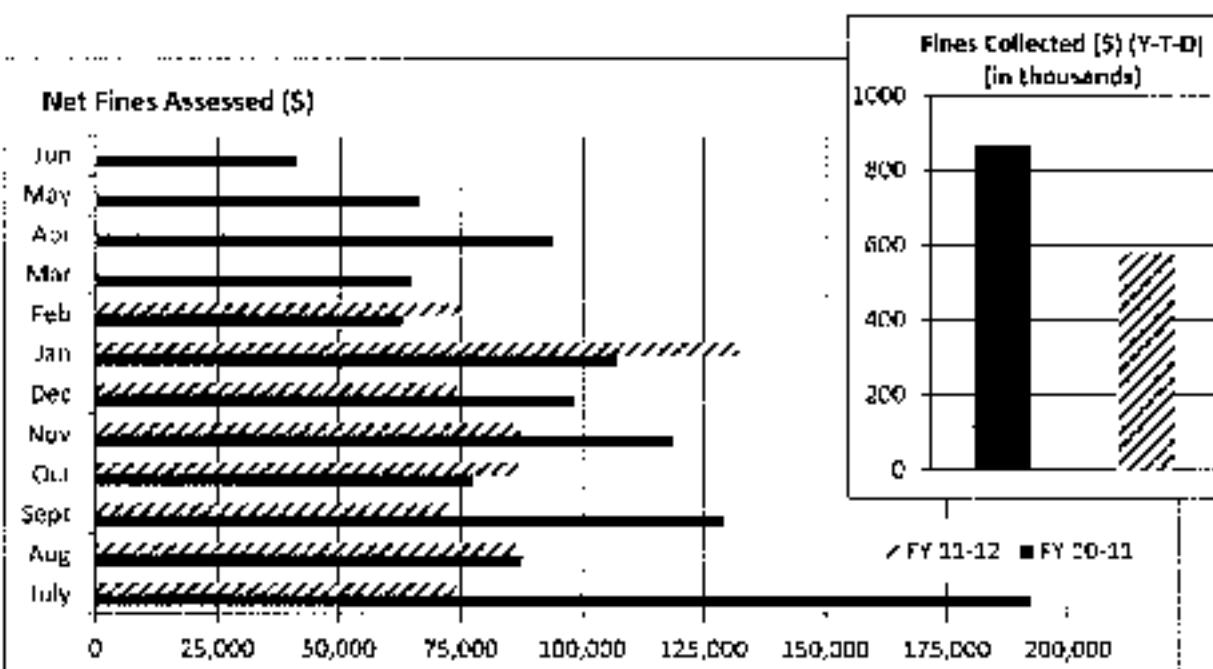
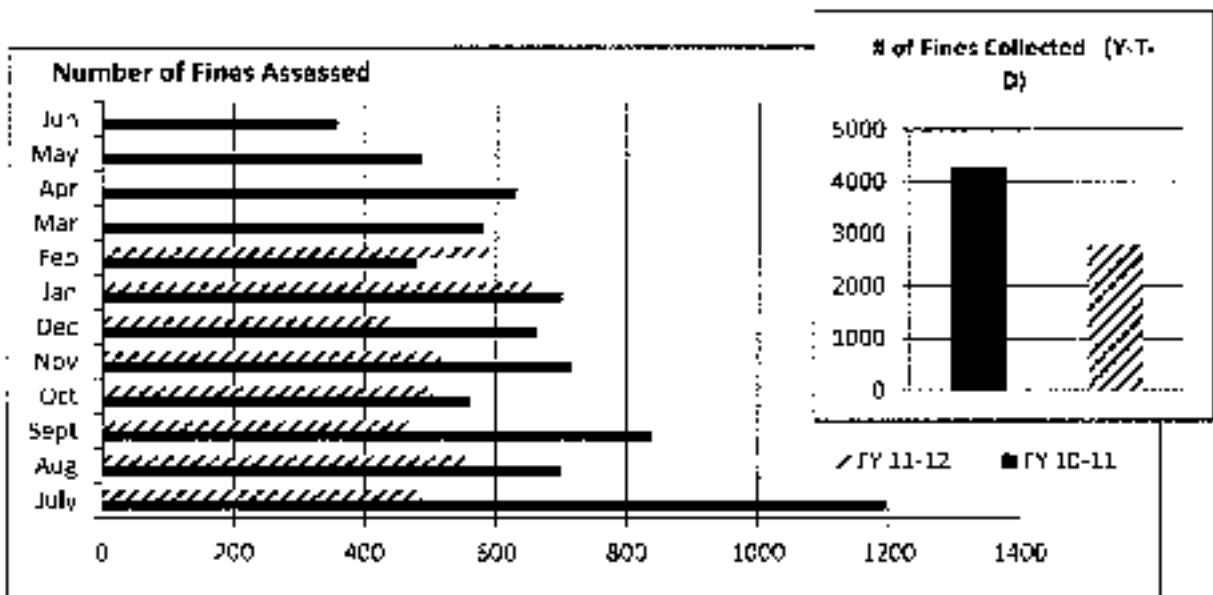
I. Claims Services Division		July	August	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Total
Forms 15 for TUITP		2,327	2,541	2,183	2,268	2,077	2,095	2,295	2,478					18,254
Forms 15 for PP/Disf		195	350	316	292	246	302	266	367					2,334
Forms 18		5,595	5,867	5,373	5,165	4,696	5,395	5,448	5,535					43,014
Forms 20		978	1,042	1,067	965	992	935	975	1,028					978
Form 50 Claims Only		168	246	273	264	253	168	316	235					168
Form 81		673	829	581	884	625	711	912	654					5,849
Latters of Rep	165	195	177	167	211	293	175		150					1,534
	864	975	946	953	793	877	990	799						7,197
Clinchers	17	23	32	19	38	21	27	23						200
														970
Third Party Settlement	119	152	147	109	101	79	145	118						18,469
														10,094
SSA Requests for Info	2,038	2,935	2,080	2,101	2,321	1,982	2,668	2,334						
	1,057	1,626	1,043	1,050	1,334	787	1,420	1,777						

**CLAIMS DEPARTMENT REPORT
STATISTICS FOR FISCAL YEAR 2011-2012**

Prepared MARCH 5, 2012

Prepared MARCH 5, 2012

CLAIMS DEPARTMENT REPORT											
STATISTICS FOR FISCAL YEAR 2011-2012											
Prepared MARCH 5, 2012											
III. Fines Assessed by Claims Department											



Fines Assessed (#)			Fines Collected (#)			
	FY 10-11	FY 11-12		FY 10-11	FY 11-12	
July	1195	487	July	742	543	
Aug	699	553	Aug	722	516	
Sept	839	469	Sept	580	406	
Oct	560	504	Oct	599	396	
Nov	715	514	Nov	649	419	
Dec	661	444	Dec	488	511	
Jan	701	656	Jan	510	608	
Feb	479	590	Feb	512	593	
Mar	579	0	Mar	552	0	
Apr	631	0	Apr	620	0	
May	487	0	May	577	0	
Jun	358	0	Jun	609	0	
	7204	4217	53.4%	7160	3992	55.8%
YTD	5370	2971	55.3%	4290	2791	65.1%

Net Fines Assessed (\$)*			Fines Collected (\$)			
	FY 10-11	FY 11-12		FY 10-11	FY 11-12	
July	192,200	74,075	July	147,025	111,875	
Aug	87,550	86,375	Aug	144,825	103,800	
Sept	129,150	72,750	Sept	119,325	83,300	
Oct	77,450	86,600	Oct	120,300	81,300	
Nov	118,850	87,500	Nov	128,000	88,100	
Dec	98,300	74,050	Dec	103,000	110,700	
Jan	107,100	132,000	Jan	104,200	126,700	
Feb	62,900	75,375	Feb	101,700	120,225	
Mar	64,775	0	Mar	110,650	0	
Apr	91,000	0	Apr	119,525	0	
May	66,375	0	May	117,875	0	
Jun	41,225	0	Jun	124,650	0	
	1,139,875	688,725	60.4%	1,441,075	826,000	57.3%
	810,600	481,350	59.4%	866,675	579,075	66.8%

*after reductions and recinded

Fines Collected Years 2007, 2008, 2009, 2010, 2011, 2012												
	Jan	Feb	March	April	May	June	July	August	Sept	Oct	Nov	Dec
2007	21,620	34,881	36,520	35,339	45,785	36,760	46,565	68,018	48,281	58,934	45,203	40,261
2008	48,613	38,805	45,187	34,710	40,525	79,055	67,769	51,195	65,230	59,817	37,309	39,583
2009	37,080	44,750	35,960	49,842	93,182	65,351	100,383	119,833	100,026	66,585	61,627	54,390
2010	66,200	103,600	203,410	159,375	213,150	98,500	147,025	144,825	119,325	120,350	128,000	103,000
2011	104,200	101,700	110,850	119,525	117,875	124,650	111,675	103,800	60,300	81,300	65,100	110,700
2012	128,700	120,225										

*May collected figures include payments 5/11/2010 through 8/14/2010
June collected figure includes payments 6/1-22/2010 through 6/30/2010*

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June collects figure includes payments 6/1-2/2010 through 6/20/2010."

Fine Report for Sept, Oct, Nov, Dec 2011 & Jan & Feb 2012

	Sept	Oct	Nov	Dec	Jan	Feb
Amt assess	\$96,900	\$105,400	\$113,450	\$96,300	\$172,600	\$130,050
# fines as	470	504	514	458	656	590
Amt coll	\$83,300	\$81,300	\$85,100	\$110,700	\$126,700	\$120,225
Fines coll	406	396	434	511	608	593

Form 18's

Fines assess

Daily	\$43,200	\$47,700	\$42,400	\$42,400	\$52,800	\$49,600
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Fines assessed

file review	\$ 4,800	\$4,200	\$13,200	\$ 4,200	\$48,400	\$15,400
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Total amount

<u>Assessed</u>	<u>\$48,000</u>	<u>\$51,900</u>	<u>\$55,600</u>	<u>\$46,600</u>	<u>\$101,200</u>	<u>\$65,000</u>
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fines assess daily 184	225	190	197	254	246
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fines assess

file review	22	20	36	19	58	21
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<u>Total fines assess</u>	<u>226</u>	<u>245</u>	<u>226</u>	<u>216</u>	<u>302</u>	<u>267</u>
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Amt coll	\$45,000	\$40,000	\$49,300	\$69,300	\$82,200	\$62,925
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# coll	206	182	230	299	372	289
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All other fines assessed

(Form 12-A, Form 15, Form 17, Form 19, denial letter, Form 20, failure to respond)

Amt assess	\$48,900	\$57,400	\$57,850	\$39,900	\$71,400	\$65,050
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# fines assess	244	259	288	242	354	323
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Amt paid	\$38,300	\$41,300	\$35,800	\$41,400	\$44,500	\$57,300
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# fines pd	200	214	189	212	236	304
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The dollar amount of fines assessed for each form, for the month of February, and fines collected for each form from February 1, 2012 through February 29, 2012
The number of fines assessed and collected, for each form, are in parenthesis.

	<u>Assessed</u>		<u>Collected</u>	
Form 12A -	\$ 24,000.00	(120)	\$ 21,200.00	(110)
Form 15 Section I -	\$ 14,800.00	(56)	\$ 15,400.00	(73)
Form 15 Section II -	\$ 4,600.00	(23)	\$ 4,800.00	(26)
Form 15 S -	\$ 1,600.00	(8)	\$ 1,700.00	(9)
Form 17 -	\$ 1,000.00	(5)	\$ 2,300.00	(12)
Form 18 -	\$ 65,000.00	(267)	\$ 62,925.00	(289)
Form 19 -	\$ 1,050.00	(21)	\$ 500.00	(10)
Denial letter -	\$ 5,000.00	(25)	\$ 3,300.00	(19)
Failure to respond -	\$ 12,600.00	(63)	\$ 6,700.00	(36)
Form S1	\$ 400.00	(2)	\$ 800.00	(5)
Form 20	\$ 0		\$ 200.00	(1)
Form 16	\$ 0		\$ 200.00	(1)
Failure to pay original fine	\$ 0		\$ 200.00	(2)
 TOTAL -	 \$ 130,050.00	 (590)	 \$ 120,225.00	 (593)

TO: Gary M. Cannon, Executive Director
FROM: Gregory S. Line
Director of Claims
DATE: March 9, 2012
RE: Claims
Outstanding fine status

Below is a list of four carriers that were sent a Second and Final Notice of fines Assessment on January 3, 2012.

1. Zurich North America (00090)
 - a. Beginning bal \$ 11,636.33
 - b. Bal as of 3/09/12 \$ 3,836.33
2. US Fidelity & Guaranty Company (00086)
 - a. Beginning bal \$ 800.00
 - b. Bal as of 3/09/12 \$ 0
3. Liberty Mutual Ins. Co. (00055)
 - a. Beginning bal \$ 2,600.00
 - b. Bal as of 3/09/12 \$ 1,600.00
4. American Casualty Co. of Rdg. PA (00017)
 - a. Beginning bal \$ 1,186.33
 - b. Bal as of 3/09/12 \$ 1,000.00

TO: Gary M. Cannon, Executive Director
FROM: Gregory S. Line
Director of Claims
DATE: March 9, 2012
RE: Claims
Outstanding fine status

Below is a list of five carriers that were sent a Second and Final Notice of fines Assessment on February 28, 2011.

1. American Casualty Co. of Rdg PA (00017)

a. Beginning bal	\$ 7,086.33
b. Bal as of 3/09/12	\$ 0
2. Lowe's Companies, Inc. (00946)

a. Beginning bal	\$ 4,386.33
b. Bal as of 3/09/12	\$ 586.33
3. Kroger Company (01691)

a. Beginning bal	\$ 4,000.00
b. Bal as of 3/09/12	\$ 0
4. SC School Board Self Ins. Trust Fund (00926)

a. Beginning bal	\$ 9,600.00
b. Bal as of 3/09/12	\$ 600.00
5. Federal Express Corp. (00956)

a. Beginning bal	\$ 1,400.00
b. Bal as of 3/09/12	\$ 400.00

SCWCC Judicial Report



March 2012

Judicial Report

Pleadings Assigned

Month	Districts						
	1 Greenville	2 Anderson	3 Orangeburg	4 Charleston	5 Florence	6 Spartanburg	7 Rideland
Jul-11	85	306	103	153	155	139	163
Aug 11	140	104	123	199	149	184	189
Sep-11	121	125	128	143	152	131	148
Oct-11	118	97	131	198	128	132	144
Nov-11	157	94	133	151	121	138	191
Dec-11	164	142	104	181	117	115	144
Jan-12	112	90	122	180	111	98	129
Feb-12	163	114	112	141	136	117	163
Mar 12							
Apr-12							
May-12							
Jun-12							
Totals	1062	842	958	1046	1069	1054	1255
FY 2011-2012							

Informal Conference & Mediations

Totals FY 2011-2012

SVM = State Vehicle Miles

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$$H = \text{Hartel C4K51}$$

State of South Carolina

1333 Main Street, 5th Floor
P.O. Box 1715
Columbia, S.C. 29202-1715



TEL: (803) 737-5700
FAX: (803) 737-5764

Workers' Compensation Commission

Executive Director's Report

Gary M. Cannon

March 19, 2012

FY2012-2013 Budget

The House Ways and Means Committee approved the following Commission Budget for the Appropriations Bill.

State Funds	\$ 1,763,619
Other Funds	<u>\$ 3,235,066</u>
Total	\$ 4,998,685

The HWM Committee reduced the Other Funds Budget \$269,082. This includes \$191,658 of new funds requested in anticipation of reductions in the State Funds and \$77,424, which is calculated as a percentage of the amount the agency did not spend for the previous three fiscal years. The outcome of the House debate of the Appropriations Bill was not known at the time of publication.

The Executive Director, Director of Insurance & Medical Services, and Director of Finance met with the Senate Finance Subcommittee on March 8 to review the FY13 Budget request. The subcommittee voted to restore \$77,424 in the Commission's Other Funds Budget.

Regulation 67-1801 Mediation

At the Business Meeting on January 17 the Commission voted to move forward with the promulgation of Mediation Regulation R 67-1801. The Notice of Drafting was published in the February 24 issue of the *State Register*. The deadline to receive comments on the Notice of Drafting is 5:00 p.m. March 26, 2012.

Regulation 67-706 Oral Argument

The Notice of Drafting was published in the December 23, 2011 issue of the *State Register*. The Proposed Regulation was approved at the February 21, 2012 Business Meeting and was submitted to *State Register* on March 2 for publication in the March 23 issue of the *State Register*. The Public Hearing is scheduled for May 21, 2012.

Senate Committee Hearing on H3111

A subcommittee of the Senate Banking and Insurance Committee heard testimony on H3111 on March 6. The subcommittee amended the language to make it exclusive of hospital inpatient services, outpatient services and ambulatory surgery centers. The legislation was given a favorable report by the subcommittee. It will be considered by the Senate Banking and Insurance Committee on March 28.

Vocational Rehabilitation

The Executive Director and Betsy Hartman met with Barbara Hollis, Executive Director, Linda Lischer and Jim Williams of Vocational Rehabilitation Department, to discuss status of client referral project. The Memorandum of Understanding between the agencies will be presented at the Business Meeting on April 16. Commissioner Hollis extended an invitation to the Commissioners to tour their facilities in the near future. Michelle Provost, Counselor for SCVRD, will be on site at the Commission offices one day per week to access the data base for referrals until completion of the portal for remote data base access.

Physician's Fee Schedule Update

No recommended action at this time pending the disposition of H3111.

Mid-Year Accountability Report Meetings

The Executive Director continued meetings with department heads to discuss the midyear status of the key objectives and goals included in the FY2010-2011 Accountability Report.

Claims Administration Workshop for Workers' Compensation Claims Adjusters

A Claims Administration Workshop for Workers' Compensation Claims Adjusters is scheduled for Thursday, May 3, 2012. The workshop will be held at the Baxter M. Hood Center, York Technical College, in Rock Hill, SC. The workshop is designed for claims administrators/managers, adjusters, risk manager, insurance carriers, self-insured, and employers.

SCWCEA Medical Seminar

The Executive Director participated in the program of the SCWCEA Medical Conference on February 27 - 28, 2012.

Constituent/Public Information Services

For the period February 15, 2012 through March 14, 2012 the Executive Director's Office had 317 contacts with various system constituents and stakeholders. The contacts included telephone communications; electronic and personal contacts with claimants or constituents, state agencies, federal agencies, attorneys, service providers, business partners; and letters with congressional offices.

Employee Meetings/Staff Training

The employee focus group scheduled for March 14 was postponed until April. The Leadership Team met on Tuesday, March 6. An All Employee Meeting is scheduled for March 22. The next Executive Staff Meeting is Tuesday, March 27.

Court Fines and Assessments Aging Report

The attached Fines and Assessments Aging Report reflects the number and amount of fines assessed for the period ending February 29, 2012.

Fines and Assessments Aging Report
Monthly Totals

Page 1

3/12/2012

Summary All Deps.		August	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	April	May	June
Total	\$1,241,794	\$1,159,846	\$1,1234,175	\$1,206,332	\$1,204,713	\$1,310,172	\$1,387,007	\$1,260,740				
Count	3,486	3,396	3,421	3,479	3,449	3,253	3,236	3,017				
> 91 Days	\$1,012,800	\$910,572	\$902,257	\$909,163	\$896,275	\$867,105	\$864,891	\$892,186				
Count	2,726	2,585	2,522	2,577	2,588	2,224	2,170	2,032				
81-90 Days	\$59,842	\$586,867	\$49,768	\$45,634	\$46,704	\$93,412	\$111,609	\$77,012				
Count	197	205	164	189	188	190	249	152				
31-60 Days	\$72,442	\$86,432	\$83,613	\$80,386	\$714,064	\$158,664	\$115,886	\$78,410				
Count	209	235	289	251	286	346	269	294				
< 30 Days	\$165,951	\$701,628	\$71,030	\$264,689	\$187,682	\$268,572	\$343,185					
Count	372	498	452	463	491	481	507	529				
Offenses Over 90 Days Crt	
Orders	\$2,585	\$2,495	\$2,386	\$2,385	\$2,305	\$1,775	\$1,775	\$1,275				
Court	10	9	8	8	9	6	6	5				
Judgments	\$200,174	\$251,697	\$253,507	\$253,387	\$253,267	\$253,272	\$252,702	\$202,043				
Court	532	542	542	541	540	529	538	474				

Claim#	July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Division Total	\$846,378	\$827,653	\$827,083	\$837,413	\$81,183	\$80,289	\$90,065	\$961,826				
Count	3,054	2,681	2,890	3,044	3,038	2,843	2,721	2,519				
> 91 Days	\$436,120	\$437,203	\$453,533	\$467,113	\$413,343	\$415,238	\$382,315	\$386,358				
Count	2429	2284	2219	2271	2204	2128	1,267	1,275				
61-90 Days	\$31,590	\$19,150	\$34,860	\$35,010	\$29,750	\$39,950	\$48,550	\$24,620				
Count	147	94	150	159	145	173	218	126				
31-60 Days	\$38,350	\$349,250	\$55,250	\$45,730	\$55,600	\$70,600	\$11,980	\$76,150				
Count	180	214	246	213	204	207	187	241				
< 30 days	\$19,562	\$92,300	\$72,600	\$26,630	\$131,500	\$75,850	\$119,200	\$102,560				
Count	364	396	365	431	433	336	459	448				
<u>Off Fines Over 60 Days Old</u>												
Orders	\$2,595	\$2,485	\$2,385	\$2,385	\$2,385	\$1,775	\$1,775	\$1,275				
Count	10	9	8	8	8	6	6	5				
Judgements	\$32,462	\$32,462	\$32,462	\$32,462	\$32,462	\$32,462	\$32,462	\$32,462	\$32,462	\$32,462	\$32,462	
Count	479	479	478	478	478	475	474	474	474	474	474	
<u>Off Fines Over 90 Days Old</u>												
Compliance	July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Division Total	\$1,154	\$446,016	\$511,772	\$401,998	\$501,702	\$80,807	\$89,243	\$84,165				
Count	173	172	166	180	228	234	259	244				
> 91 Days	\$446,986	\$336,741	\$365,449	\$364,597	\$363,722	\$378,888	\$429,054	\$468,579				
Count	141	121	131	136	134	142	180	178				
61-90 Days	\$7,380	\$10,973	\$13,359	\$16,750	\$19,626	\$152,876	\$652,995	\$46,212				
Count	5	12	10	10	15	19	30	15				
31-60 Days	\$31,637	\$16,471	\$19,675	\$31,593	\$36,371	\$86,670	\$89,452	\$89,502				
Count	14	11	10	22	23	40	19	24				
< 30 days	\$13,139	\$43,830	\$114,259	\$77,659	\$143,025	\$92,355	\$145,941	\$27,802				
Count	11	22	45	32	55	33	50	16				
<u>Off Fines Over 90 Days Old</u>												
Orders												
Count												
Judgements	516,705	\$150,129	\$160,649	\$160,649	\$160,649	\$102,829	\$160,859	\$198,702				
Count	63	64	64	64	64	64	64	63				

Coverage	July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Division Total	\$94,850	\$90,400	\$66,700	\$63,300	\$56,900	\$59,250	\$67,550	\$63,200				
Count	170	174	174	169	163	214	193	197				
> 91 Days	\$42,400	\$51,600	\$60,600	\$50,100	\$54,500	\$47,450	\$49,150	\$41,200				
Count	111	120	123	118	118	70	95	77				
61-90 Days	\$18,200	\$20,000	\$10	\$3,400	\$2,200	3800	\$0	\$6,200				
Count	42	1	0	17	1	4	0	21				
31-60 Days	\$14,600	\$11	\$4,000	\$1,400	\$1,200	\$0	\$12,400	\$9,400				
Count	8	4	20	7	6	0	62	17				
< 30 Days	\$1,400	\$8,100	\$6,200	\$5,400	\$6,000	\$21,000	\$7,000	\$12,400				
Count	7	43	31	27	0	195	34	62				
Off Finers Over 90 Days Old												
Orders												
Count												
Judgments												
Count												
Medical												
Division Total	\$26,601	\$25,471	\$25,670	\$26,670	\$25,600	\$26,547	\$25,146	\$24,757				
Count	62	59	67	87	62	68	63	57				
> 91 Days	\$22,283	\$23,378	\$25,778	\$24,353	\$24,712	\$25,428	\$25,428	\$24,038				
Count	47	48	49	53	54	69	69	62				
61-90 Days	\$1,372	\$6,444	\$1,711	\$5,444	\$1,10	\$2,87	\$1,44	\$0				
Count	3	2	4	2	5	2	1	0				
31-60 Days	\$944	\$778	\$657	\$1,293	\$737	\$1,144	\$1,144	\$287				
Count	2	1	3	9	2	1	1	2				
< 30 Days	\$2,003	\$971	\$1,580	\$431	\$104	\$887	\$431	\$431				
Count	10	4	11	2	1	2	3	3				

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Workers' Compensation Commission

TO: Workers' Compensation Commissioners

FROM: Gary M. Cannon

Date: March 19, 2012

Re: Proposed Regulation 67-1801 Mediation

The Commission approved promulgation of Mediation Regulation R 67-1801 at the January 17, 2012 Business Meeting. A tentative timeline for the adoption of the Regulation was distributed to the Commissioners at the Business Meeting. The Notice of Drafting was published in the February 24 issue of the *State Register*. The deadline to receive comments is 5:00 p.m. March 26, 2012. For inclusion in the April *State Register*, the Proposed Regulation must be submitted by April 13.

In order to meet the proposed timeline for submitting the regulation to the General Assembly, I respectfully request the Commission schedule a Special Business Meeting either April 2 or April 9 for the purpose of approving the language for the Proposed Regulation.

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Workers' Compensation Commission

TO: Commissioners
FROM: Gary M. Cannon
DATE: March 14, 2012
RE: Proposed Changes to R 67-1302
Regulation Document 4188

The Commission directed staff to amend the language in Regulation 67-1302 to provide the Commission more flexibility when developing the methodology for establishing a maximum allowable payment for medical services provided by medical service providers. To accomplish this objective, we proposed removing the language in the regulation referencing the use of a relative value and a conversion factor.

The Commission approved the Notice of Drafting on February 22, 2011, which was published in the State Register on March 25, 2011. The Commission accepted comments on the proposed changes until April 26, 2011. The proposed amendments were published in the State Register on June 24, 2011. The Commission received comments on the proposed regulation until August 8, 2011 and conducted a public hearing on August 15, 2011. The final proposed changes to R 67-1302 were approved by the Commission at a Special Business Meeting on September 12, 2011 and submitted to the General Assembly for approval on November 17, 2011.

A Senate Judiciary Subcommittee met on February 15, 2012 to consider the proposed regulation change. At the subcommittee meeting, the Small Business Regulatory Oversight Committee and the Small Business Chamber of Commerce spoke in opposition to the change expressing concerns about the unknown factor of actions of future Commissions. The SC Orthopaedic Association spoke in favor of the amendment. The SC Chamber of Commerce did not testify, however, in conversations with the Chamber staff prior to the subcommittee meeting they indicated similar concerns about the unknown factor of how future Commissions may act. The subcommittee voted to carry the matter over, commenting that it likely would not be approved under the current conditions. The House LCI Insurance subcommittee adjourned debate on the matter on March 6.

The Commission has two options. It may withdraw the regulations or it may take no further action in anticipation of the regulations being approved by no action of the General Assembly. I am of the opinion there is sufficient opposition to the regulation change the Senate would not allow the regulation to be approved by timing out.

Therefore, it is my recommendation that the Commission withdraw the regulation from consideration by the General Assembly. This may be accomplished by the Commission formally voting to take this action and submitting a formal letter to the Speaker of the House of Representatives, the Lieutenant Governor, the Chairman of the Senate Judiciary, the Chairman of the House Labor Commerce and Industry Committee and the State Register.

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Workers' Compensation Commission

TO: **Workers' Compensation Commissioners**

FROM: **Gary M. Cannon**

Date: **March 14, 2012**

Re: **Guidelines for Interpreter/Translators**

At the Business Meeting on January 17, 2012 staff presented a report on the use of interpreters/translators during Commission proceedings. The Commission received the report as information and took no action.

Attached are proposed Administrative Guidelines for the use of interpreters/translators. Staff does not recommend the adoption of the guidelines in the form of a Regulation or Statute. Adoption of these guidelines will be for administrative purposes only.

Administrative Guidelines

Use of Translators/Interpreters During a Hearing or Proceeding before the SC Workers' Compensation Commission

WHEREAS, pursuant to South Carolina Code of Laws Section 42-3-20(C) the Commission has a duty to hear and determine all contested cases and, pursuant to South Carolina Code of Laws Section 42-3-180, to determine all questions arising under Title 42 of the South Carolina Code of Laws; and

WHEREAS, Article I Section 3 of the South Carolina Constitution states, in part, that "nor shall any person be deprived of life, liberty, or property without due process of law, nor shall any person be denied the equal protection of the laws," and

WHEREAS, many persons who come before the Commission are partially or completely excluded from full participation in the proceedings due to limited English proficiency or a speech or hearing impairment and it is essential that this communication barrier must be removed, as much as possible, so that these persons are placed in the same position as a similarly situated person for whom there is no such barrier; and

WHEREAS, it is the desire of the Commission to ensure that translators and interpreters should, to the extent possible, render a complete and accurate translation or interpretation, without altering, omitting or adding anything to what is said or written, and without explanation or summarization while preserving the nuances and level of formality, or informality, of the speech.

THEREFORE, the Commission adopts the following guidelines to advise the parties and the Commission as to the policies and procedures that should be followed when translators or interpreters are necessary, to the extent that the circumstances allow.

- 1) All parties shall make a good faith effort to ensure that any interpretations or translations are rendered completely and accurately, without alterations, omissions, or additions to what is written or stated, and without explanation or summarization while preserving the nuances and level of formality, or informality, of the speech.
- 2) When a party finds it necessary to obtain the services of a translator or interpreter to assist with the handling of a workers' compensation claim, the party should, to the extent that the circumstances allow, make a good faith effort to obtain a translator or interpreter who possesses the necessary certifications, training and pertinent experience to render a complete and accurate translation or interpretation, without altering, omitting or adding

anything to what is said or written, and without explanation or summarization, while preserving the nuances and level of formality, or informality, of the speech.

- 3) The Commission presumes an interpreter or translator who is certified pursuant to the South Carolina Court Interpreter Certification Program possesses the requisite certifications, training and pertinent experience; however, the Commission may, in its discretion, permit the use of uncertified interpreters or translators who possess sufficient training and/or experience, as the circumstances may require. Any interpreter or translator is expected, to the extent the circumstances allow, to comply with Rule 511, S.C.A.C.R., Rules of Professional Conduct for Court Interpreters (2006).
- 4) When a party finds it necessary to obtain the services of a translator or interpreter to assist with the handling of a workers' compensation claim, the party should, to the extent that the circumstances allow, make a good faith effort to ensure that the translator or interpreter is impartial, unbiased and refrains from conduct that may give the appearance of bias.
- 5) Translators or interpreters shall disclose any real or perceived conflict of interest. Specifically, an interpreter or translator shall disclose if he or she is a friend, associate, or relative of a party or counsel for a party involved in the proceedings; has served in an investigative capacity for any party involved in the case; if he or she, or his or her spouse or child, have a financial interest in the subject matter in controversy or in a party to the proceeding, or any other interest that would be affected by the outcome of the case; has been involved in the choice of counsel or law firm for that case; is an attorney or an employee of an attorney in the case; has previously been retained for private employment by one of the parties to the case; or if there is any other reason his or her independence of judgment would be compromised in the course of providing services in the case.
- 6) After the interpreter's or translator's qualifications and any conflicts of interests have been disclosed, the parties may stipulate their consent to using the interpreter's or translator's services. If a party objects to the use of a translator or interpreter due to a perceived lack of qualifications or conflict of interest, the Commissioner will decide on a case by case basis whether the proffered interpreter or translator is sufficient.

-In order to accomplish the goals stated above, at a Hearing or other proceeding before the Commission where the services of an interpreter or translator is necessary, the interpreter or translator shall complete the affidavit shown as Attachment A, which will be included as part of the record.

-Furthermore, prior to the commencement of the translation or interpretation, the interpreter or translator will be asked, on the record and under oath, the attached list of questions regarding conflicts of interest shown as Attachment B.

-The parties and their attorneys shall make every effort not engage in private, off the record conferences with the interpreter or translator. Any private, off the record communication between the parties or their attorneys and the interpreter or translator should not address the substance of the witness's testimony or the issues in dispute. Upon request from the opposing party, the Commissioner may, in his or her discretion, permit cross-examination of a translator or interpreter regarding private, off the record conferences between the interpreter or translator and the parties or their attorneys regarding the substance of the witness's testimony or the issues in dispute.

Effective date:

Approved by the Commission this _____ day of _____, 2012.

T. Scott Beck
Chairman

ATTACHMENT A

Affadavit for Translators/Interpreters

I certify that the purposes of my services in the proceeding today are to ensure full participation in the proceedings by a person or persons with limited English proficiency or a speech or hearing impediment and to place them in the same position as a similarly situated person, for whom there is no such barrier, by rendering a complete and accurate translation, or sight translation, without altering, omitting or adding anything to what is stated or written, to the best of my abilities.

I further certify that I have the necessary certifications, training or pertinent experience to competently render a complete and accurate translation, or sight translation, without altering, omitting or adding anything to what is stated or written.

I further certify that I will render a complete and accurate translation, or sight translation, without altering, omitting or adding anything to what is stated or written, and without explanation or summarization, to the best of my abilities.

I further certify that payment for my services is not contingent on the outcome of this matter and that I have no financial interest in the outcome of this matter.

I further certify that I will protect the confidentiality of all privileged and confidential information obtained during the course of my duties.

I further certify that I shall limit myself to interpreting or translating and will not give legal advice, express my personal opinions to individuals for whom I am interpreting, or engage in any other activities which may be construed to constitute a service other than interpreting or translating during the course of this proceeding.

Finally, I further certify that I am neither related to, nor counsel for, nor an employee of, any of the parties hereto or interested in the outcome of this action.

I further certify that I will be impartial and unbiased in rendering a complete and accurate translation, or sight translation, and will disclose on the record any real or perceived conflict of interest.

[NOTARY BLOCK]

ATTACHMENT B

Questions for Interpreters/Translators

TO THE INTERPRETER

1. Are you a friend, associate, or relative of a party or counsel for a party involved in the proceedings?
2. Have you served in an investigative capacity for any party involved in the case?
3. Do you or your spouse or child have a financial interest in the subject matter in controversy or in a party to the proceeding, or any other interest that would be affected by the outcome of the case?
4. Have you been involved in the choice of counsel or law firm for that case?
5. Are you an attorney or an employee of an attorney in the case?
6. Have you previously been retained for private employment by one of the parties to interpret in the case?
7. Is there any other reason your independence of judgment would be compromised in the course of providing services in the case?

TO THE PARTIES

Do you consent that the interpreter should not be disqualified and should be allowed to render services in this case?